

USEFUL INFORMATION

Alcohol-Free Zones – We ask parents to please be aware that the areas at and around the Adventure Ocean and Arcade located on Deck 15 aft are strictly alcohol-free zones. We ask that you please respect our youth activities areas.

Royal Caribbean International Alcohol Policy – The minimum drinking age for all alcoholic beverages on Royal Caribbean International ships sailing from North America is 21. The minimum drinking age for all alcoholic beverages on Royal Caribbean International Ships sailing from South America, Europe, Asia, Australia and New Zealand is 18. In certain circumstances where local laws permit or require, Royal Caribbean International may modify this policy which may also require parent/guardian request/authorization. Guest may contact Guest Services or refer to the Cruise Compass for specific minimum drinking age information on their cruise vacation.

Beverage/Liquor/Tobacco Policy – Royal Caribbean International apologizes for any inconvenience but kindly asks their guests not to bring alcoholic or non-alcoholic beverages onboard for consumption or any other use. Alcoholic beverages that are purchased in ports of call or from Shops Onboard will be stored by the ship and delivered to your stateroom on the last day of the sailing. Alcoholic beverages seized on boarding day will not be returned. Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Guests who violate any alcohol policies, (over consume, provide alcohol to people under age 18, demonstrate irresponsible behavior, or attempt to conceal alcoholic items at security and/or luggage check points or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with our Guest Conduct Policy. Guests who are under the permitted drinking age will not have alcohol returned to them. Please Note: All guests must comply with Transportation Security Administration (TSA) guidelines for transporting liquids.

Broadcast Television – Royal Caribbean International is proud to offer the following licensed satellite programming available in international waters: CNN International, CNNFN, CNN Español, ESPN International, TNT International, Cartoon Network, Boomerang and Bloomberg TV. (Domestic broadcast feeds can only be legally broadcast within 12 miles of the United States coastline.) Brief moments of satellite signal loss can be expected at any time – an inevitable consequence on a moving ship. In addition, some major sporting events may not be available due to blackout and broadcast rights restrictions. We hope you enjoy the widest variety of stateroom television entertainment available at sea.

Cruise Services Directory – Found in your stateroom is a Cruise Services Directory that contains answers to frequently asked questions, a telephone directory and a Room Service Menu.

Disruptive Behavior – Roller blades, roller shoes, roller skates, skateboards, scooters, bicycles and similar items may not be utilized onboard (except for mobility aids related to special needs, as approved by the ship's Medical Staff).

Entertainment Seating – Please remember: no saving of seats. We also kindly ask that all children sit with their parents.

Guest Conduct Policy – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Vacation Guidelines for both adults and children. These guidelines cover a variety of areas, including but not limited to:

- Smoking
- Verbal abuse
- Violent and/or unruly behavior
- Excessive, offensive language
- Possession of an illegal substance
- Vandalism
- Solicitation

If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained at Guest Services or in the Cruise Services Directory.

Helpful Health Information – Norovirus: With seasonal viruses appearing in the United States, Europe and around the world, Royal Caribbean International, working in conjunction with the Centers for Disease Control, has instituted enhanced cleaning procedures onboard all its ships. You will likely see some of these activities during your cruise vacation. Medical experts strongly suggest travelers pay close attention to washing their hands. The experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything. Your cooperation and assistance is greatly appreciated.

Medical Care – Medical Facility charges are based on 2008 UCR (Usual, Customary & Reasonable) published by PMIC (Practice Management Information Corporation). Guests who wish to be seen outside of the posted hours will be charged an additional \$30. The Medical Facility is located near the portside stairs/elevators on Deck 2 aft. Tours of the Medical Facility are not permitted.

Pool Towel Policy – Pool Towels are available for your use at the Towel Station, Deck 15. You may exchange your towel for a clean towel throughout your cruise vacation at the Towel Station. Towels then need to be returned to the Towel Station by 10:00 pm on Cruise.

Port Safety Information – We would like to advise all of our guests to take extra care on the pier side when leaving and returning to the *Oasis of the Seas*. These areas are controlled by the local Port Authorities and at times can be hazardous. Please look out for ropes, wires, moving vehicles, dumpsters, rail lines, bollards, steel grates and uneven surfaces. Please take care.

