

USEFUL INFORMATION

Alcohol-Free Zone – We ask parents to please be aware that the areas at and around Fantaseas and Nursery located on Deck 10, Forward, are strictly alcohol-free zones. We ask that you please respect our youth activities areas.

Alcohol Policy – Guests twenty-one (21) years of age and above are welcome to enjoy all alcoholic beverages. Our Bar Staff have been instructed to ask for proof of age. Thank you for your cooperation.

Broadcast Television – Royal Caribbean International is proud to offer the widest variety of licensed satellite programming available in international waters: CNN, Bloomberg News, ESPN International, CNN Español, E Fashion, Discovery, Cartoon Network and Boomerang. Satellite signal loss can be expected at anytime – an inevitable consequence of a moving ship. In addition, some major sporting events may not be available due to blackout and broadcast rights restrictions. We hope you enjoy the widest variety of stateroom television entertainment available at sea!

Entertainment Seating – Please remember: no saving of seats. We also kindly ask that all children sit with their parents in the first five rows. Grandeur Day Spa and Grandeur Fitness Center Classes – Any cancellations must be made 24 hours before appointment to avoid a 50% charge. Cruise Services Directory – Found in your stateroom is a Cruise Services Directory that contains answers to frequently asked questions, a telephone directory and a Room Service Menu.

Guest Conduct Policy – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Conduct Guidelines for both adults and children. These guidelines cover a variety of areas, including but not limited to:

• Smoking • Verbal abuse • Violent and/or unruly behavior • Excessive, offensive language • Possession of an illegal substance • Vandalism. If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port-of-call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained from Guest Services, located at the Guest Services Desk or in the Cruise Services Directory.

Solicitation is not permitted onboard as it is considered a disturbance to other guests. Guests found soliciting will be asked to cease the behavior and all collateral (if any) will be confiscated and discarded. Continued noncompliance will result in the departure of the guest from the ship at the next port-of-call.

Helpful Health Information – Norovirus: With seasonal viruses appearing in the United States, Europe and around the world, Royal Caribbean International, working in conjunction with the Centers for Disease Control, has instituted enhanced cleaning procedures onboard all its ships. You will likely see some of these activities during your cruise vacation. Medical experts strongly suggest travelers pay close attention to washing their hands. The experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything. Your cooperation and assistance with this matter would be greatly appreciated.

Kid's & Teen's Curfew – After 1:00 am guests under the age of 18 years must be accompanied by an adult or guardian if they are not participating in an organized activity conducted by our Adventure Ocean staff.

Liquor/Tobacco Policy – Royal Caribbean International apologizes for any inconvenience but kindly asks guests not to bring alcoholic beverages of any kind onboard for consumption. Alcoholic beverages that are purchased duty-free from Shops Onboard or our ports-of-call will be stored by Royal Caribbean International and will be available for pick up on the morning of departure. A member of our staff will be at the gangway to assist with the storage of your purchases. Important Cigarette Notice: Only one (1) carton of American-made cigarettes will be allowed into the United States. Any guest found with more than 1 carton will be fined in accordance with Customs regulations effective January 1, 2002. Fines start at \$1,000.

Medical Care – Medical Facility charges are based on United States Government Medicare Physician Fee Schedule rates. Guests who wish to be seen outside of the posted hours will be charged an additional fee of \$30. The Medical Facility is located on Deck 1, Centrum. Tours of the Medical Facility are not permitted.

Radios, CD and MP3 Players – Please refrain from using radios, CD or MP3 players in public areas unless used with headphones. Also, for the enjoyment of all guests, please refrain from the use of walkie-talkies and hand-held radios during all show performances and in all dining venues.

royal caribbean online* – Check stocks or e-mail a friend for a nominal charge. Twenty-four-hour access. Located on Deck 4.

Save The Waves – Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the vessel. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

Smoking Policy – All Royal Caribbean International ships are considered nonsmoking with smoking designated areas. We have revised our onboard smoking policy, effective for all sailings departing on or after January 1, 2014. Under this new policy, all indoor public spaces will be smoke free, with the exception of the Casino there will be designated smoking and non-smoking areas. Additionally, smoking will not be permitted in the staterooms or on stateroom balconies. Outdoor smoking areas will be designated on the starboard side. For the comfort and enjoyment of our guests, our ships are designated as non-smoking; however, we recognize that some of our guests do smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated certain areas of the ship as smoking areas. Cigarette, cigar, e-cigarette and pipe smoking is permitted in designated outdoor areas of the starboard side of the ship. To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use. Casino Royale allows smoking and has a designated area for non-smoking guests. There will be visible signage indicating the non-smoking area in the casino. Onboard all interior public spaces are smoke free. Smoking is not permitted in any dining venue, theater, pool, bar, lounge, hallway, elevator, and jogging track. Smoking is not permitted inside any stateroom and any stateroom balcony. This applies to all stateroom categories onboard. If a guest is in violation of this stateroom policy, a cleaning fee of \$250 USD will be applied to their SeaPass* account and may be subject to further action pursuant to the "Consequences Section" of the Guest Conduct Policy.

Swimming Pools – Please be advised that the Solarium and Solarium hot tubs on Deck 9 are for adults only, above the age of 16 years. All families and children are welcome to use the two main pools on Deck 9. Guests under 16 years wishing to enjoy the main poolside hot tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank parents/guardians in advance for helping us to enforce these guidelines. If a lounge chair remains unoccupied for 30 minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

Telephone Calls – Calls can be made directly from your stateroom. Dialing instructions are located next to your phone. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass Card. Friends and family can call you from home. Give them this number: 1-888-RC4SHIP.

Disease Control Regulation Information – Animal food such as beef, eggs, lamb, milk, pork, poultry or seafood that is raw or undercooked significantly increases risk to vulnerable and immunodeficient guests.

Video and Tape Recording Policy – With respect to artists' rights, we kindly remind our guests that video and audio recording is not allowed during show times.

Wake-Up Calls – Dial 56 on your stateroom telephone and simply follow the directions provided.

Youth Evacuation Plan (YEP) – All children ages 3-11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean program, our highly trained Adventure Ocean Staff will take them to meet you at your assembly station. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at the Guest Services, located at the Guest Services Desk, Deck 5 or from the Adventure Ocean Staff at Adventure Ocean activities.