



Miami Disembarkation Program

Port Of Miami - 1015 North America Way, Miami, Fl 33132, Terminals B & C

Enjoy every minute of your vacation with Freestyle Cruising. We ask that you leave your stateroom by **8:30AM**, but you've still got a few vacation hours to enjoy a leisurely breakfast or just relax in one of our public rooms until your luggage tag color is announced (Note: announcements are not made directly into the staterooms; you may tune in to Channel 22 on the television or check the screens around the ship). If you have lost any item during the cruise please enquire at the Guest Services Desk, deck 5, mid in case the item has been handed in. Before disembarking the vessel please remember to empty your safe and leave the safe door open.

Enjoy the last day of your cruise

Atrium Cafe	Atrium, Deck 5, Mid	6:00am - 9:00am
Garden Café Bar	Deck 15, Fwd	6:00am - 9:00am

Where you can eat breakfast

Garden Café, Deck 15, Fwd	Breakfast Buffet is available	6:00am - 9:00am
Taste, Deck 5, Aft	Breakfast	6:30am - 8:30am
O'Sheehans, Deck 6, Mid	Breakfast	5:00am - 9:00am

Settling your account

6:00am - 9:00am, Atrium, deck 5, mid

An itemized statement of your On-Board Credit Account will be delivered to your stateroom before 5:00am, on Saturday. If you have made arrangements to settle your account with a credit card and your statement is at zero balance, your charges will automatically be billed to your credit card so there is no need to come to the Desk. To settle your account with cash or travellers checks, or if you have any discrepancies with your statement, please proceed to the On-board Credit Desk in the Atrium, Deck 5, before you disembark the vessel. All accounts must be settled onboard before disembarking.

What is the service charge?

A \$12 USD discretionary service charge has been automatically added per guest per day (for guests three years and older) to your shipboard account for all staterooms. This charge will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff who have provided services to enhance your overall cruise experience. However, certain staff positions (e.g., beverage service, concierge, butler and youth counselors) do not benefit from this shared service charge because they provided service to only some guests, not all. If you have received excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities.

Photo Gallery

7:00am - 9:00am, deck 5, fwd

The Photo Gallery will be open in the morning of disembarkation for pick-ups and purchases. **Please note that a 7% Florida Tax will be added for every transaction**

Wheelchair Assistance

Guests requiring wheelchair assistance into the terminal are kindly asked to meet in Headliners Comedy Club, deck 6, midship. Wheelchairs and attendants will be standing by from 8:45 AM and providing assistance according to the color tags list.

Mini Bar

We will take a final inventory and lock the Mini Bar on the last evening of your cruise. Please let your Stateroom Steward know if you need to keep the Mini Bar unlocked. Beverages can be ordered from Room Service by pressing the speed dial button.

Liquor Distribution

All liquor bottles **purchased onboard** will be available for pick up starting from *Friday 7:00 pm* in the Liquor Store, on deck 7, aft. Any alcohol that was **purchased ashore** and collected at the gangway can be retrieved *on Friday evening between 6:00pm-9:00pm* at the Towel Station, deck 15 mid ship, pool deck. Liquor that was delivered to the ship by a recommended store will be delivered to your stateroom on Friday evening.

Customs Allowance

You must declare the total value of all articles acquired abroad that you are bringing into the United States, including those items purchased on the ship. All tax-free items (i.e. artwork, unset precious gemstones, perfume, cosmetics, antiques and U.S. made products), must be listed on the back of the Customs declaration form. Undeclared merchandise is subject to seizure and/or penalty. If you have exceeded your Customs exemption, you must list all purchases on the back of the Customs form and the head of the household must present themselves with receipts to United States Customs and Border Protection officials in the terminal in Miami.

