Daily Programme.

Welcome Aboard.

Captain Tomàs Connery, his officers and crew, welcome all guests embarking today.
We wish you a pleasant journey and relaxing voyage on board Queen Victoria.

Your Senior Officers.

Master.

Captain Tomàs Connery

Deck Department.

Deputy Captain ..... Hamish Sunter
Safety Officer ..... Duncan McIntosh
Security Officer ..... Elizabeth Hodges
First Officer ..... Scott Fenton
Environmental Officer .. Velsford Fernandes

Technical Department.

Chief Engineer..... Jon Cammish
Staff Chief Engineer ..... Antonio Busic
Ship's Services Engineer... Nicholas Phillips
Chief Electrical Officer ..... Sasa Visnic

Medical Department.

Senior Doctor ..... Dr. James Harnett
Medical Officer ..... Dr. Susara Dippenaar
Senior Nurse ..... James Greenwood

Hotel Department.

Hotel General Manager..... James Cusick
HR Manager ..... Carola Poertner
Food and Beverage Manager..... Jeffrey Morgan
Food and Beverage Services Manager ..... Samynaden Cadervalloo
Executive Chef ..... Chitra Bahadur Kunwar
Senior Maître D' ..... Sandro Ranieri
Bars Manager ..... Dinesh Kathiresan
Hotel Operations and Retail Manager ..... Neil Coleman
Customer Services Manager ..... Renier Fourie
Night Duty Manager ..... Leyla Michalek
Housekeeping Manager..... Roz Old
Entertainment Director..... Sally Sagoe
Assistant Entertainment Director..... Chris Solari
Production Manager..... Ellen Connolly
Social Hostess ..... Ruth Sadler
Shore Excursions Manager.. Edgar Mendoza

Welcome to Southampton, United Kingdom, as Queen Victoria departs for St Peter Port, Guernsey.

All Aboard Time: 4.00pm.

Southampton is the largest city in the county of Hampshire on the South coast of England and is situated 75 miles (121 km) South West of London and 19 miles (31 km) North West of Portsmouth. It lies at the Northernmost point of Southampton Water at the confluence of the River Test and River Itchen; with the River Hamble joining to the South of the urban area. Southampton is noted for its association with the RMS Titanic, the Spitfire, in World War II as one of the departure points for D-Day and known as the home port for a number of the largest cruise ships in the world. In 1911, Cunard Line purchased three ships, renamed the Albania, Ausonia and Ascania, to start a new service between London, Southampton and Canada. The route was intended to take advantage of a treaty signed between the Canadian and French governments whereby goods shipped to Canada through a British port received a rebate. Cargo was loaded in Tilbury Docks, London, and passengers joined the ship in Southampton, which then proceeded to Quebec and Montreal. This new route was pioneered by the Albania, which arrived in Southampton for the first time on 2 May 1911, starting a long relationship between Cunard and Southampton. Cunard's headquarters remain in Southampton, now in the modern surroundings of Carnival House.

Show Time Tonight.

From the Cavern, Liverpool to the Albert Hall, the Beatles Experience have been rocking audiences with their authentic tribute to the fab four. Join them tonight as they perform the early years of Beatlemania and sing along with all those fantastic hits we all know and love. All live and with authentic instruments, let the lads take you down memory lane. Presented by Entertainment

Sailaway Sounds.

At 4.45pm
Join your fellow guests and Jazz Musician Atanis Stavrev in the Commodore Club on Deck 10, Forward as Queen Victoria sails from Southampton.

From 4.45pm
Join International Party Band, Nexus and DJ Giancarlo in the Yacht Club on Deck 10, Forward as the sailaway sounds continue.

Jazz Jam.

Shipboard information.

A message from the Entertainment Director.

My staff and I are delighted to offer a large array of activities, stimulating lectures and entertainment. The Daily Programme provides you with all the essential information about Queen Victoria, and is delivered to your stateroom/suite every evening for the following day.

