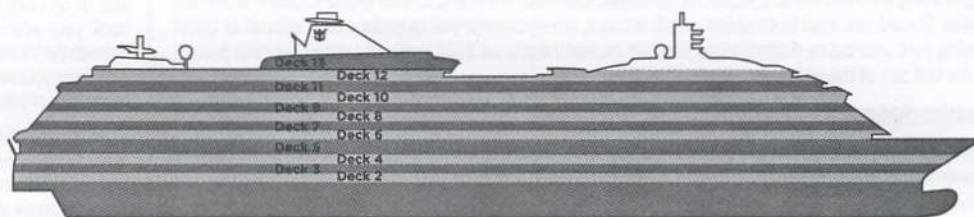




Brilliance of the Seas®

AS YOU ARRIVE IN HARWICH



Deck 13

- Concierge Club
- Diamond Club
- Starquest Disco
- Fairways of Brilliance
- Rock Climbing Wall

Deck 12

- Vitality Fitness Center
- Nursery
- Sky Bar
- Izumi
- Challenger's Video Arcade
- Jogging Track
- Optix (Teen Disco)
- Sports Court
- Adventure Ocean

Deck 11

- Vitality Day Spa & Salon
- Windjammer Café
- Solarium Pool
- Rita's Cantina
- Whirlpools
- Main Pool & Main Pool Bar
- Solarium Bar
- Art Gallery
- Park Café
- Movie Screen

Deck 10

- Bridge

Deck 7

- RC Online

Deck 6

- Colony Club
- Giovanni's Table
- Chef's Table
- Pacifica Theatre
- Cinema
- Next Cruise
- King & Country Pub
- Schooner Bar
- Chops Grille
- Vintages
- Casino Royale
- ATM

Deck 5

- Minstrel Dining Room
- Café Latte-tudes
- RC Online
- Shops Onboard
- Photo Shop and Gallery
- Conference Center/ Boardroom
- Pacifica Theatre (main entrance)
- Art Gallery

Deck 4

- Minstrel Dining Room
- Shore Excursions
- Guests Services
- International Ambassador
- RC Online
- R Bar
- ATM

Deck 2

- Medical Facility (forward)

GENERAL INFORMATION

Guest Assembly Drill

The guest assembly drill will be conducted today at 4:15 pm. The purpose is to familiarize yourself with the safety routine onboard and your assembly station (your assigned meeting place in case of an emergency). Please watch the safety film on your stateroom television. You do not need to wear your life jacket during the drill. All bars will close 30 minutes prior to the guest assembly drill. All other guest service facilities will close 15 minutes prior to the drill. No food or drinks to be taken to the guest assembly drill.

Planning Event

Welcome aboard! Our friendly team is here to give you all the information you need to plan your cruise vacation, from beverage package and onboard shopping savings to details on gaming, Bingo and Spa services. Look out for our team around the ship from 5:30 pm - 7:30 pm for answers to all your questions. Areas not to miss: Shore Excursions, Bingo, Shops Onboard, Photo & Art Gallery, Casino Royale, Floral Cart & Tuxedo Rental, Giovanni's Table, Chops Grille, Pets at Sea (Adventure Ocean), Vitality Day Spa & Salon & Fitness Center and Next Cruise.

Gratuities

Royal Caribbean will automatically add a \$12 gratuity, \$14.25 for suite guests, to each guest's SeaPass® account daily. This automatic gratuity is shared among the dining services staff, Stateroom Attendants and other housekeeping services crew who work to enhance your overall cruise experience. Guests who prepay their gratuities prior to boarding their cruise, will not have a daily automatic gratuity charged onboard. A 15% gratuity is also automatically added to beverages, mini bar items and purchases. For Spa, Salon and Fitness services, an 18% gratuity is automatically added. In the unlikely event that a guest onboard being charged the daily automatic gratuity does not receive satisfactory service, the guest may request to modify the daily amount at their discretion by visiting Guest Services during their cruise.

Frequently Asked Questions

When will my stateroom be ready?

Your stateroom will be ready at 1:00 pm. In the meantime, a delicious buffet lunch is served in the Windjammer Café on Deck 11 from 11:00 am until 3:45 pm.

Why do I have to activate my SeaPass card & how do I do that?

The Brilliance of the Seas works on a cashless sales system. Think of your SeaPass card as your onboard charge card. To activate your SeaPass card, we suggest using a credit card as it allows for automatic checkout at the end of your cruise vacation while also avoiding standing in long lines. Should you wish to establish a cash account, we encourage you to make a cash deposit at Guest Services, Deck 4 to avoid having your SeaPass card deactivated should it exceed the pre-set \$500 limit. Any remaining cash deposit will be refunded to you on the last day of the cruise vacation.

How can I get my dinner seating changed?

Your seating arrangements are printed on the front of your SeaPass® card. Our Maitre d' will be available for change of table or seating requests between noon and 3:30 pm at the entrance to the Minstrel Dining Room on Deck 4, port side. Although we will try our best to assist you, not all requests can be accommodated due to capacity limits. Thank you for your understanding.

How do I book Shore Excursions?

In the comfort of your stateroom using our interactive TV System (RCTV), you can book your Shore Excursions quickly and easily with immediate confirmation (recommended). Your tickets will be delivered directly to your stateroom within 24 hours. For more information on tours, stop by Shore Excursions where our team of experts can further assist you. Check your daily Cruise Compass for opening hours.