Gratuities – A \$12 gratuity will be automatically added to each guest's SeaPass® account on a daily basis to be shared among Dining Services, Stateroom Attendants and other Housekeeping Services crew who work to enhance the cruise. Suite guests will see a \$14.25 daily gratuity. Guests who prepaid gratuities prior to boarding the cruise will not have a daily charge onboard. A 15% gratuity is also automatically added to beverages, mini bar, and spa & salon purchases.

In the unlikely event that a guest onboard being charged the daily automatic gratuity did not receive satisfactory service, the guest may request to modify the daily amount at their discretion by visiting the Guest Services desk prior to departure morning.

Proof of Age – Guests twenty-one (21) years of age and older are welcome to enjoy alcoholic beverages. All guests are kindly reminded not to provide alcoholic beverages to anyone under the age of 18. Guests who violate any alcohol policies may be disembarked or not allowed to board at their expense, in accordance with our Guest Conduct Policy. Picture identification required.

Radios, Tape Recorders and CD Players – Please refrain from using radios, tape recorders or CD players in public areas unless used with headphones. Also, for the enjoyment of all guests, please refrain from the use of walkie-talkies and hand-held radios during all show performances and in all dining venues.

Reserving Seats and Lounge Chairs – Please be advised that the saving of seats in our theaters and lounge chairs poolside and on open decks is strictly prohibited.

royal caribbean onlinesm – Check stocks or e-mail a friend for a nominal charge. 24 hours access. Connect with your Wi-Fi enabled device or visit our iCafés located on Decks 7 & 9 (forward) and Deck 14 (aft).

Save The Waves – Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

Smoking Policy – We have recently revised our onboard smoking policy, effective for all sailings departing on or after January 1, 2014. Under this new policy, all indoor public spaces on the *Oasis of the Seas* will be smoke free with the exception of the Casino which has designated smoking and non-smoking areas. Additionally, smoking will not be permitted in the staterooms or on stateroom balconies. Designated outdoor smoking areas are located on the port side of deck 15 and 16. Deck 15, Pool Bar Port side will be available from 7:00 pm onwards for any Cigar smokers. This policy applies to electronic cigarettes as well.

Swimming Pools – Please be advised that the Solarium and Solarium Hot Tubs on Decks 15 & 16 are for adults only over the age of 16. All families and children are welcome to use the two main pools and the H²O Zone on Deck 15. Guests under the age of 16 wishing to enjoy the Main Poolside Hot Tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers, pullups or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank the parents/guardians in advance for helping us to enforce these guidelines. If a lounge chair remains unoccupied for 30 minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

Telephone Calls – Calls can be made directly from your stateroom. Dialing instructions are located in the Cruise Services Directory. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass card. Same rate applies using phone cards or calling 1800 numbers. Friends and family can call you from home. Give them this number: 1-888-RC4SHIP.

United States Department of Agriculture (USDA) Warning – In ports of call, please remember to eat and drink safely. To avoid illness, drink only bottled water, carbonated beverages, beer or wine with no ice. Eat only cooked meat, poultry and seafood and avoid any dairy products and raw fruits and vegetables. Please be advised that guests are not permitted to bring any fruits & vegetables, meats & poultry, cut flowers or soil onboard or off the ship. Any violation of this policy may result in a fine. Thank you for your cooperation.

United States Public Health (USPH) and Center for Disease Control (CDC) Regulation Information – Animal food such as beef, eggs, lamb, milk, pork, poultry or seafood that is raw or under cooked significantly increases risk of foodborne illness to vulnerable and immunodeficient guests.

Video and Tape Recording Policy – With respect to artists' rights, we kindly remind our guests that video and audio recording is not permitted during show times.

Vitality at Sea Spa and Gym Classes – Any cancellations must be made 24 hours before the appointment to avoid a 50% charge.

Wake Up Calls – It's easy to schedule a wake up call from your stateroom. Press the speed dial button from your stateroom telephone and a voice prompt will ask you to enter 1 for a wake up call. You will then be asked to enter the time using the 12 hour clock followed by 1 for AM or 2 for PM. For example, if you want 7:00 am, you need to enter 0700 and then 1. For 6:00 pm, enter 0600 and then 2.

Youth Evacuation Plan (YEP) – All children ages 3–11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean program, our highly trained Youth Staff will take them to meet you at your assembly station. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at Guest Services, Deck 5 or from the Youth Staff at Adventure Ocean activities.