



# Legend of the Seas®

## AS YOU DEPART Fort Lauderdale

Dear Guest,

On the day of departure, feel free to relax in our designated waiting areas, or if you prefer, enjoy breakfast in one of the below dining areas. Be sure to leave enough time to meet in the designated waiting areas indicated in the right hand shaded area. (Note: announcements regarding departure will only be heard locally in the assigned waiting areas).

### Breakfast will be served in:

6:00 am - 9:00 am Windjammer Café, Deck 9

6:30 am - 8:30 am Romeo & Juliet Dining Room, Deck 4

*Pastries, coffee, tea and juices are available throughout the departure process in the*

**Anchors Aweigh Lounge, Deck 5,**

**That's Entertainment Theater, Deck 4**

### IMPORTANT CUSTOMS INFORMATION

On March 1, 2013, the United States budget sequestration went into effect. As a result, United States Customs and Border Protection (CBP) is facing a reduction in officers at all United States ports of entry, including seaports and airports. Therefore, you may experience a delay in leaving the ship, as guests wait to proceed thru customs. We apologize in advance for any inconvenience, and we thank you in advance for your patience and understanding.

## 5 Steps As You Depart

### Step 1: The Night Before

- Please remove all old tags from your luggage except for any personal identification.
- Attach one of the numbered tags, delivered by your Stateroom Attendant, to each piece of luggage.
- **Place your luggage outside your stateroom from 7:00 pm to 11:00 pm on the night before departure.** Please make sure that you do not pack your flight tickets, passport/proof of citizenship, medication and also remember to keep some clothes for Friday's departure. It is imperative that your luggage be placed outside your stateroom no later than **11:00 pm on the last evening** to ensure that your luggage is received in a timely manner at the terminal. Guests wishing to participate in the Express Departure - Self Assist Program are asked to keep their luggage in their stateroom and proceed to the gangway on departure morning between 7:15 am and 7:45 am.
- Please hand carry all fragile items such as liquor, laptops, glass souvenirs, etc.
- Under no circumstances should you accept a parcel or piece of luggage that does not belong to you.

STEPS 2 - 5 AS YOU DEPART CONTINUED... TURNOVER →

### EXPRESS DEPARTURE - SELF ASSIST

Want to avoid lines and be one of the first off the ship? Don't want to waste time searching for your luggage? Carry your own luggage off the ship with our express departure between 7:15 am and 7:45 am. **In order to avoid delays or the possibility of missing flights due to Customs, traffic and security clearance at the airports, please take advantage of this program. Please note, Customs & Border Protection allows priority clearance for "Express Departure" from 7:15 am until 7:45 am only. Gangway is located on Deck 4. Wheelchair assistance is not provided for Express Departure program.**

### DEPARTURE ORDER

The first departure number will be called off the ship at approximately 7:45 am. The last number will be called at approximately 9:40 am. Please note this order is subject to the flow of guests, luggage in and out of the pier terminal and Customs procedures and may change slightly. Please refer to your stateroom TV, Channel 27 on departure morning for an updated schedule of the group numbers called.

### DESIGNATED WAITING AREAS

#### FOR TRANSFER TO THE AIRPORT & SHOREX EXCURSIONS:

##### Anchors Aweigh Lounge, Deck 5

Tag No. 1, 2, 3	7:45 am
Tag No. 6	8:10 am
Tag No. 11	8:30 am
Tag No. 12, 13	8:30 am
Tag No. 18	9:00 am
Tag No. 25, 26	9:40 am

#### FOR INDEPENDENT GUESTS

##### That's Entertainment Theater, Deck 4

Tag No. 4, 5	8:00 am
Tag No. 7, 8	8:10 am
Tag No. 9, 10	8:20 am
Tag No. 14, 15	8:40 am
Tag No. 16, 17	8:50 am
Tag No. 19, 20	9:10 am
Tag No. 23, 24	9:30 am

##### Anchors Aweigh Lounge, Deck 5

Tag No. 21	9:20 am
Tag No. 22	9:20 am

### LUGGAGE TAG NUMBER CHART

Indicated approximate departure times above depend on clearance of the ship by United States Customs & Border Protection. United States Coast Guard regulations state that all stairways and landings must remain clear, in order to process a smooth departure from the ship. **Announcements regarding departure formalities will only be heard in the designated waiting areas.**



