

ALLURE *of the* SEASSM

AS YOU DEPART

Dear Guest,

On the day of departure, enjoy breakfast in one of the available dining areas, wait comfortably in our designated departure lounges (Amber Theatre or Adagio Dining Room) or feel free to relax in your stateroom. Please note that the departure information will be displayed only in the designated departure lounges and the digital signage screen displays on the elevator lobbies.

Breakfast is available:

5:30 am - 8:30 am Windjammer Marketplace, Deck 16

6:00 am - 8:30 am Solarium Bistro, Deck 15

6:00 am - 8:30 am Park Café, Deck 8

6:00 am - 8:30 am Adagio Dining Room, Deck 4

Please be advised that Starbucks, Cafe Promenade and Sorrento's will be closed to ensure a smooth departure process. Refreshments and coffee setup will be available in the designated departure lounges.

5 Steps As You Depart

Step 1: The Night Before

- Please take a moment to view the departure video on channel 27 for an overview of the departure process.
- Please remove all old tags from your luggage except for any personal identification.
- Attach one of the numbered tags, delivered by your Stateroom Attendant, to each piece of luggage.
- Place your luggage outside your stateroom prior to 11:00 pm on Saturday evening. Please make sure that you do not pack your flight tickets, passport/proof of citizenship, medication and also remember to keep some clothes for Sunday's departure.
- Please complete the Customs Declaration Form delivered to your stateroom additional forms are available on Guest Relations Desk on Deck 5. Guests wishing to participate in the Express Departure - Self Assist Program are asked to keep their luggage in their stateroom and proceed to the gangway on Sunday morning between 6:15 am and 7:30 am.
- Please hand carry all fragile items such as liquor, laptops, glass souvenirs, etc.
- Under no circumstances should you accept a parcel or piece of luggage that does not belong to you.
- Guests settling their SeaPass accounts with cash need to settle the account no later than 11:00 pm on Saturday night. If you would like to continue using your SeaPass card throughout the night, a cash deposit is required for the SeaPass account to remain active.

STEPS 2 - 5 AS YOU DEPART CONTINUED... TURNOVER →

EXPRESS DEPARTURE - SELF ASSIST

By using our Express Departure - Self Assist Program you can avoid lines and be one of the first guest off the ship.

To take advantage of this program please keep the luggage in your stateroom the night before departure, and please proceed to the gangway, carrying your luggage, on departure morning.

Please note, Customs & Border Protection allows priority clearance for "Express Departure" from 6:15 am until 7:30 am only.

REGULAR DEPARTURE PROCESS

The first departure number will be called at approximately 6:50 am. The last number will be called at approximately 9:45 am. Please note the departure time order is subject to the flow of guests and luggage in and out of the custom area in the terminal and may change slightly. Please be advised that the departure times will be displayed in the designated departure lounges and the digital signage screens in the lobby areas.

DESIGNATED DEPARTURE LOUNGES :

All guests with staterooms located on the forward part of the ship are kindly invited to use the AMBER THEATER on Deck 5 forward

All guests with staterooms located on the aft part of the ship are kindly invited to use the ADAGIO DINING ROOM on Deck 5 aft.

These are the approximated departure times for your luggage tag number:

No. 1 thru 12	6:50 am - 7:15 am
No. 14 thru 19	7:15 am - 7:30 am
No. 20 thru 25	7:30 am - 7:45 am
No. 26 thru 31	7:45 am - 8:00 am
No. 32 thru 37	8:00 am - 8:15 am
No. 39 thru 44	8:15 am - 8:30 am
No. 45 thru 50	8:30 am - 8:45 am
No. 51 thru 56	8:45 am - 9:00 am
No. 57 thru 62	9:00 am - 9:15 am
No. 63 thru 73	9:15 am - 9:30 am
No. 74 thru 81	9:30 am - 9:45 am

To ensure a smooth departure process it is essential that all guests depart Allure of the Seas when their luggage tag number is called.

WHEELCHAIR ASSISTANCE for departure is available outside the ON AIR, Deck 5 Forward between 6:30 am and 9:30 am. Please note that assistance can only be provided into the terminal building and depending on the number of requests a minimum waiting time of 30 minutes may experienced. Due to regulatory guidelines we cannot provide luggage assistance into the terminal area.

Explorations! - Guests booked on tours with Royal Caribbean International will meet in Studio B at the following times:
Sawgrass Mills Mall Express, Everglades Airboat Ride, Ft. Lauderdale Land and Sea.....7:30 am - 7:45am
Hollywood City Pass.....8:45 am - 9:00 am

(Please review your Explorations! tickets for additional information).

