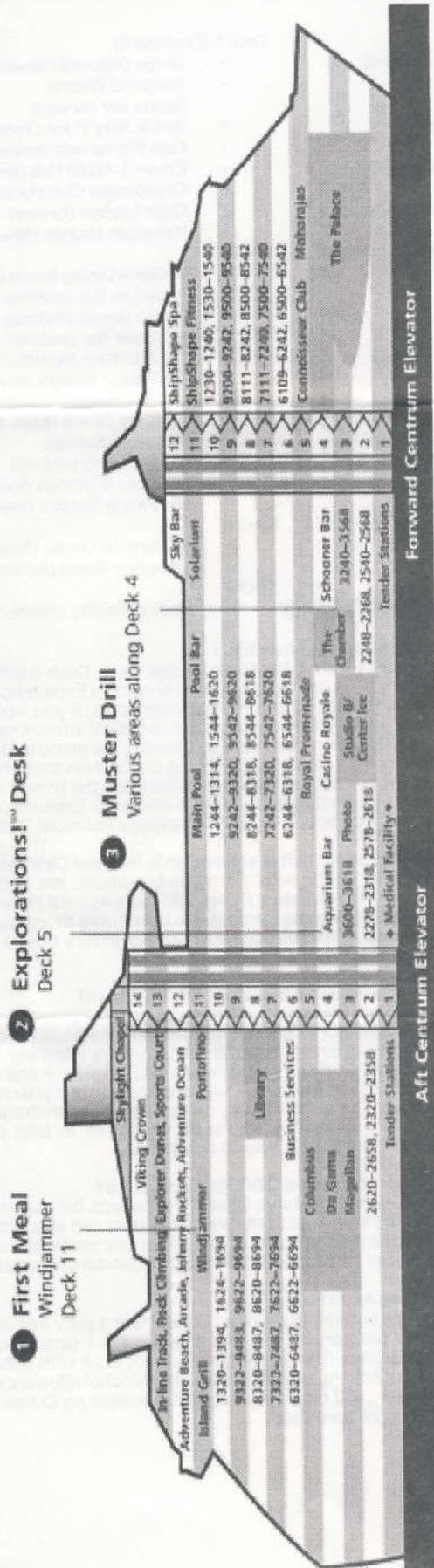


WELCOME ABOARD GENERAL INFORMATION

Explorer of the Seas



Guests Muster Drill

A mandatory emergency drill will be conducted before sailing today. This will help you to familiarize yourself with the safety routine onboard and your Muster Station, your assigned meeting place in the event of an emergency. Please listen for announcements.

Shops Onboard

All our duty free shops are located on Deck 5 and will remain closed whenever the ship is in port. Once we set sail and have reached international waters, the shops will open. Check the daily opening hours in your Cruise Compass.

From our Medical Facility

Medical experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything. We sincerely appreciate your cooperation and assistance with this matter. The Medical Facility is located on Deck 1 aft. Please refer to your Cruise Compass for open hours. Charges are based on United States medical fees.

Fountain Soda Program

An exclusive unlimited soda package is available for purchase in any of the bars. Also available outside the Windjammer Café, Deck 11 on the Royal Promenade from 11:30 am - 3:30 pm.

Adult Cruisers - \$6 per day + 15% gratuity. (Guests 18 years and up)	Young Cruisers - \$4 per day + 15% gratuity. (Guests 17 years and younger)
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Wi-Fi

This service allows guests to stay connected on the internet. If you already have wireless access on your laptop, proceed directly to royal caribbean online™, Deck 8, and use one of the work stations to sign up!

Explorer Day Spa

To make appointments for any treatments or massages available onboard or if you wish to take a tour of the facilities (available on boarding day only, from 11:30 am), the Explorer Day Spa is located on Decks 11 & 12 forward. For more information dial extension 3371.

Valet Service

Dry Cleaning Service is available onboard, just fill out the form located in your stateroom and leave it with the laundry bag for your Stateroom Attendant to pick up. For safety reasons, please be advised that the use of personal irons is not permitted.

On behalf of the Captain, Officers, Staff and Crew, we wish you a wonderful cruise vacation onboard the beautiful Explorer of the Seas.

General Information

Smoking Policy

While our ships are designated primarily as non-smoking, we recognize some of our guests smoke. We have designated smoking areas in several of our lounges and on all open decks on the starboard side. We kindly ask all guests to please observe the non-smoking areas including, but not limited to, the Champagne Bar, Aquarium Bar, all locations on the Royal Promenade, Schooner Bar, Maharajas Lounge and Dizzy's Jazz Lounge. Please refrain from smoking pipes or cigars in any of the public areas. These requests are made to provide a comfortable shipboard environment for everyone. Smoking is not permitted inside any guest stateroom. If a guest violates this policy, a cleaning fee of \$250 will be applied to their SeaPass account. He/she may also be subject to further action pursuant to the "Consequences Section" of the Guest Conduct Policy.

