

# USEFUL INFORMATION

**Alcohol Free Zone** – We ask parents to please be aware that the areas at and around the Adventure Ocean and Arcade located on Deck 10 forward are strictly alcohol free zones. We ask that you please respect our youth activity areas.

**Broadcast Television** – Royal Caribbean International is proud to offer the following licensed satellite programming available in international waters: CNN International, CNN HLN, CNN en Español, Fox News, ESPN International, TCM (Turner Classic Movies), TNT, Boomerang, Cartoon Network, (domestic broadcast feeds can only be legally broadcast within 12 miles of the United States coastline). Brief moments of satellite signal loss can be expected at any time an inevitable consequence on a moving ship. In addition, some major sporting events may not be available due to blackout and broadcast rights restrictions. We hope you enjoy the widest variety of stateroom television entertainment available at sea.

**Cruise Services Directory** – Found in your stateroom is a Cruise Services Directory that contains answers to frequently asked questions and a telephone directory.

**Guest Conduct Policy** – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Conduct Guidelines for both adults and children. These guidelines cover a variety of areas, including but not limited to:

- Smoking
- Verbal abuse
- Violent and/or unruly behavior
- Excessive, offensive language
- Possession of an illegal substance
- Vandalism

If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained at the Guest Relations Desk or in the Cruise Services Directory.

**Solicitation** is not permitted onboard as it is considered a disturbance to other guests. Guests found soliciting will be asked to cease the behavior and all collateral, if any, will be confiscated and discarded. Continued non-compliance will result in departure of the guest from the ship at the next port of call.

**Helpful Health Information - Norovirus:** With seasonal viruses appearing in the United States, Europe and around the world, Royal Caribbean International, working in conjunction with the Centers for Disease Control, has instituted enhanced cleaning procedures onboard all of its ships. You will likely see some of these activities during your cruise vacation. Medical experts strongly suggest travelers pay close attention to washing their hands. The experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything. Your cooperation and assistance with this matter would be greatly appreciated. In case of a Norovirus outbreak, complimentary consultation and treatment by the Medical Facility is available.

**Enchantment Day Spa and Gym Classes** – Any cancellations must be made 24 hours before appointment to avoid a 50% charge.

**Medical Care** – Medical facility charges are based on United States government medicare physician fee schedule rates. Guests who wish to be seen outside of the posted hours will be charged an additional fee of \$30. The Medical Facility is located on Deck 1 by using the Centrum elevators. Tours of the Medical Facility are not permitted.

**Radios, Tape Recorders and CD Players** – Please refrain from using radios, tape recorders or CD players in public areas unless used with headphones. Also, for the enjoyment of all guests, please refrain from the use of walkie talkies and hand held radios during all show performances and in all dining venues.

royalcaribbean online<sup>sm</sup> – Check stocks or email a friend having twenty four hour a day. Located on Deck 8, Centrum.

**Save the Waves** – Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

**Smoking Policy** – For the comfort and enjoyment of our guests, this ship has been primarily designated as a non smoking ship. However, we recognize that some of our guests smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in many of our lounges and on all open decks on the starboard side. Royal Caribbean International kindly asks all guests to please observe the non-smoking areas and to refrain from smoking pipes or cigars in any of the public areas. These requests are made to provide a comfortable shipboard environment for everyone.

**Swimming Pools** – Please be advised that the Solarium and Solarium hot tubs on Deck 9 are for adults only over the age of 16. All families and children are welcome to use the main pool on Deck 9. Guests under the age of 16 wishing to enjoy the main poolside hot tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank the parents/guardians in advance for helping us to enforce these guidelines. If a lounge chair remains unoccupied for 30 minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

**Telephone Calls** – Calls can be made directly from your stateroom. Dialing instructions are located next to your phone. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass Card. Friends and family can call you from home. Give them this number: 1-888-7247447. Please note that all toll-free numbers, collect calls and calling card calls are still charged at the ship's rate.

**United States Department of Agriculture** – In ports of call, please remember to eat and drink safely. To avoid illness, drink only bottled water, carbonated beverages, beer or wine with no ice. Eat only cooked meat, poultry and seafood, and avoid any dairy products and raw fruits and vegetables. Please be advised that guests are not permitted to bring any food off the ship. Any violation of this policy may result in a fine. Thank you for your cooperation.

**United States Public Health and Center for Disease Control Regulation Information** – Animal food such as beef, eggs, lamb, milk, pork, poultry or seafood that is raw or under cooked significantly increases risk to vulnerable and immuno deficient guests.

**Video and Tape Recording Policy** – With respect to artists' rights, we kindly remind our guests that video and audio recording is not allowed during showtimes.

**Wake-Up Calls** – Use the pre programmed button on your stateroom telephone.

**Youth Evacuation Plan (YEP)** – All children ages 3-11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean program, our highly trained Youth Staff will take them to meet you at your assembly station. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at the Guest Relations Desk, Deck 5 or from the Youth Staff at Adventure Ocean, Deck 10.