Family Zone - Guests travelling with children are invited to the On Air on Deck 5 forward to watch cartoons with our Adventure Ocean Staff between 7:15 am and 9:45 am.

Suite Guests - Are welcome to wait in our Concierge Lounge located on Deck 11 from 6:15 am until 9:45 am.

Platinum, Diamond and Diamond Plus - Guests are welcome to use the Adagio Dining Room, Deck 3 as a exclusive departure lounge from 6:00 am - 9:00 am.

Consecutive Cruisers - Guests who are continuing on Allure of the Seas for another cruise are requested to please meet in the Comedy Live Club on Deck 4 at 9:45 am.

We have made it easy for you to recognize the outstanding service that you have received from our staff by having the option of charging gratuities directly to your SeaPass account.

GRATUITIES Guidelines

Your Dining Room Waiter	\$3.50 per day per guest
Your Assistant Waiter	\$2.00 per day per guest
Your Stateroom Attendant	\$3.50 per day per guest
Your Suite Attendant	\$5.75 per day per guest
Your Head Waiter	\$0.75 per day per guest

Step 2: Morning of Departure

SeaPass accounts are automatically billed to your credit card. A statement of your account will be delivered to your stateroom by 6:00 am on Sunday. For your convenience, accounts established with a credit card will remain active on Sunday morning for any last minute purchases. If you have any questions regarding your account, please contact Guest Services before 8:00 am on Sunday morning. Remember, you can review your folio at any time prior to this by using the RCTV system or by accessing our Express Royal Kiosks available on the Royal Promenade, Deck 5 (Next Guest Services Desk, Champagne Bar, On Air and Boleros). Stateroom mini-bars will be checked Sunday morning prior to your departure and any consumed items will be billed to your account. Please note that the Photo Gallery will be closed for sales on departure morning. Any purchases must be made before close of business on Saturday night.

Please be reminded that your SeaPass card is required at the gangway as you depart the ship and that the gangways are located on Deck 5 mid ship, by Sorentos and Deck 5 aft, by the Champagne Bar.

GUEST SATISFACTION SURVEY

Has your experience been everything you had hoped it would be? We would like to hear your comments and suggestions. Don't forget to turn in your Guest Satisfaction Survey before you leave the ship. Please complete and drop it in the boxes located at the Guest Services Desk, Deck 5 or at the gangway. Be sure not to leave it in your stateroom as only cards deposited in the boxes will be reviewed.

Step 3: Luggage Claim

Once inside the terminal, proceed to the luggage claim area designated for your luggage tag number and retrieve your luggage. Royal Caribbean International staff will be available for assistance and questions. Please be sure to check the personal name tags on your bags prior to claiming.

Step 4: Customs and Border Protection

All guests must present themselves to the United States Customs and Border Protection. This includes United States Citizens and Residents. This inspection will take place inside the terminal.

All guests must complete a United States Customs form before departure. Only one form is required for all family members with the same last name and address. Please ensure that you have the form completed and signed before leaving the ship. This will ensure a quick departure.

- United States Citizens/Residents and Canadian Citizens must show their passport or proof of citizenship (e.g. citizenship card or birth certificate and photo identification, or Alien Resident Card).
- Non-United States Citizens must show their passport or proof of citizenship.
- Please have all of your documents in hand and your passport open to the photo page.

Anyone who has exceeded their exemption in merchandise, liquor or are carrying monies in excess of \$10,000 must present themselves to a United States Customs and Border Protection Officer in the terminal. By law it is imperative that you declare these items to the officials.

Customs allowance:

- \$800 in merchandise from any of our ports-of-call or purchased onboard.
- 1 carton of 200 cigarettes - must be 18 years or older. Excess United States-manufactured cigarettes made for export only will be seized. Foreign-manufactured tobacco products will be subject to duty and internal revenue taxes. 100 cigars - must be 18 years or older. No Cuban cigars are permitted into the United States.
- 1 liter of alcohol - must be 21 years or older. Applicable internal revenue taxes and duties will be assessed on any overages.
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Step 5: Transportation/Onshore Connections

Once you have cleared Customs and Border Protection inspection you are free to proceed outside the terminal where transportation will be available.

Guests with pre-purchased transfers to the Airport, Post Hotel Packages or tours booked with Royal Caribbean International will board the busses in front of the terminal. Royal Caribbean Staff will be available to guide and assist the guest.

On behalf of Royal Caribbean International, we would like to thank you for cruising the Maiden Voyage of Allure of the Seas™. We look forward to welcoming you back on Allure of the Seas™ or another Royal Caribbean International ship in the near future. Have a safe journey home!