

## IMPORTANT STATEROOM INFORMATION

Safety instruction notices, muster station information and life jackets are located in your stateroom. In addition, a Safety Information Video is played on your TV (Channel 13). Please do not hesitate to contact your Stateroom Steward by pressing the call button on your phone. You may also contact Guest Services by dialing 7777 should you have any questions or require additional information.

## GUEST SERVICES

Located on Deck 3 Fwd, our Guest Services team is on call 24 hours a day to help answer any questions that you may have, including lost and found.

## WAKE UP CALLS

In order to set a wake up call, please lift the handset and press the wake up call button on your phone, or dial 37. Add your wake up call in military time (e.g. 7am = 0700, 5pm = 1700). To cancel the wake up call lift the handset and dial 37.

## SAIL & SIGN® CARD

Our on board accounting system allows you to conveniently make personal charges in all our retail, shore excursion and bar locations throughout the ship. You don't have to worry about carrying cash or credit cards with you. Your Sail & Sign® Card doubles as your room key, as well as your boarding pass in all ports of call. Please use it together with a photo ID.

## SAIL & SIGN® KIOSK

You may also manage your Sail & Sign® account by using our Sail & Sign® kiosks. They are located on deck 3 fwd, opposite Guest Services and Deck 5 fwd near the Fun Shops.

## TELEPHONE DIRECTORY

Medical Emergency...911	Medical Center...4444
Steakhouse...1178	Guest Services...7777
Spa/Carnival.....1199	
Black Pearl Dining Room.....3030	
Gold Pearl Dining Room.....3050	

## MEDICAL SERVICES

The Medical Center Staff are available 24 hours a day for emergencies. For regular hours of operation please refer to your daily Fun Times.

## MONEY MATTERS (access to money on board)

ATMs are available for your convenience in the following locations: Deck 5 Fwd (across from the Fun Shops) and Deck 5 Mid (near the Casino Cashier).

## LAUNDERETTE AND VALET SERVICE

Valet, as well as Wash and Fold Services are available for your convenience. For additional details please contact your Stateroom Steward.

Location of Laundrettes & Ironing Rooms:

Deck 2 - Opposite: 2367	Deck 1 - Opposite: 1425
Deck 7 - Opposite: 7339	Deck 6 - Opposite: 6391
Deck 9 - Opposite: 9270	Deck 8 - Opposite: 8881

## ENVIRONMENTAL POLICY

Carnival Corporation is committed to pollution prevention, regulatory compliance and continuous improvement of our environmental management. Our goal is to be the industry leader for environmental excellence. We will achieve this goal by continuously improving our processes to minimize environmental impact and waste. Note that it is prohibited to throw waste overboard.

**Environmental Hotline:** Carnival has established an environmental hotline with a dedicated toll free number and e-mail address so that concerned guests and team members may report environmental issues: 1-888-290-5105 or 4ENW (4368) from any shipboard phone, International (dial U.S. access code, then) 305-406-5863. Environmental Compliance web site: [www.carnivalcompliance.com](http://www.carnivalcompliance.com)

## COMMUNICATION SERVICES ON BOARD

1. Stateroom to Stateroom Calling: Simply dial the stateroom number. (e.g. stateroom 1234 – dial 1234)
2. Any voicemail message will be indicated by a red flashing light on the phone in your stateroom. To retrieve the voicemail, press the Messages button next to the red flashing light and follow the instructions. Once prompted, the password is your stateroom number (i.e. stateroom 1-234 – enter password 1234).
3. Ship to Shore Telephone Service: Service available 24 hours a day while at sea and in the ports of call.
  - Calls to the USA, Canada and Caribbean Islands: Dial 36 and wait for a dial tone, then dial 1 + the area code + the number. (e.g. 36...1 + 123 + 456 - 7890)
  - Calls to All Other Countries: Dial 36 and wait for dial tone, then dial 011 + the country code + the city code + the number. (e.g. call to UK 36...011 + 44 + 71 + 123 - 4567)
  - Charges: \$1.99 per minute to the USA, Canada, Puerto Rico and all International calls. All charges will be automatically posted to your Sail & Sign® account. This includes 1-800, toll free, calling cards, credit cards and collect calls. Please note that in shared stateroom situations, billing will be charged to the first person assigned to the stateroom. Charges incurred by other occupants must be brought to the attention of Guest Services for proper adjustments to be made to the Sail & Sign® accounts.
4. Internet & Wireless: We are completely wireless, connect to CCL Wi-Fi with your own laptop or use our computers in the Internet Café. You can purchase and use your minutes anytime, from anywhere. The Internet Café is located on Deck 4 Aft.
5. Cellular Phone Service: Now you can stay connected at sea using your cellular phone. Rates for usage of your cellular phone are determined by your home carrier. Please remember that your cellular phone may show a different time than the ship's time.

## PINNACLE STEAKHOUSE

How do we create the ultimate steak experience? We combined a delicious steakhouse menu with our unique Carnival Style. For reservations, dial 1178. There will be a fee of \$35 per person.

## ROOM SERVICE

Room Service is available for your enjoyment 24 hours a day by dialing 8000. To view the menu, please refer to the other side of this insert.

## FORMALITIES STORE

Birthdays, Anniversaries, Graduations, Renewal of Vows. Things that make you feel like celebrating. Pop open the champagne or bring out the cake. Flowers, wine, tuxedo rentals, candy, champagne and more. Located on Promenade Deck 5. Extension: 0087