In the many bars and lounges on board you will find the company delightful and the live music enchanting. In the Golden Lion Pub enjoy the traditional British Pub atmosphere while participating in an interactive game show, karaoke or a pub quiz. The unsurpassed ocean views from the Commodore Club offer a stunning backdrop as we feature one of our resident musicians. Round off another perfect day, by taking the time to discover a unique collection of events and trade stories with like-minded travellers at the Yacht Club, where at night the sounds of your music requests will have you on your feet dancing into the early hours.

Queen Victoria's entertainment is second to none. Lavish production shows presented by the Royal Cunard Singers and Dancers as well as variety entertainers from around the world offer dazzling performances in the remarkable Royal Court Theatre, spanning three decks and featuring the first theatre boxes at sea. In the signature double height Queens Room the orchestra set the tempo on one of the largest dance floors at sea.

When Samuel Cunard set out to deliver mail across the Atlantic, little did he realise that he was taking the first step towards a new standard in luxury travel. Cunard continues the tradition of style and grandeur on board Queen Victoria. We hope you enjoy your voyage with us.

Sally Sagoe - Entertainment Director

Berth.

Ocean Cruise Terminal, Berth 46, Dock Gate 4.

Postage.

For your convenience a concierge postal service is available for you to send letters and postcards. The rate per postage item is $1.60 for worldwide delivery. Maximum weight per item is limited to 50g. If you have already purchased your own postage stamps you may leave the mail at the Purser's Office for posting. You will not be charged for postage which has already been correctly stamped by yourself. The deadline for sending mail is 2 hours before sailing when the ship is docked, and 3 hours prior if the ship is anchored and using tenders.

Currency exchange.

Euros (€), GB pounds (£) and US dollars (USD) are available at the Purser's Office. Queen Victoria can only buy-back in denominations that we trade in, as per the company guidelines.

Port Agent.

Carnival UK, 100 Harbour Parade,
Southampton, SO15 1ST, United Kingdom.
Telephone for emergencies while ashore: + (00) 44 (0) 2380 655658
Telephone in case of an emergency: + (00) 870 764 817 752
+ (00) 870 764 817 755

European Emergency Number: Dial 112
Available everywhere in the European Union, free of charge, 24/7 to reach the police, the emergency medical services or the fire brigade.

Queen Victoria orientation.

The port side of the ship has even numbered staterooms, while the starboard side has odd numbered staterooms. Numbers begin at the front of the ship and go up the further back they are. Our

Dress requirements for social events.

Daytime wear.

Stylish casual-wear, including shorts and smart jeans, is fine during the day on board, in keeping with the ship's elegant surroundings. Swimsuits, micro shorts, sarongs and gym wear should be reserved for pool-side, on deck or in the Spa and Fitness Centre, and please note that swimwear must be covered up before entering any enclosed areas.

Evening wear.

After 6.00pm, shorts and blue or worn denim (for men and women); sandals and sleeveless tops (for men) are not considered appropriate within the ship. On formal nights, any guest wishing to dress more casually are welcome to dine in the Lido buffet on deck 9 and can relax in the Winter Garden, Yacht Club and on the open decks. Please do not use other areas within the ship, including the Verandah restaurant and our Alternative dining restaurant, out of respect for our fellow guests.

Formal: Dinner jacket, tuxedo or dark suit with a tie for gentlemen. Evening or cocktail dress for ladies.

Informal: Jacket required, tie optional for gentlemen. Cocktail dress, stylish separates or equivalent for ladies. No jeans or shorts.

Planning ahead.

For guests wishing to plan ahead, the dress code is listed below. This is subject to change, check your Daily Programme for the confirmed dress code and events that will be taking place each day.

Thursday, 3 May..... Formal
Friday, 4 May (St Peter Port, Guernsey) ..... Informal

Cunard activity reward programme

Simply collect stamps on an activity reward log, available at any of the events showing this logo. Your stamps are redeemable for prizes of increasing value relative to the number of stamps you accumulate.