#### WHEELCHAIR ASSISTANCE: R Bar, Deck 4

Guests with disabilities and special needs requiring wheelchair assistance are welcome to meet in the R Bar, Deck 4 Centrum from 7:30 am onwards. Wheelchair assistance is provided from this location to the pier terminal luggage holding area only. (Please be advised that this is limited service and the approximate waiting time is 20 minutes). **Wheelchair assistance is not provided for Express Departure program.**



Crown & Anchor Society members have access to our members-only departure lounge. The lounge is located in the Dining Room, Deck 5, aft and will be open from 7:30 am to 9:30 am on departure morning; starboard side for Gold members, and portside for Suites, Platinum and above. A light breakfast of pastries, coffee, tea and juice will be available. You may choose to wait in either the Crown & Anchor Society private departure lounge or the regular waiting area assigned with your luggage tag. Please show your SeaPass card to gain entry to the lounge.

#### Consecutive Cruisers: Schooner Bar, Deck 4

Guest who are continuing on *Legend of the Seas* for their extended cruise vacation. Please meet at 9:45 am on departure morning.

#### Confiscated Items:

Will be ready for collection at the terminal with local authorities during departure morning.

#### Alcohol Distribution Policy:

All alcohol items purchased onboard or collected at the gangway will be delivered to your stateroom on the last evening of your cruise vacation.



## Step 2: Morning of Departure

SeaPass accounts are automatically billed if you have registered a credit card. A statement of your account will be delivered to your stateroom by 6:00 am on departure morning. For your convenience, accounts established with a credit card will remain active on Friday morning for any last minute purchases. If you have any questions regarding your account, please contact Guest Services before 8:00 am on departure morning. Stateroom mini-bars will be checked Friday morning prior to your departure and any consumed items will be billed to your stateroom. Please note that the Photo Gallery will be closed for sales on departure morning. Any purchases must be made before close of business on Thursday night.

- Please be reminded that your SeaPass card is required at the gangway as you depart the ship on Deck 4.

## Step 3: Luggage Claim

Once inside the terminal, proceed to the luggage claim area designated for your luggage tag number. Royal Caribbean International staff will be available for assistance and questions. Remember, luggage tends to look alike, please be sure to check the personal name tags on your bags prior to claiming.

## Step 4: Off The Ship/On The Pier

All guests must present themselves personally to a United States Customs and Border Protection Officer for an immigration inspection. This includes United States citizens and residents. This inspection will take place in the terminal after leaving the ship.

All guests must complete a United States Customs form before departure. Only one form is required for all family members with the same last name and address. Please ensure that you have the form completed and signed before leaving the ship. This will ensure a quick departure.

- United States citizens/residents and Canadians must show their passport or proof of citizenship (e.g. citizenship card or birth certificate and photo identification, or Alien Resident Card).
- Non-United States citizens must show their passport and ESTA.
- Please have all of your documents in hand and your passport open to the photo page.

Anyone who has exceeded their exemption in merchandise, liquor or are carrying monies in excess of \$10,000 must present themselves to a United States Customs and Border Protection Officer in the terminal upon departing the ship. By law it is imperative that you declare these items to the officials.

- \$800 in merchandise from any of our ports-of-call or purchased onboard.
- 1 carton of 200 cigarettes - must be 18 years or older. Excess United States - manufactured cigarettes made for export only will be seized. Foreign-manufactured tobacco products will be subject to duty and internal revenue taxes. 100 cigars - must be 18 years or older. No Cuban cigars are permitted into the United States.
- 1 liter of alcohol - must be 21 years or older. Applicable internal revenue taxes and duties will be assessed on any overages.
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## Step 5: Transportation/Onshore Connections

### After Collecting Your Luggage:

- Guests with transfers to the airport/Post Hotel Package/Explorations! that have presented themselves to the United States Customs and Border Protection Officers can now proceed to the buses waiting outside.
- Guests with personal transportation can also exit the terminal at this time.

## GUEST SATISFACTION SURVEY

In Royal Caribbean's continued effort to Save the Waves, we are no longer delivering the Guest Satisfaction surveys to guest staterooms. All sailed guests over the age of 18 who have provided us with their email address will now receive an email invitation to participate in an online Guest Satisfaction survey on the day of departure. You will have one week to complete the survey, after leaving the ship. The survey works on smartphones, tablets, laptops and other computers and takes approximately 7 - 10 minutes to answer.

On behalf of Royal Caribbean International, we would like to thank you for cruising onboard *Legend of the Seas*. We look forward to welcoming you back on *Legend of the Seas* or another Royal Caribbean International ship in the near future.

Have a safe journey home!