



Grandeur of the Seas®

AS YOU DEPART - BALTIMORE

Dear guest,

On the day of departure, feel free to relax in your stateroom, or if you prefer, enjoy breakfast in one of the below dining areas. Be sure to leave enough time to meet in the designated waiting areas shown here at bottom right. (Note: announcements regarding departure formalities will only be heard in the assigned waiting areas.)

Breakfast will be served in:

- Great Gatsby Dining Room, Deck 4.
7:00 am - 8:30 am (Continuous service)
- Windjammer Marketplace, Buffet Breakfast, Deck 9.
6:00 am - 8:30 am

Service Available:

- Café Latte-tudes, Deck 6
7:00 am - 8:30 am

Please make sure you are in your designated waiting areas, prior to your scheduled departure time. Once your luggage tag has been called, you'll be escorted by a staff member to deck 4 gangway. Your luggage will not be available in the pier terminal until your luggage tag has been called.

Please note that due to United States Customs Regulations the Photo Gallery will be closed on departure morning.

5 STEPS AS YOU DEPART . . .

STEP 1 The Night Before

- Please remove all old tags from your luggage except for any personal identification.
- Attach one of the green luggage tags, delivered by your Stateroom Attendant, to each piece of luggage.
- Place each piece of luggage outside your stateroom between 7:00 pm and 11:00 pm of your last day of your cruise. Please make sure that you do not pack your flight tickets, passport/proof of citizenship, medication and that you remember to keep some clothes for departure morning. It is imperative that your luggage be placed outside your stateroom no later than 11:00 pm, to ensure that your luggage is received in a timely manner in the terminal.
- Please hand carry all fragile items such as liquor, laptop, glass souvenirs, etc.
- Under no circumstances should you accept a parcel or piece of luggage that does not belong to you.
- Liquor collected at the gangways and liquor purchased in the Shops Onboard will be delivered to your stateroom the night before Baltimore via your stateroom attendant.
- Please take a moment to view the departure video on channel 27 for an overview of the departure process.

SELF ASSIST DEPARTURE

Grandeur of the Seas offers a self assist departure program to those guests on ship to carry their own luggage off the vessel. Guests who are participating in our self assist departure please proceed to either deck 1 or deck 4 gangway to depart the ship from approximately 7:00 am to 8:00 am. Please ensure that you have all your luggage with you and have not placed your luggage outside your stateroom the night before departure. Please have your seapass card, passport or proof of citizenship and complete customs declaration form in your hand ready to depart the ship. There will be no wheel chair assistant provided for self assist departure.



Guests with special needs requiring wheelchair assistance should meet in Centrum, deck 4, portside 20 minutes prior to scheduled departure time.

DEPARTURE ORDER

Self assist departure should start at approximately 7:15 am. The first luggage tag number will be called at approximately 8:00 am. The last number will be called at approximately 9:40 am. Please note this order is subject to the flow of guests and luggage in and out of the pier terminal and may change slightly.

LUGGAGE TAG CHART

Indicated approximate times below depend on clearance of the vessel by United States Customs & Border Protection. United States Coast Guard regulations state that all stairways and landing areas must remain clear, in order to process a smooth departure from the vessel.

Announcements regarding departure formalities will only be heard in the assigned waiting areas.

SUITE GUEST (Gold Card Only)

WAITING LOUNGE:

Concierge Lounge, Deck 11

Green 14 8:00 am

CROWN & ANCHOR MEMBERS

WAITING LOUNGES

South Pacific Lounge, Deck 6 aft

Green 15 8:10 am
 Green 16 8:10 am
 Green 21 8:40 am
 Green 22 8:40 am
 Green 26 9:00 am
 Green 30 9:20 am

Palladium Theater, Deck 6 Fwd.

Green 17 8:20 am
 Green 18 8:20 am
 Green 25 9:00 am

NON CROWN & ANCHOR GUESTS

WAITING LOUNGE

PALLADIUM THEATER, DECK 5 FWD.

Green 19 8:30 am
 Green 20 8:30 am
 Green 23 8:50 am
 Green 24 8:50 am
 Green 27 9:10 am
 Green 28 9:10 am
 Green 32 9:30 am
 Green 34 9:40 am

5 STEPS AS YOU DEPART . . .



STEP 2

Guests who have a credit card on file do not need to settle your account. SeaPass accounts are automatically billed if you have registered a credit card. A statement of your account will be delivered to your stateroom by 6:00 am on departure morning. For your convenience, accounts established with a credit card will remain active on departure morning for any last-minute purchases. If you have any questions regarding your account, please contact Guest Services before 8:30 am on departure morning. Stateroom mini-bar will be checked on departure morning prior to your departure and any consumed items will be billed in addition to your stateroom received on departure morning.



- *Guests settling SeaPass accounts with cash may settle their account up until 11:00 pm on the last night of your cruise. If you would like to continue using your SeaPass card throughout the night, cash deposit is needed for the SeaPass account to remain active.*



STEP 3 Off the Ship/On the Pier

Mandatory United States Customs and Border Protection and Department of Agriculture Inspection

All guests must complete a **United States Customs** form before departure. Only one form is required for all family members with the same address. Please ensure that you have the form completed and signed before leaving the ship. This will ensure a quick departure. All guests must present themselves personally to a **United States Customs and Border Protection Officer** for an immigration inspection. This includes United States Citizens and Residents. This inspection will take place in the terminal after leaving the ship.

- *Please be reminded that your SeaPass card is required at the Gangway as you depart the ship.*
- *Announcements regarding departure formalities will only be heard in the assigned waiting areas.*
- *When you hear the announcement in your designated lounge concerning your luggage tag, you'll be escorted by a Staff member to Deck 4, gangway. Your luggage will not be available in the pier terminal until your luggage tag has been called.*
- *Visa waiver program guests are required to previously complete their ESTA.*
- *Please have all of your documents in hand and your passport open to the photo page.*

United States Residents who have exceeded their exemption in merchandise, liquor or are carrying monies in excess of \$10,000 must present themselves to a **United States Department of Agriculture and Border Protection Officer** in the terminal upon departing the vessel. By law it is imperative that you declare these items to the officials.

Your exemption of \$800 allows you Duty-Free status on:



- \$800 in merchandise from any of our ports or purchased onboard.
- 1 carton of 200 cigarettes – must be 18 years or older. Excess United States manufactured cigarettes made for export only will be seized. Foreign-manufactured tobacco products will be subject to duty and internal revenue taxes.
- 100 cigars – must be 18 years or older. No Cuban cigars are permitted into the United States.
- 1 liter of alcohol – must be 21 years or older. Applicable internal revenue taxes and duties will be assessed on any overages.



STEP 4 Baggage Claim

Once inside the terminal, proceed to the baggage claim area designated for your luggage tag number. Royal Caribbean staff will be available for assistance and questions. Remember luggage tends to look alike, please be sure to check the personal name tags on your bags prior to claiming.



STEP 5

Transportation/Onshore Connections

- **Air/Sea Guests** or **Guests with Purchased Transfers** to the Airport, collect your bags from the baggage claim area, then proceed to the buses that will be waiting outside the terminal to take you and your luggage to the airport. Please have your transfer voucher on hand.
- **Post Hotel Package Guests** – collect your bags from the baggage claim area, then place your bags on the same bus you are traveling on.
- **Cruise Only Guests** – collect your bags from the baggage claim area, then proceed outside where there will be taxis available for you.

*On behalf of Royal Caribbean International, we would like to thank you for cruising onboard the Grandeur of the Seas. We look forward to welcoming you aboard another Royal Caribbean International ship in the near future.
Have a safe journey home.*