Medical services.

The Medical Centre is open twice a day for routine, non-emergency consultations with the Ship's Doctor. These opening hours can be found in your Daily Programme. For emergencies only, please press the speed dial button marked 'emergency' on your telephone or dial 999 or 911. Tablets for sea sickness are available from the Purser's Desk on deck 1 in the Grand Lobby.

Restaurant seating.

Your restaurant assignment is according to the type of stateroom or suite booked. A seating card will be placed in your stateroom or suite. Any seating queries should be directed to the Maître d'Hôtel of your assigned restaurant. Britannia Restaurant and Britannia Club guests with any queries about their seating allocation should come to the Britannia Restaurant on the upper level (deck 3), aft, C stairway between 2.00pm and 3.30pm today.

The Royal Court Theatre.

When seated in the Royal Court Theatre please do not reserve seats prior to show time. Please take into account that theatre haze and strobe lighting may be used. Audio, video recording and all flash photography is prohibited.

Tour Office information.

Pre-reserved tour tickets will be delivered directly to your stateroom. Please check your tickets carefully as departure times may have changed. For your convenience, a booking form for all available excursions has been placed in your stateroom. To book an excursion, please complete the form and return the form to the Tours Office on deck 1 in the Grand Lobby. The Tour Office opening hours and the meeting times and locations for all excursions can be found in the Daily Programme, which is delivered to your stateroom

Discover...

Getting the most from your voyage.

Wednesday, 2 May 2018

Welcome Bonus.

A Winner for Beginners.

Insert your voyage card whilst playing our slot machines. For your first $20 played at the slot machines, we will add a $5 bonus. Please see the casino staff for further details.

Scratch Cards.

You have the chance to win up to $30,000 from our Lotto Scratch cards. For every five scratch cards purchased you will receive a $5 complimentary card. Available at the Casino Cashier's Desk.

Empire Casino, Deck 2, Forward

Embarkation Special.

Relieve all your tension and start your voyage the right way. Book and receive any spa treatment, massage or facial today, and enjoy a complimentary 30 minute upgrade to your service time.

Formal Menswear Hire.

If you want to look your best for tomorrow's formal night, visit us this evening and get your rented formal suit for an incredible $139.00. In addition we have a wide range of formal accessories, from bow ties to exclusive Cunard cufflinks and more.

Visit the Menswear Shop in the Royal Arcade on Deck 3, Midships

The Royal Bath House.

The Royal Bath House offers therapeutic mild sauna and steam grottos, including the Laconium Chambers (mild heat sauna), the Caldarium Steam Chamber, Aromatic Room, Heated Stone Lounges and Tropical Rainforest Showers, and the hydrotherapy pool. Sign-up today as limited spaces are available.

Wine Packages.

A selection of different wine packages are available for you to choose from. Enquire about this exciting option with one of the Sommeliers in the restaurant, who will be delighted to assist you with any questions and pre-booking requests.

Visit the Sales Table today from 12.30pm to 3.30pm on Deck 9, B Stairway

Friends and Family.

Book 5 or more spa treatments together today and take advantage of saving 20% off each treatment. Share this special with a friend or family member or indulge yourself.

Internet Embarkation Special.

Available Today and Tomorrow Only.

- 530 minutes for $167.95
- 265 minutes for $89.95
- 135 minutes for $47.95

Keep in touch with friends and family.

Stay Connected.

Welcome Aboard.

Your Voyage Sales Specialists Cristina and Dragana, welcome you aboard Queen Victoria, your home away from home.

Find out more about the Cunard World Club benefits and discover the great advantages of booking your future voyages.

Don't forget you can still assign your booking to your current travel agent or with Cunard direct.

For more details and to book appointments, contact Cristina and Dragana on 33033 and 33034, or visit the Voyage Sales Office on Deck 2, Midships

Register your Interest.

Visit the Clarendon Art Gallery to register your interest in the art events taking place this voyage. Your art consultants will provide you with a guide of the talks and events that will be hosted during your time on board.