YEP (Youth Evacuation Program) - Upon boarding, all children under 12 years of age are given colored wristbands corresponding to their emergency muster station. In the event of an emergency, Adventure Ocean Staff escort all children participating in Adventure Ocean activities to their assigned muster station. The wristband system also allows crew to direct any child to the appropriate muster station, even if they are not participating in Adventure Ocean. These wristbands are available at Adventure Ocean located on Deck 12. Those guests 17 years of age and under, who are not accompanied by an adult, must be clear of all public areas by 1:00 am, unless involved in an Adventure Ocean activity. For further guidance please refer to the Guest Conduct Policy which can be found in the Cruise Services Directory in your stateroom.

Explorer of the Seas[®]

AS YOU ARRIVE

- Deck 15
 - Skylight Chapel (midship)
- Deck 14
 - Dizzy's Jazz Lounge (midship)
 - Seven Hearts
 - Card Room (midship)
 - Cloud Nine (midship)
 - 19th Hole (midship)
 - Rock Climbing Wall (aft)
- Deck 13
 - Golf Course (aft)
 - Golf Simulator (aft)
 - Sports Court (aft)
 - Inline Skating Track (aft)
- Deck 12
 - Sky Bar (midship)
 - Johnny Rockets[®] Restaurant (aft)
 - Adventure Ocean (aft)
 - Optix Teen Disco (aft)
 - Explorer Day Spa (forward)
- Deck 11
 - Windjammer Café and Island Grill (midship)
 - Portofino (midship)

- Deck 11 (Continued)
 - SeaTrek Dive Shop (forward)
 - Pool Bar (forward)
 - Main Pool (forward)
 - Fitness Center (forward)
 - Solarium (forward)
 - Peek-a-Boo Bridge (forward)
- Deck 9
 - Concierge Lounge (midship)
- Deck 8
 - royal caribbean onlineSM (midship)
- Deck 7
 - Library (midship)
- Deck 6
 - Loyalty and Cruise Sales Team (midship)
 - International Ambassador (midship)
- Deck 5
 - Columbus Dining Room (midship)
 - Guest Relations Desk (midship)
 - Explorations! Desk (midship)
 - Champagne Bar (midship)
 - Port & Shopping Desk (midship)
 - Royal Promenade (midship)

- Deck 5 (Continued)
 - Shops Onboard (forward)
 - Weekend Warrior
 - Sports Bar (forward)
 - Ben & Jerry's[®] Ice Cream (forward)
 - Café Promenade (forward)
 - Crown & Kettle Pub (forward)
 - Connoisseur Club (forward)
 - Cigar Lounge (forward)
 - Maharajas Lounge (forward)
- Deck 4
 - DaGama Dining Room (midship)
 - Aquarium Bar (midship)
 - Casino Royale (midship)
 - Schooner Bar (midship)
 - The Chamber Nightclub (forward)
 - The Palace Theatre (forward)
- Deck 3
 - Magellan Dining Room (midship)
 - Studio B (midship)
 - Photo Gallery (midship)
 - Chamber Nightclub (forward)
 - The Palace Theatre (forward)
- Deck 2
 - Conference Center (forward)
 - Screening Room (forward)
- Deck 1
 - Medical Facility (midship)

WELCOME ABOARD FREQUENTLY ASKED QUESTIONS

What is SeaPass and how do I activate it?

The Explorer of the Seas works on a cashless system. Think of your SeaPass card as your onboard charge card. To activate your SeaPass card, we suggest using a credit card as it allows for automatic checkout at the end of your cruise vacation while also avoiding standing in long lines. Should you wish to establish a cash account, we encourage you to make a cash deposit at the Guest Relations Desk, Deck 5 to avoid having your SeaPass card de-activated should it exceed the pre-set \$300 limit. Any remaining cash credits will be refunded to you on the last day of the cruise vacation.

When will my stateroom be ready?

Your stateroom will be ready at 1:30 pm. In the meantime, a delicious lunch buffet is available for all guests in the Windjammer Café, Deck 11 aft. Our Café Promenade serves light snacks. The Sky Bar on Deck 12, Pool Bar on Deck 11 and Aquarium Bar on Deck 4 are open from 11:30 am - late.

What time will my luggage arrive to my stateroom?

Due to the high volume of luggage handled during the boarding process, we will deliver luggage up to 9:30 pm. If your luggage has not arrived by this time, please contact the Guest Services Staff on Deck 5.

