

Enchantment of the Seas®
AS YOU DEPART

Dear Guest,
 On the day of departure, enjoy breakfast in one of the below dining areas. Be sure to leave enough time to meet in the designated waiting areas shown here on the right.

All guests please note that announcements will only be made in these designated waiting areas and using these lounges will ensure a smooth departure process

Breakfast will be served in:

- My Fair Lady Restaurant, Deck 4
6:30 am - 8:30 am
- Windjammer Marketplace, Buffet Breakfast, Deck 9
6:00 am - 8:30 am

Please ensure you are in your designated waiting areas prior to your scheduled departure time. When your tag number is called, you'll be escorted by a staff member to depart the ship. Your luggage will not be available in the terminal until your numbered tag has been called.

Please note that due to United States Customs Regulations the Photo Gallery will be closed on departure morning.

5 STEPS AS YOU DEPART...



STEP 1 The Night Before

- Remove all old tags from your luggage except for personal identification.
- Attach one of the numbered tags from your stateroom to each piece of luggage.
- Should you require additional luggage tags, please ask your Stateroom Attendant.
- Should you require to change your departure time, kindly contact Guest Services, Deck 5, or by dialing '0'.
- Place each piece of luggage outside your stateroom between 7:00 pm and midnight on the evening prior to arrival in Baltimore. Please ensure you have your flight tickets, passport/proof of citizenship & any medication in your carry-on luggage.

5 STEPS AS YOU DEPART CONTINUED...TURNOVER



All guests who require wheelchair assistance, kindly proceed to Centrum, Deck 6, 15 minutes prior to your departure time.

Guests who require assistance will be scheduled to depart the ship in accordance with their luggage tag number.



All guests will receive numbered luggage tags in their stateroom which correspond to a departure time as below. Please follow the instructions and utilize the departure lounges in order to ensure a smooth and speedy departure process.

SELF-CARRY DEPARTURE

(You do not need to register for this program)

For those guests who wish to expedite their departure upon arrival in Baltimore, we are pleased to offer the "Self Carry Departure" program. With today's delays in traffic and crowds at the airport, please take advantage of leaving early in order to avoid delays or missing flights. This allows you to depart the ship as early as 7:15 am until 8:00 am. Guests from Deck 8,7,4 and 3 simply proceed to the gangway located on Deck 4, Centrum. Our guests from Deck 2 simply proceed to the gangway located on Deck 1, Centrum. Guests participating in this program will have to carry their own luggage off the ship as no assistance will be available. Guests who require wheelchair assistance will NOT be eligible for this program.

LUGGAGE TAG NUMBER CHART

Concierge Suite Guests / Pinnacle / Diamond Plus / Diamond Guests

GREEN 1, 2, 3, 4(8:00 am - 8:15 am)

Waiting Area: My Fair Lady Dining Room, Deck 5 (portside)

GREEN 5Independent Guests* and those with RCI Transfers (8:15 am - 8:20 am)

Waiting Area: Orpheum Theater, Deck 5 forward

GREEN 6Independent Guests* and those with RCI Transfers (8:20 am - 8:25 am)

Waiting Area: Spotlight Lounge, Deck 6 aft.

GREEN 7(8:25 am - 8:30 am)

Waiting Area: Orpheum Theater, Deck 5 forward.

GREEN 8(8:30 am - 8:35 am)

Waiting Area: Spotlight Lounge, Deck 6 aft.

GREEN 9(8:35 am - 8:40 am)

Waiting Area: Orpheum Theater, Deck 5 forward.

GREEN 10.....(8:40 am - 8:45 am)

Waiting Area: Spotlight Lounge, Deck 6 aft.

GREEN 11(8:45 am - 8:50 am)

Waiting Area: Orpheum Theater, Deck 5 forward

GREEN 12.....(8:50 am - 8:55 am)

Waiting Area: Spotlight Lounge, Deck 6 aft.

GREEN 15.....(8:55 am - 9:00 am)

Waiting Area: Boleros Lounge, Deck 5 midship

GREEN 16.....Independent Guests* and those with RCI Transfers / Post Cruise Hotel Packages(9:00 am - 9:05 am)

Waiting Area: Spotlight Lounge, Deck 6 aft.

GREEN 17.....Independent Guests* and those with RCI Transfers / Post Cruise Hotel Packages(9:05 am - 9:10 am)

Waiting Area: Orpheum Theater, Deck 5 forward

GREEN 18.....(9:10 am - 9:15 am)

Waiting Area: Spotlight Lounge, Deck 6 aft.