Today from 5.30pm,
Clarendon Fine Art Gallery, Deck 3, Midships

Cunard Coffee Card.

This offer entitles you to 10 coffee beverages. Beverages include regular size coffees, cappuccinos, café lattes and mocha blends. Speciality lattes, liqueur coffees, extra toppings and large sizes are not included in the package.

$34.95 plus a 15% service charge applies.

Pick your Cunard Coffee Card up from the Chart Room on Deck 2, Midships

Floral Delights.

When was the last time you bought your loved one flowers? No celebration is needed to show your devotion. Say it with flowers. Custom orders are also available. The flower varieties vary with seasons and ports.

Hand your order form to your Stateroom Steward/ Stewardess or to the Purser's Office on Deck 1

Champagne Afternoon Tea.

Be serenaded by live musicians and enjoy a selection of deluxe sandwiches, homemade scones in a variety of flavours with clotted cream and strawberry jam; a generous helping of cakes and desserts, and naturally a selection of Twinings loose leaf tea.

$30.00 per person
service charge included.

GIN & FIZZ

AT THE MIDSHIPS LOUNGE

The Mary Rose.

3 Queens Gin 'Queen Mary 2', Rose Syrup, freshly squeezed Lemon juice, and Zonin Special Cuvée Prosecco.

$10.50

All bar purchases are subject to a 15% service charge.

Indulge in a refreshing gin cocktail on Deck 3 today

Embarkation Offer

Receive your embarkation photograph free, when you purchase the Cunard premium Album worth $49.95

15% Off Liquor and Tobacco.

Today you will get 15% off our entire range of Liquor and Tobacco products. Visit Zoltan in the Duty Free shop

Today's activities.

12pm

12.00pm Cunard Radio Live
Expect the greatest hits from the past five decades, ranging from Motown, Rock and even modern classics.
Stateroom TV Channel 46 (available 24 hours a day)

12.00pm Safety Video
To find out more about our safety procedures on board, tune in today.
Stateroom TV Channel 48 (repeated continuously)

12.00pm Harpist Magdalena Reising
Grand Lobby, Deck 1, Midships, B Stairway (until 3.00pm)

4pm

4.00pm All Aboard
The gangways are raised and shortly after Queen Victoria will sail for St Peter Port, Guernsey - a distance of 394.8 nautical miles. (1 nautical mile equals 1.15 statute miles, or 1.85 kilometres)

4.00pm Guest Emergency Drill
Mandatory for all guests who embarked today in Southampton. On commencement of the drill, broadcasts will be made and alarm bells will be sounded, calling you to your assembly station. Your station is illustrated on the notice behind your stateroom door. Your guest identification card will be scanned at your assembly station to record your attendance. Please ensure all members of your party, including children, have their guest identification cards ready for scanning. Please bring your lifejacket with you.
Throughout the ship

4.00pm Friends Of Bill W.
Admiral's Lounge, Deck 10, Forward, A Stairway (until 4.45pm)

4.45pm Sailaway Sounds
With Jazz Musician Atanis Stavrev.
Commodore Club, Deck 10, Forward, A Stairway (until 5.45pm)

4.45pm Sailaway Sounds
With International Party Band Nexus
Yacht Club, Deck 10, Forward, A Stairway (until 5.30pm)

5pm

5.00pm LGBT Gathering
Commodore Club, Deck 10, Forward, A Stairway (until 5.45pm)

5.00pm Recorded Ballroom And Latin Dance Music
Queens Room, Deck 2, Midships, B Stairway (until 7.45pm)

5.15pm Piano Entertainer Patrick Patton
Grand Lobby, Deck 1, Midships, B Stairway (until 6.00pm)

5.15pm Early Evening Trivia Challenge
With Entertainment Host, Sadiki.
Golden Lion Pub, Deck 2, Forward, A Stairway (until 5.45pm)

