

Useful Celebrity Reflection Information

Please keep this page as a reference for the duration of your cruise
More information can be found in your Stateroom TV – Directory of Services.

Alcohol Policy: Guests must be 21 years or older to consume alcoholic beverages onboard.

Alcohol Purchased Ashore: All alcohol purchased ashore will be collected at the gangway and stored in a secure area. It will be delivered to your stateroom along with any other Duty Free purchases on the last evening of the cruise. Onboard consumption of alcohol purchased ashore is not permitted.

Bar Service Charge: A 15% service charge will be automatically added to bar bills.

Casino Gaming: Guests 18 years & older are welcome in Fortunes Casino. Cash is accepted in the Casino only. You may withdraw up to \$2000 per day using your SeaPass® Card. A transaction fee of 5% applies.

Cashless System: A "Cashless" payment system has been established onboard. Your SeaPass® Card was validated when you embarked and it can be used throughout the ship to make purchases. A final itemized statement will be delivered to your stateroom on the evening before disembarkation. If you misplace your card please report the loss immediately and a new card will be issued at the Guest Relations Desk.

Parents: If you wish to restrict your child's card, please contact the Guest Relations Desk.

Concierge Service: Concierge service is available for guests wishing to book car rentals, restaurant reservations or other services in our ports of call. The Concierge Desk is located on Plaza Deck 3 next to the Guest Relations Desk.

Corkage Fee: A \$25 corkage fee (per bottle) will be charged in dining venues for wine bottles not purchased from the onboard wine list.

Deck Chairs: Use of poolside deck chairs is on a first come, first serve basis. Please refrain from reserving deck chairs so as not to inconvenience your fellow guests.

Dietary Requests: Guests who have special dietary requirements should contact their Assistant Maitre D' to address or confirm their requests.

Evening Dress Codes: Celebrity Cruises honors this grand sailing tradition and all guests are asked to follow the dress codes as indicated in Celebrity Today. Dress codes are in effect from 6:00pm in all restaurants and in the Reflection Theatre during evening performances. Beachwear, flip flops/bare feet and baseball caps are not permitted in shipboard restaurants at any time.

Guest Conduct Policy: These guidelines have been developed to ensure the safety, comfort and enjoyment of all guests. Please ensure you familiarize yourself with the Guest Conduct Policy listed in the Interactive Television (I-TV) System. Celebrity Cruises reserves the right to disembark any guest that is in violation of the policy.

Helpful Health Information: Celebrity Cruises,

working in conjunction with the U.S. Centers for Disease Control and Prevention, has instituted enhanced cleaning procedures onboard all its vessels. You will likely see some of these activities during your cruise. Medical experts tell us that the best way to prevent colds, flu and gastrointestinal illness is to simply wash your hands thoroughly with soap and hot water after rest room breaks and again before eating anything.

I-TV System: A complete listing of all guest services, products and venues is included on the Interactive Television System.

Incident Weather: Please use handrails and keep to the right hand side of stairways. Use extra caution when walking on open decks as they may become slippery.

Lost and Found: If you have lost or found anything please report it to the Guest Relations Desk on Deck 3.

Medical Facility: The Medical Facility is open daily from 8:00am – 11:00am and 5:00pm – 8:00pm. One doctor and a nurse are on call for emergencies at all times. For serious emergencies please call Guest Relations by dialing 0 or press the "Emergency" button on your telephone. All medical services are subject to charge (based upon posted U.S. medical rates).

Misuse of Drugs Act 1972: All persons going ashore are warned that it is a criminal offense to import or be in possession of narcotics and other controlled drugs (including marijuana). Local Authorities may come onboard to search the vessel to search for contraband. Penalties for drug offenders are severe. Guests travelling with prescribed controlled drugs must claim them with Customs Authorities.

Plumbing System: Please refrain from throwing anything other than toilet tissue into the toilets throughout the vessel, as this may cause damage to or block the vacuum waste disposal system. Appropriate waste receptacles are located in all staterooms and throughout the vessel for your convenience.

Video and Tape Recording Policy: Guests are reminded that copyright laws prohibit video and audio taping of all shows.

Specialty Restaurant Reservations: Please dial ext. 7000 to make specialty dining reservations.

Stateroom Private Bar: For your convenience a private bar is located in your stateroom. All items consumed will be charged to your SeaPass® Account.

Protecting Our Environment: At Celebrity Cruises, our home is the sea and we care for it through our ongoing commitment to environmental stewardship. We are also dedicated to ensuring the highest standards of health and safety for the welfare of our guests and crew, as well as our planet. We recycle our glass, aluminum, metals, plastic and paper. We

have in place, throughout the vessel, labeled recycling containers for your use. We kindly request that you use them accordingly and thank you for your help in preserving.

Shore Excursions: Excursion tickets are non-refundable & non-transferable after the cancellation deadline, which can be found on the Shore Excursions booking form.

Smoking Policy: For all Celebrity ships, smoking is not permitted inside any stateroom or on any stateroom veranda, or in any interior spaces of our ships. Cigarette smoking will only be permitted in the designated outdoor areas of the ship:

- Deck 5 Port Side (ashtrays provided)
- Poolside, Deck 14 Aft, Port Side
- Sunset Bar, Deck 15 Aft, Port Side

Cigar and pipe smoking will only be permitted in the Sunset Bar, Deck 15 aft, port side. This policy includes smoking like products such as electronic cigarettes. Violations to this smoking policy will result in a \$250 cleaning fee being charged to the guest's onboard account and may also be addressed through Celebrity Cruises' Guest Conduct Policy. Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. A guest must be at least 18 years of age to purchase, possess or use tobacco onboard. Additionally, there is a non-smoking policy on all components of the land tour portion of all Celebrity Cruises cruise tour products. We appreciate your understanding and adherence.

Solicitation: Soliciting is not permitted onboard as it is considered a disturbance to other guests. Guests found soliciting will be asked to cease and collateral will be confiscated and discarded. Continued non-compliance will result in guest disembarkation at the next port of call.

U.S.P.H. Advisory: United States Public Health (USPH) Regulation Information Consuming raw or undercooked meats, seafood, shellfish, eggs, milk or poultry may increase your risk of foodborne illness, especially if you have certain medical conditions.

YEP (Youth Evacuation Plan): For the duration of the voyage all children aged 3-11 years must wear a YEP wristband indicating their muster station. Wristbands may be obtained from the Guest Relations Desk or from our staff in the Fun Factory. In the event of an emergency, children participating in the Youth Program will be escorted to their muster stations by our highly trained Youth Staff. Children will be supervised until they are reunited with their parent or guardian.

Soda Package: Guests may enjoy unlimited fountain soft drinks each day with the purchase of our Soda Drink Package for \$7 per day, plus 15% gratuity. Purchase must be made for the entire cruise and not on a day-by-day basis. You must be present to receive the soft drink (one drink at a time). Available from all our bars.