

# Carnival

Greetings folks!

We hope you are enjoying your cruise so far aboard the beautiful Carnival Conquest. We're delighted to have you sailing with us and just need a moment of your time to provide you with some information regarding our gratuity guidelines.

We're sure you'll agree that our shipboard teams work very hard to provide you with warm and friendly service. From the stateroom stewards who turn down your bed and leave you towel animal surprises to the dining room waiters who remember your preferences night after night, our goal is to leave you smiling with delight!

At Carnival, we strive to provide you a memorable, fun-filled vacation, where the service is second to none. So, if for any reason you are not pleased with the service provided, please stop by Guest Services located on Deck 3 Forward and we will do everything possible to make things right.

Since tipping is customary and at your discretion, we thought it would be useful to provide you with gratuity guidelines. The recommended service gratuity is \$12.00 per person, per day. As a convenience, gratuities will be automatically added to your onboard Sail & Sign account tonight.

The gratuities will be distributed to the teams listed below as they are responsible for ensuring your needs are taken care of and that you return home with a fun and memorable cruise experience.

Stateroom service team	\$3.90 per day
Dining room service team	\$6.10 per day
Alternative services team	\$2.00 per day

We appreciate you choosing Carnival for your vacation. Our team is dedicated to making sure you go home with many fond souvenirs of your time with us. In the meantime, please continue to enjoy all the great entertainment and fun activities we have in store for you.

Sincerely,

Carnival Cruise Lines