5.30pm Sailaway Sounds
Continue With DJ Giancarlo
Yacht Club, Deck 10, Forward, A Stairway (until 6.00pm)

6pm

6.00pm Jazz Musician Atanis Stavrev
Commodore Club, Deck 10, Forward, A Stairway (until 6.45pm)

6.15pm Piano Entertainer Patrick Patton
Grand Lobby, Deck 1, Midships, B Stairway (until 7.00pm)

7pm

7.30pm Piano Entertainer Patrick Patton
Golden Lion Pub, Deck 2, Forward, A Stairway (until 8.00pm)

7.45pm Live Coverage Of The UEFA Champions League
Roma versus Liverpool.
Satellite reception permitting.
Winter Garden, Deck 9, Midships, B Stairway and Stateroom TV Channel 39

7.45pm Jazz Musician Atanis Stavrev
Commodore Club, Deck 10, Forward, A Stairway (until 8.30pm)

7.45pm The Adagio String Quartet
Outside the Verandah, Deck 2, Grand Lobby, Port Side (until 8.30pm)

7.45pm Ballroom And Latin Dance Music
Dance to the Queens Room Orchestra in the majestic setting of our ballroom, under the musical direction of Kerry Maule.

8pm

8.00pm Wipeout Trivia
The trivia with a twist – will you keep all your points?
With Entertainment Host, Sarah.
Golden Lion Pub, Deck 2, Forward, A Stairway (until 8.30pm)

8.30pm Recorded Ballroom And Latin Dance Music
Queens Room, Deck 2, Midships, B Stairway (until 9.10pm)

8.30pm Show Time Tonight: The Beatles Experience
From the Cavern, Liverpool to the Albert Hall, the Beatles Experience have been rocking audiences with their authentic tribute to the fab four. Presented by Entertainment Director, Sally Sagoe.
Royal Court Theatre, Decks 1, 2 & 3, Forward, A Stairway (until 9.15pm)

8.45pm Young Adults Get Together
Meet fellow guests, ages 18 to 30 for an informal get together.
Yacht Club, Deck 10, Forward, A Stairway (until 9.15pm)

8.45pm DJ Giancarlo's All Night Request Express
All song requests are welcome.
Yacht Club, Deck 10, Forward, A Stairway (until late)

9pm

9.15pm International Party Band Nexus
Golden Lion Pub, Deck 2, Forward, A Stairway (until 10.15pm)

9.15pm The Adagio String Quartet
Outside the Verandah, Deck 2, Grand Lobby, Port Side (until 10.00pm)

9.15pm An Evening Of Ballroom And Latin Dance Music
An evening of up-tempo ballroom and Latin dance music from the Queens Room Orchestra, featuring vocalist Vincent Wolfe, under the direction of Kerry Maule.
Queens Room, Deck 2, Midships, B Stairway (until late)

9.30pm Jazz Jam
Join Cocktail Pianist, Carl Nuschi and members of the Royal Court Theatre Orchestra for an evening of Jazz music.
Commodore Club, Deck 10, Forward, A Stairway (until late)

10pm

10.15pm The Adagio String Quartet
Outside the Verandah, Deck 2, Grand Lobby, Port Side (until 11.00pm)

10.30pm Show Time Tonight: The Beatles Experience
From the Cavern, Liverpool to the Albert Hall, the Beatles Experience have been rocking audiences with their authentic tribute to the fab four. Presented by Entertainment Director, Sally Sagoe.
Royal Court Theatre, Decks 1, 2 & 3, Forward, A Stairway (until 11.15pm)

10.30pm The Big Pub Quiz
Come to the Golden Lion Pub this evening and test your general knowledge, with Entertainment Host, Sarah.
Golden Lion Pub, Deck 2, Forward, A Stairway (until 11.15pm)

11pm

11.15pm International Party Band Nexus
Golden Lion Pub, Deck 2, Forward, A Stairway (until late)

ROYAL SPA

WELCOME TO THE ROYAL SPA

12.00pm Spa Tours
Enjoy a tour around the spa facilities to see what services are available.