How can I get my dinner seating changed?

Your seating arrangements are printed on the front of your SeaPass card. Our Dining Room Manager will be available for any table or seating request changes from noon - 3:15 pm in the DaGama Dining Room, Deck 4.

What are the charges for using the telephone?

Charges do not apply when dialing stateroom to stateroom; you simply use the 4-digit stateroom number. However, if you want to make an outgoing phone call, a charge of \$7.95 per minute will be billed to your SeaPass account. Charges also apply to toll free calls. Dialing instructions are located on your phone and in your Cruise Services Directory. Should you wish to de-activate your phone for outside calls, please dial "0".

How can I get a wake-up call?

You can program a wake-up call on your phone by pressing the speed dial button and entering your preferred wake up time using 4 digits and the 24-hour clock. For example 7:15 am = 0715 and 2:30 pm = 1430.

How do I book Explorations!

Our friendly staff at the Explorations! Desk, Deck 5 will be available during the day to assist you in booking a Explorations! Check the daily Cruise Compass for opening hours. If you would like to book a tour in advance, simply use the RCTV interactive network on your stateroom television by pressing the menu button on the remote control. You can also fill out the Express order form, drop it into the box at the Explorations! Desk and the tickets will be delivered to your stateroom. You can also book Explorations! at the SeaTrek Dive Shop, Deck 11 or at the Guest Relations Desk, Deck 5.

What special Activities are available for your Children?

Please refer to the Kids' Compass for details. We also suggest attending the Adventure Ocean Welcome Aboard Show. Refer to your Cruise Compass for time. We encourage those guests with children ages 3-11 to register in our Adventure Ocean Program on Deck 12 aft.

What security measures does this ship have?

We take your safety very seriously. In order to prevent unauthorized persons from boarding the ship, please have your SeaPass card ready to present to the officer at the gangway to swipe through our SeaPass system when you go ashore and return to the ship. On occasion, you may be asked to open your handbags or parcels. This extra security measure is a demonstration of our concern for all guests. Please do not agree to take packages onboard from people you do not know.

Do I have access to a safe? How do I use it?

Each stateroom features a safe. Instructions for use are posted next to the safe. Your Stateroom Attendant can also explain how to use the safe. If you should encounter any problems using your safe, please contact your Stateroom Attendant for assistance.

Duty Free Allowance

All guests entering the United States have a duty free allowance of \$800 per person. Tobacco allowance is 1 carton containing 200 cigarettes. This allowance is combinable with other family members holding the same surname. Alcohol allowance is 1 liter per person. 100 cigars are allowed, however no Cuban tobacco products are permitted.



USEFUL INFORMATION

Adventure Ocean Back Deck – Please note that the back deck behind the Youth Facility is for ages 12–17 only. No adults permitted.

Alcohol-Free Zone – We ask parents to please be aware that the areas at and around the Adventure Ocean and Arcade located on Deck 12 aft are strictly alcohol-free zones. We ask that you please respect our youth activity areas.

Alcohol Policy – Guests twenty-one (21) years of age and older are welcome to enjoy all alcoholic beverages. **Applicable regulatory age restrictions apply while the ship is in port and until the ship enters international waters. Our Bar Staff have been instructed to ask for proof of age. Thank you for your cooperation.

Broadcast Television – Royal Caribbean International is proud to offer the following licensed satellite programming available in international waters: CNN International, CNNFN, CNN Español, ESPN International, TNT International, Cartoon Network, Boomerang, Fox News and Bloomberg TV. (Domestic broadcast feeds can only be legally broadcast within 12 miles of the United States coastline.) Brief moments of satellite signal loss can be expected at any time – an inevitable consequence on a moving ship. In addition, some major sporting events may not be available due to blackout and broadcast rights restrictions. We hope you enjoy the widest variety of stateroom television entertainment available at sea.

Cruise Services Directory – Found in your stateroom is a Cruise Services Directory that contains answers to frequently asked questions, a telephone directory and a Room Service Menu.

Entertainment Seating – Please remember: no saving of seats. We also kindly ask that all children sit with their parents.

Explorer Day Spa and Fitness Classes – Any cancellations must be made 24 hours before appointment to avoid a 50% charge.

Guest Conduct Policy – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Conduct guidelines for both adults and children. These guidelines cover a variety of areas, including but not limited to:

• Smoking • Verbal abuse • Violent and/or unruly behavior • Excessive, offensive language • Possession of illegal substances • Vandalism
Smoking is permitted in designated areas only. Please ask any of our staff who will direct you to the smoking areas. If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port-of-call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained at Guest Relations Desk or in the Cruise Services Directory. Solicitation is not permitted onboard as it is considered a disturbance to other guests. Guests found soliciting will be asked to cease the behavior and all collateral (if any) will be confiscated and discarded. Continued noncompliance will result in departure of the guest from the ship at the next port-of-call.