GREEN 19.....(9:15 am - 9:20 am)

Waiting Area: Boleros Lounge, Deck 5 midship

Independent Guests*: Guests with own arrangements such as flights, car pickup etc.

Additional departure lounges available for all guests.

EMERALD AND PLATINUM MEMBERS

My Fair Lady Dining Room,
Deck 5 (portside)

GOLD MEMBERS - My Fair Lady Dining Room,
Deck 5 (Starboard side)

FAMILY ZONE - The Fuel, Deck 10

QUIET ZONE - Library, Deck 7

5 STEPS AS YOU DEPART... Please be sure to save this flyer to assist you with departure.



STEP 2 Express Accounting

(Guest Services, Deck 5)

- Did you know that by registering your credit card, your onboard account will be charged automatically? However if you choose to pay in cash, you can do so between 8:00 am and midnight on the last day at sea.
- For any discrepancies with your SeaPass account let us assist you between 6:00 am and 8:00 am on departure morning.



STEP 3 Mandatory Immigration & Customs

Prior to arriving at the gangway please have your proof of citizenship, SeaPass card and your completed customs declaration in hand. Valid forms of proof of citizenship are:

- Passport
- United States birth certificate or naturalization paper along with a laminated government issued picture identification. (Please note that a driver's license is NOT a valid proof of citizenship).

The Customs allowance is \$800 per person, 1 liter of alcohol (or liquor) and 200 cigarettes or 100 cigars. Cuban cigars are not allowed in the United States. Guests who have exceeded their exemptions in merchandise, liquor or cigarettes, or are carrying monies in excess of \$10,000 must present themselves to a United States customs inspector in the terminal building ashore. Completed customs declaration forms will be collected by officials in the terminal building ashore. Upon leaving the ship, all guests will meet with United States Customs & Border Protection inspectors. Due to recent interceptions of live wood boring pest by United States Customs and Border Protection inspectors, it is highly recommended that these items not be imported. Importation of such may result in seizure. (Dried wood is permitted).

The United States Customs & Border Protection prohibits the transportation of any agricultural products, such as fruits, vegetables, plants or meats into the United States. Any prohibited items taken off the ship will be seized and a fine may be imposed.



STEP 4 Onshore Connections

Royal Caribbean International representatives will be inside the terminal ashore to assist you.

Port Address:

South Locust Point Cruise Terminal;
2001 E. McComas Street, Baltimore,
MD 21230



STEP 5 Guest Satisfaction Survey

As your hosts this cruise vacation, we would sincerely appreciate you sharing your personal opinion about your cruise vacation onboard the Enchantment of the Seas. Kindly complete the guest satisfaction survey and then drop it in one of the drop boxes at the gangways on Deck 1 & 4, or Centrum, Deck 5. Please do not leave the survey in your stateroom as only surveys deposited by you in the sealed box are reviewed for comments and constructive suggestions. Thank you in advance for your feedback and we hope to see you sailing again with Royal Caribbean International.



NOTE Liquor Distribution Guidelines

- **Liquor collected at the gangways and liquor purchased in the Shops Onboard will be delivered to your stateroom the night before departure.**

United States Coast Guard regulations state that ALL STAIRWAYS AND LANDINGS must remain clear. We request our guests to please use the designated waiting areas before departing the ship.

Guidance for Airline Passengers

Guests may not have liquids or gels of more than 3.4 oz./100 ml. at the screening checkpoint or in the cabin of the aircraft. Including beverages, shampoo, suntan lotion, creams, toothpaste, hair gel, and other items of similar consistency. Such items may be transported in checked baggage.

Guests may have - baby formula, breast milk, or juice if a baby or small child is traveling. Prescription medicine with a name that matches the guest's ticket, Insulin and essential other non-prescription medicines.

Beverages purchased in the sterile area must be consumed before boarding the aircraft.

Prohibited Items Reclaim

To reclaim prohibited items taken from you on boarding day, please present your receipt to the Security Guard at the Terminal after proceeding through United States Customs and Border protection inspection. Items not picked up at the end of your cruise vacation will be discarded.

On behalf of Royal Caribbean International, we would like to thank you for cruising onboard the Enchantment of the Seas. We look forward to welcoming you onboard another Royal Caribbean International ship in the near future.
Have a safe journey home!