1.00pm Complimentary Foot Print Analysis

2.00pm Meet And Greet
Come to the spa and see what your Wellness Team have to offer, from seminars and classes, to health and fitness assessments and more.

5.00pm Spa Raffle Draw - $500 In Spa Treatments To Be Won
Visit the Royal Spa today to take part in a spa tour and you will be entered into our raffle where you can win up to $500 in spa treatments. You must be present to win, the draw will

Queens Grill, Princess Grill and Britannia Club.

Breakfast ..... 6.30am to 8.00am
Lunch.. 1.00pm to 2.30pm (Britannia Club will be closed for lunch)
Dinner ..... 6.30pm to 9.00pm

Britannia Restaurant.

Breakfast ..... 6.30am to 8.00am
Lunch ..... Closed
First Sitting Dinner ..... 6.00pm, last order 6.30pm
Second Sitting Dinner ..... 8.30pm, last order 9.00pm

Please note that due to the amount of requests, tables for two have been assigned according to the booking date.

Lido Restaurant.

Continental Breakfast ..... 4.30am to 6.00am
Breakfast ..... 6.00am to 10.00am
Lunch .....11.30am to Guest Emergency Drill
Pizzeria: ..Lunch: 11.30am to 4.00pm / Dinner: 5.00pm to 9.30pm
Snack ..... 3.00pm to 5.00pm
Dinner Buffet ..... 5.00pm to 10.30pm
Late Snack ..... 11.00pm to 2.00am

Alternative Dining.

Dial 14315 between 8.00am to 5.00pm to book or visit the Alternative Dining Restaurant during opening hours.

Coriander ..... 6.30pm to 9.00pm

Reflecting many different cultures in its tremendous diversity, Indian food ranges from exquisitely simple vegetarian dishes to full-flavoured meat, chicken and fish concoctions made with dozens of ingredients. A $19.50 cover charge applies.

The Verandah.

Dial 14351 between 8.00am to 5.00pm for a reservation or visit the Verandah during opening hours.

Lunch ..... Closed
Dinner ..... 6.30pm to 9.00pm

Featuring contemporary Southern French and Spanish cuisine, styled with a touch of British providence. Please note that charges do apply.

Bars and Lounges.

Chart Room ..... 7.00am to late
Commodore Club ..... 2.00pm to late
Golden Lion Pub ..... 10.00am to late
Pub Lunch ..... 12.00pm to 2.30pm
Lido Bar (Weather permitting) ..... 12.00pm to 11.00pm
Midships Lounge - Gin & Fizz ..... 4.00pm to late
Yacht Club .....After Guest Emergency Drill to late
Winter Garden ..... 9.00am to 10.00pm

Facilities and Retail.

Art Gallery ..... 5.30pm to 10.00pm
Book Shop ..... Departure to 10.00pm
Empire Casino .....Opens approximately 2 hours after sailing
Internet Centre, Library, Deck 3, Midships ..... Open 24 hours
Assistance available from 2.00pm to 7.00pm
Library ..... 2.00pm to 7.00pm
Medical Centre .....8.00am to 9.00am & 3.30pm to 4.30pm
..... Dial 911 or 999 for medical emergencies only
Photo Gallery ..... 6.00pm to 9.00pm
Royal Arcade ..... Departure to 10.00pm
Royal Fitness ..... 12.00pm to 8.00pm
Spa & Salon ..... 12.00pm to 8.00pm
The Zone Registration ..... 2.00pm to 4.00pm
The Zone, Deck 10, Midships (2-17 Yrs) ..... 6.00pm to 11.00pm
Tour Office ..... 2.00pm to 7.00pm
Voyage Sales .....After Guest Emergency Drill to 6.00pm
Lido Pool (Deck 9, Stairway C) ..... (Weather permitting) 24 hours
Lido Jacuzzi (Deck 9, Stairway C) ..... 7.30am to 9.00pm
Pavilion Pool (Deck 9, Stairway A) .. (Weather permitting) 24 hours
Pavilion Jacuzzi (Deck 9, Stairway A & B) ..... 7.30am to 9.00pm
..... Please be advised the swimming pool is not supervised
Sports Equipment Available (open decks) ..... 9.00am to 8.00pm

Luggage delivery.