Helpful Health Information – Norovirus: With seasonal viruses appearing in the United States, Europe and around the world, Royal Caribbean International, working in conjunction with the Centers for Disease Control, has instituted enhanced cleaning procedures onboard all its ships. You will likely see some of these activities during your cruise vacation. Medical experts strongly suggest travelers pay close attention to washing their hands. The experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything.

Liquor/Tobacco Policy – Royal Caribbean International apologizes for any inconvenience but we kindly ask you not to bring alcoholic beverages of any kind onboard for consumption. Alcoholic beverages that are purchased duty-free from the Shops Onboard or at ports-of-call will be stored by Royal Caribbean International and delivered to your stateroom on the last day of your cruise vacation. For consecutive cruises, alcohol purchases will be delivered to the stateroom on the last day of your cruise vacation. A member of our staff will be at the gangway to assist with the storage of your purchases. Important Cigarette Notice: Only one (1) carton of American-made cigarettes will be allowed into the United States. Any guest found with more than 1 carton will be fined in accordance with Customs regulations. Fines start at \$1,000.

Medical Care – Medical facility charges are based on United States Government Medicare Physician Fee Schedule rates. Guests who wish to be seen outside of the posted hours will be charged an additional fee of \$30. The Medical Facility is located near the portside stairs/elevators on Deck 1 aft. Tours of the Medical Facility are not permitted.

Pre-Paid Gratuities – For your convenience, the suggested guideline for gratuities for the Suite or Stateroom Attendant and Dining Room Staff who will serve you this cruise vacation may be charged to your SeaPass account. Please contact Guest Services for more information.

Radios, Tape Recorders and CD Players – Please refrain from using radios, tape recorders or CD players in public areas unless used with headphones. Also, for the enjoyment of all guests, please refrain from the use of walkie-talkies and hand-held radios during all show performances and in all dining venues.

royal caribbean onlinesm – Check stocks or e-mail a friend for a nominal charge. Twenty-four-hour access. Located on Deck 8.

Save The Waves – Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

Smoking Policy – For the comfort and enjoyment of our guests, this ship has been primarily designated as a non-smoking ship. However, we recognize that some of our guests smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in several of our lounges and on all open decks on the starboard side. Royal Caribbean International kindly asks all guests to please observe the non-smoking areas including, but not limited to the Champagne Bar, all locations on the Royal Promenade, the Aquarium Bar, Schooner Bar, Maharajas Lounge and the Dizzy's Jazz Lounge. Please refrain from smoking pipes or cigars in any of the public areas. These requests are made to provide a comfortable shipboard environment for everyone.

Swimming Pools – Please be advised that the Solarium and Solarium Hot Tubs on Deck 11 are for adults 16 years and older. All families and children are welcome to use the two main pools on Deck 11. Guests under the age of 16 wishing to enjoy the Main Poolside Hot Tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank the parents/guardians in advance for helping us to enforce these guidelines. If a lounge chair remains unoccupied for 30-minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

Telephone Calls – Calls can be made directly from your stateroom. Dialing instructions are located in your Cruise Services Directory. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass card. Friends and family can call you from home. Give them this number: 1-888-724-7447.

United States Department of Agriculture Warning – In ports-of-call, please remember to eat and drink safely. To avoid illness, drink only bottled water, carbonated beverages, beer or wine with no ice. Eat only cooked meat, poultry and seafood, and avoid any dairy products, and raw fruits and vegetables. Please be advised that guests are not permitted to bring any food off the ship. Any violation of this policy may result in a fine. Thank you for your cooperation. United States Public Health and Centers for Disease Control Regulation Information – Animal food such as beef, eggs, lamb, milk, pork, poultry or seafood that is raw or undercooked significantly increases risk to vulnerable and immunodeficient guests.

Video and Tape Recording Policy – With respect to artists' rights, we kindly remind our guests that video and audio recording is not permitted during show times. **Wake-Up Calls** – Speed dial and enter your preferred wake-up time in 4 digits using the 24-hour clock. For example 7:15 am =0715 and 2:30 pm =1430.

Youth Evacuation Plan (YEP) – All children ages 3–11 years must wear a YEP wristband indicating their assembly station at all times.

If your children are participating in an Adventure Ocean program, our highly trained Youth Staff will take them to meet you at your assembly station. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at the Guest Services, Deck 5 or from the Youth Staff at Adventure Ocean activities.