# AS YOU DEPART...

It has been a pleasure to have you onboard with us! As you look ahead to disembark the ship tomorrow, please consider these options:

- · Option 1 (SELF ASSIST): Our most popular option. If you wish to be amongst the first groups called to exit the ship, you may participate in our Self Assist option. Bear in mind, that you will need to physically handle all of your bags and that there may be escalators, stairs and lines to contend with. Self Assist will begin at approximately 7:30am for approximately one hour and fifteen minutes until 8:30am.
- Option 2 (RELAXED DEBARKATION): If you wish to enjoy a little more time on the ship tomorrow morning, please take advantage of our Relaxed Debark by simply leaving your bags outside your stateroom by midnight. Housekeeping will deliver your bags to the terminal while you enjoy a last cup of coffee with

Whatever approach you take, we want to thank you for sailing with us and wish you a safe journey home.

Here are 5 quick steps that will make your debark process easy...

## STEP 1 - THE NIGHT BEFORE

- · Review the Cruise Director's Debarkation Talk on channel #13 in your stateroom television.
- Remove all used Carnival luggage tags and attach a new Zone Luggage Tag (blue in color) on every piece of luggage. Keep the tear-off section as a reference. Extra luggage tags are available upon request from your stateroom steward.
- If you decide to choose option 2 (Relaxed) Debark) place your bags outside your stateroom between 8:00pm and Midnight this evening.
- · Please remember to keep some clothes out for tomorrow's departure and hand carry any important personal items such as medication, valuables, travel documents, etc.
- · If you choose option 1 (Self Assist) please keep your luggage in your stateroom until you leave the following morning. It is not necessary to place the Zone Luggage Tags on your luggage.

Please be sure to have this information handy to assist you with debarkation.

#### BREAKFAST TIMES

Gold Pearl Restaurant, Deck 3 Aft 6:30am - 8:30am Splendido Restaurant, Deck 9 6:00am - 9:00am The Coffee Shop, Deck 5 Midship

6:00am - 10:00am

#### **RELAXATION AREAS**

Staterooms

Until 8:30am

Camp Carnival

7:30am - 8:30am

Camp, Deck 10

Relaxation area

Promenade, Deck 5

Relaxation area

Lido, Deck 9

In the interest of safety, please refrain from waiting and crowding the stairwells or lobby as this will delay the debarkation process.

### MORNING DEBARKATION OPTIONS

### **OPTION 1 - SELF ASSIST DEBARKATION** Approximately 7:30AM - 8:30AM

All timings are approximate and subject to clearance of the vessel by U.S. local authorities and contingent on the flow of guests and luggage off the vessel.

1st Called - Spa Deck 11

2nd Called - Lido Deck 9

3rd Called - Riviera Deck 1

4th Called - Panorama Deck 10

5th Called- Main Deck 2

6th Called - Verandah Deck 8

7th Called - Empress Deck 7

8th Called - Upper Deck 6

### OPTION 2 - RELAXED DEBARKATION TIMES & ZONE NUMBERS Approximately 9:00AM - 10:30AM

Please listen for the announcements for times to disembark the ship. This will be before any Zone Numbers are called, from approximately 9:00am. All timings are approximate and subject to clearance of the vessel by U.S. local authorities and contingent on the flow of guests

Zones 1 & 2

Zones 4 - 5

Zones 6 - 9

Zones 10 - 15

Zones 16 - 19

Zones 20 - 23

Zones 24 - 27

Zones 28 - 31

Zones 32 - 35

Your luggage will not be available in the terminal until your zone has been called off.