Your luggage will be delivered directly to your stateroom/suite. Please be aware that this process takes a considerable amount of time and we ask for your patience and understanding. It is not

Dress requirement: Informal.

Cocktail dress or stylish separates for ladies. Jacket required, tie optional for gentlemen. No jeans or shorts. Please note that after 6.00pm, shorts and blue or worn denim (for men and women), sandals and sleeveless tops (for men) are not considered appropriate within the ship. Any guests wishing to dress more casually are welcome to dine in the Lido buffet on deck 9 and can relax in the Winter Garden, the Yacht Club and the open decks. However please do not use other areas within the ship, including the Verandah restaurant and our Alternative dining restaurant, out of respect for fellow guests and for the ambience of the evening. We ask guests to refrain from wearing swimwear and dressing gowns outside the spa and pool areas.

Assistive listening devices.

For guests who are hard of hearing, assistive listening devices (headsets and neckloops) are available from the Purser's Office located on deck 1 in the Grand Lobby. Please look in the Daily Programme for the symbol shown above. This will be placed next to those events which utilise the devices.

General emergency drill.

At 4.00pm, an emergency drill will be held. It is a requirement of law that after boarding the ship, all newly embarking guests must attend and be instructed in their General Emergency Stations. On commencement of this exercise, broadcasts will be made and alarm bells sounded, calling you to your assembly stations as indicated on the notice behind your stateroom door. Your guest identification card will be scanned at your assembly station to record your attendance. Please ensure all members of your party, including children, have their guest identification cards ready for scanning. Please carry your lifejacket with you, do not wear it and for safety's sake do not allow the belt to trail on the deck. The correct method of wearing a lifejacket will be demonstrated to you at the end of this muster. Prior to attending the drill, we would like to bring your attention to the safety notice on or near the back of your stateroom door, and ask that you view the safety film which is showing continuously on stateroom TV Channel 48. During this exercise many services will cease. We apologise for any resulting delay in resuming the ship's services.

Health advice.

Should you experience any symptoms of vomiting or diarrhoea, report this by immediately calling the Medical Centre from your stateroom by dialling 999/911. We ask for your cooperation in preventing the possible spread of this illness and recommend that when practical you use the bathroom in your stateroom. It is vitally important that everyone on board maintains excellent standards of personal hygiene as the virus is easily passed on from person to person by touching surfaces such as handrails, door handles and elevator buttons. The single most effective means of prevention is frequent and thorough hand washing. We recommend that you wash your hands using soap and warm water for at least 20 seconds then rinse and dry them well each time you use the toilet/ restroom, after coughing or sneezing and before eating, drinking or smoking. Try to avoid touching your mouth with your hands. Whilst alcohol hand sanitisers are no substitute for hand washing, these have been provided for your use in certain food service areas around the ship.

Smoking policy.

Smoking is not permitted in staterooms, on balconies or in public areas. Designated areas of the open deck where smoking is permitted is on the starboard side of decks 3 and 10 only, please use the ashtrays that are provided in these areas. Electronic cigarettes and vaporising devices, including those which do not emit smoke, are permitted in designated areas of the open deck only. Churchill's is a lounge dedicated to cigar and pipe smokers all day.

Use of lifts.

We advise all guests to be cautious of the automated lift doors and we ask that parents do not allow unaccompanied children under the age of 12 years old to use the lifts. During an emergency situation the lifts are not to be used.

Straws upon request in dining and lounge areas.

In order to continue our commitment to the protection of the environment and the reduction of our carbon footprint, Cunard Line have decided to no longer provide plastic straws automatically in cocktails and beverages purchased in lounges and dining outlets.