

I AM *Carnival* !

TO CONSISTENTLY DELIVER FUN, MEMORABLE VACATIONS AT A GREAT VALUE, WE ALWAYS...

- Warmly **WELCOME** our guests and team members to our **HOME**, making them feel like part of the **CARNIVAL FAMILY**.
- **ENGAGE** them by being **FRIENDLY, SMILING** and using their **NAME**.
- Show **CARE** and **RESPECT** for each other, our ships and the places we visit.
- Ensure their **SAFETY** and **SECURITY**.
- **ANTICIPATE** their needs, **RESPOND** rapidly and **OWN** their issue until it is resolved.
- Live and share a **POSITIVE ATTITUDE**.
- Show **PRIDE** in our jobs and in our company.
- Include **FUN** in everything we do!