ebarkation Information







## STEP 2 - MORNING OF DEPARTURE

- If you registered your Sail and Sign account with a credit/ debit card or cash payment, your account will still be active on the morning you disembark. Cash or direct credit card sales are also accepted. For credit card accounts, billing is submitted to your credit card company. For cash accounts, if there is a cash overage on your Sail & Sign account of \$5.00 or less, we will donate the remaining amount to St. Jude's Children's Hospital! Of course, if you want the full cash overage, please retrieve it from one of the Sail & Sign Kiosks or Guest Services, otherwise cash overages greater than \$5 will be refunded via check mailed within 7 days after your cruise. Please settle any outstanding account balances with Guest Services before 9:00am on Debark morning.
- Enjoy breakfast, a relaxing coffee, or one last browse in our Pixels Gallery!
- Select where you want to relax while you wait to be called for departure.
- Please listen for departure announcements over the PA system in designated areas. For your safety, please do not wait in stairwells or lobby areas.
- Guests will be called by Zone Numbers in numerical order.
  Self Assist guests will be called by deck number.
- AS YOU ARE CALLED TO DEBARK, PLEASE HAVE THE FOLLOWING ITEMS IN YOUR HANDS: SAIL AND SIGN CARD, COMPLETED CUSTOMS DECLARATION FORM AND PROOF OF CITIZENSHIP (I.E., PASSPORT).

## STEP 3 - BAGGAGE CLAIM - CRUISE TERMINAL

Proceed to the baggage claim area of the cruise terminal. Your luggage will be grouped by Zone number for easy location.

Check the luggage tags on your luggage prior to claiming to ensure you have ALL of your bags before leaving the terminal. Unclaimed luggage will be returned at the owner's expense.

# STEP 4 - CUSTOMS AND BORDER PROTECTION (CBP)

You must declare the total value of all articles purchased abroad (including Tax Free items) that you are bringing back into the U.S. by listing them on the back of the Customs Declaration form (one form per family.)

After you have retrieved all of your luggage when inside the terminal, proceed to the CBP area. Please have your citizenship documents, (Passport or Birth Certificate) and completed Customs Declaration form in your hand.

# STEP 5 - TRANSPORTATION

Air/Sea guests and those who purchased transfers onboard must proceed to the buses outside the cruise terminal to take you and your luggage to the airport.

Taxis and all other transportation are located outside the terminal.

### WHEELCHAIR ASSISTANCE 9:00am - 10:30am

Wheelchair assistance is not available for those guests using self assist. Guests with disabilities and special needs requiring wheelchair assistance should meet at the Spectacular Theatre, Deck 3 only when your "Zone Number" is called. Wheelchair assistance is provided from the ship to the terminal area and not to the Taxi area for those guests who are not traveling with an able bodied companion. Due to limited service, the approximate wait time may be 45 minutes.

### **PIXELS GALLERY**

The Gallery will remain open from 7:00am until 9:00am for your last chance to purchase your vacation pictures.

### PROHIBITED ITEMS

The following items are not allowed to be taken off the ship: animal products, food items, fruits, vegetables, agriculture and horticulture products, drugs, ships property.

#### **DUTY FREE ALLOWANCE**

- \$800 total allowance per guest
- · 1 liter of alcohol per person over the age of 21
- . 1 carton of cigarettes per person over the age of 18
- 100 non-Cuban cigars per person over the age of 18

### CASH OUT BEFORE YOU SLIP OUT

 Please cash out all winnings at the Casino Cashier's Desk before the Casino closes on the last night, Casino will not be open on the morning of Debarkation.

#### **FUN SHOPS**

• Shops will not be open on the morning of Debarkation.

#### LIQUOR COLLECTION

All liquor purchased in the ports of call & in the Fun Shops will be delivered to your stateroom this afternoon.

Liquor & Prohibited Items collected while boarding the vessel in New York can be retrieved between 6:30am - 9:30am debark morning from the Red Carpet Nightclub, 5 Aft.

On behalf of the entire Carnival Family, it has been a pleasure having you aboard the CARNI-VAL SPLENDOR and we hope that your vacation will be a long remembered one. We hope to see you on another Fun Ship cruise in the near future.

Have a safe and pleasant journey home!