Why, on occasion, does my toilet not flush?

The toilets work on a vacuum system and require that the button be pushed firmly and completely in. If the button is only partially pressed, the basin will only add more water and not flush properly. Please do not put any foreign objects, wet wipes or sanitary products into your toilet, as this will only clog it. Excessive amounts of toilet paper will also cause clogging. Should you have any maintenance concerns, please contact us using the "Maintenance" button on your stateroom phone or dial 180.

How sensitive are my stateroom fire detectors?

Your stateroom is equipped with both smoke and heat detectors. Please do not tamper with or hang items from these safety appliances as this may inadvertently activate them causing either a false alarm or damage to your stateroom and personal items.

Is there a Medical Facility onboard?

The Medical Facility, located on Deck 2, forward, is open daily from 8:00 am - 11:00 am and again from 4:00 pm - 7:00 pm. Charges may apply for services or medicines.

What time will my luggage arrive to my stateroom?

Due to the immense amount of luggage handled during the boarding process, we will deliver luggage up to 8:00 pm. If your luggage has not arrived by this time, please contact the Guest Services Desk on Deck 4 or dial 0.

Prohibited Items:



LUGGAGE FOUND TO BE CONTAINING PROHIBITED ITEMS WILL NOT BE DELIVERED TO GUESTS STATEROOMS. GUESTS ARE KINDLY REQUESTED TO RETRIEVE THEIR LUGGAGE AFTER THE MANDATORY SAFETY DRILL ON DECK 2, CENTRUM.

How do I set a wake-up call?

You can program wake-up calls on your telephone by pressing the "Wake up Call" button and entering your preferred wake up time using 4 digits followed by 1 for am and 2 for pm.

For example: 7:15 am = 07151 or 4:30 pm = 04302.

Where can I smoke onboard?

For the comfort and enjoyment of our guests, smoking is prohibited onboard in most areas of our ships and in all staterooms. However, to provide an onboard environment that also satisfies smokers, we have special designated smoking areas on all starboard open-air decks and all stateroom balconies.

Designated Smoking Areas: Deck 5, Outer Deck, starboard side only, Deck 6, Casino Royale (formal nights are non-smoking after 6:00 pm), Colony Club (around the bar, port side only), Deck 11, Pool Bar (starboard side only, from the towel station to ping pong table area), Deck 12, Sky Bar (in front of the Sky Bar & starboard side only), Deck 13, Starquest Disco, port side by the entrance to the Rock Climbing Wall area) and the area outside Starquest (by the Rock Climbing Wall area) starboard side from 8:00 pm - midnight.

On behalf of the Captain, Officers, Staff and Crew, we wish you a wonderful cruise vacation onboard the beautiful Brilliance of the Seas®.

First-Time Cruisers' Club

What to do, where to do it, when to do it. A member of the Cruise Director's Staff will give you the inside scoop and make sure you don't miss a thing on your cruise vacation. 3:00 pm, Starquest, Deck 13.

Vitality Day Spa & Salon & Fitness Center

Our Spa Team is ready to start pampering you from the moment you step onboard. Please visit us on Deck 11, forward or dial 3887 to book your appointments. Why not stroll through the Vitality Fitness Center, Deck 12 to familiarize yourself with our facility and menu of services or join one of our tours.

Specialty Restaurants

What better complement to an exciting day than exciting menus? Onboard you can enjoy various upscale dining options with impeccable service and in an intimate atmosphere. When your taste buds desire Italian cuisine with a romantic flair, then head toward Giovanni's Table (dial 3341) or if you want a succulent steak, visit Chops Grille (dial 3341). Both specialty restaurants are located on Deck 6. Be sure to make a reservation. (Dress code is Smart Casual)

Telephone Services

Keep in touch with friends and family with phone service from your stateroom. You may even be able to make and receive calls or text messages using your mobile phone!

Room Service

Available 24 hours starting tonight at 6:00 pm. On the last day this service will close at midnight. A \$3.95 service fee applies to light snack orders between midnight and 5:00 am. Dial 54 to place your order.

Valet Service/Dry Cleaning

Simply complete the form in your stateroom and leave it with the laundry bag for your Stateroom Attendant. For safety reasons, the use of personal irons is not permitted.

Internet and Wi-Fi

No matter where your adventure takes you, you can always stay in touch. Check email and stocks, or email a friend. This service is available 24 hours a day at a nominal charge. Get online with RC Online workstations (Centrum Wow, Decks 4, 5 & 7) or our Wi-Fi wireless access. Pick up a brochure in the Internet Café, or visit Guest Services, Deck 4.

Pool Towel Policy

Please note that pool towels will be available at our Pool Towel Station located in the pool area. Should you wish to keep any of these pool towels as a souvenir of your vacation, a charge of \$25 per towel will be applied to your SeaPass account. In order to avoid being charged, we kindly request you to return the towel(s) to the Towel Station by 10:00 pm on the last night.

Beverage Package Savings

Today is the best time to cash in on our fantastic beverage package savings. Sign up at any of beverage tables around the ship today. Alternatively, your Dining Room Waiter will gladly assist in securing your wine & dine package or simply stop by any Bar for assistance with your soda/juice/water/beer & premium beverage package order. We'll even deliver the water to your stateroom.