For our US guests Customs exemption includes:

- Purchases up to \$1,600 per person as long as \$800 worth was acquired in St. Thomas, USVI
- 5 cartons of cigarettes/ (1) purchased on board and (4) purchased in St. Thomas as part of the \$1,600 exemption – must be 21 years or older. Excess U.S. Cigarettes marked with "U.S. tax-exempt for use outside U.S." or "made for export only" will be seized.
- 100 Cigars (No Cuban cigars allowed) – must be 21 years or older
- 5 liters of alcohol as long as (4) are purchased in St. Thomas and (1) purchased on board – must be 21 years or older. Applicable internal revenue taxes and duties will be assessed on alcohol overages.

Prohibited Items: Fresh Vegetables & Fruits, nuts, plants, soil, flowers, drugs, narcotics, indecent materials, Cuban cigars, African ivory, Snake skin, Turtle shell products, guns or weapons.

Special Note: As per US Customs and Border Protection Officials, strictly no photography or videotaping is allowed in the terminal. The use of cellular phones is also prohibited.

For our UK guests Customs exemption includes:

- Goods worth up to £390 without having to pay tax and/or duty
- 200 cigarettes; or 100 cigarillos; or 50 cigars; or 250g of tobacco
- 4 liters of still table wine, 16 liters of beer
- 1 liter of spirits or strong liqueurs over 22 per cent volume OR 2 liters of fortified wine (such as port or sherry), sparkling wine or any other alcoholic drink that's less than 22 per cent volume.

For our Canadian guests Customs exemption includes:

- \$750 (Canadian) worth of merchandise
- 200 cigarettes, 50 cigars, 200 grams of tobacco and 200 tobacco sticks
- 1.14 liters (40 ounces) of liquor or 1.5 liters (53 imperial ounces) of wine or 24x355ml (12 ounces) cans or bottles (maximum of 8.5 liters) of beer or ale.

For our EU guests Customs exemption includes:

- €430 worth of merchandise for air and sea travelers
- 200 cigarettes or 40 cigarettes; 100 cigarillos or 20 cigarillos; 50 cigars or 10 cigars; 250 grams of tobacco or 50 g smoking tobacco (Each EU Member State decides on the limit applicable. Each amount represents 100% of the total allowance for tobacco products and any combination of those products must not exceed 100%. Example: 100 cigarettes + 50 cigarillos = total allowance)
- a total of 1 liter of alcohol and alcoholic beverages of an alcoholic strength exceeding 22% vol; or a total of 2 liters of alcoholic beverages of an alcoholic strength not exceeding 22% vol; or a total of 4 liters of still wine, and 16 liters of beer (only for VAT and excise duty)

Easy Walk-Off Disembarkation Your best Choice!

We want to tell you about a cool way you can disembark the ship. It's called Easy Walk-off Disembarkation. If you'd like to participate, the only requirement is that you must be able to carry all your bags off the ship on your own. **For our guests with special needs, wheelchairs, strollers or guests with walking difficulties, it might be more convenient for us to off-load your luggage for you.**

- You can be the first group off the ship (once it's cleared by local officials).
- You don't have to worry about the color-coded tag disembarkation system which lets you avoid the crowd in the baggage claim hall.
- **In order to take full advantage of the easy walk-off program we highly recommend you to disembark before 8:30 am to avoid the congestions and possible delays at the gangways.**

FAREWELL, FOR NOW.

Just say when. Here's How You Can Choose to Leave Us

Simply pick up the luggage tag that corresponds with the time you would like to leave or the deck you are staying on. It's that simple! Luggage tags are located in the Atrium by the Guest Service Desk, deck 5, Mid starting Thursday from 12:00 noon onwards. If you are participating in the BAGS program, taking a Shore Excursion, have a Norwegian transfer to the airport or have booked a post cruise hotel with Norwegian, the luggage tags and instructive letters will be delivered to your stateroom.

Simply place your suitcase outside your stateroom latest by **11:00PM on Friday** with your chosen color luggage tags attached. Don't forget to keep a small overnight bag with the essentials. A reminder, all liquids, gels & aerosols must be placed in your checked in luggage. Keep documents (passports, proof of ID, airline tickets, custom declaration form, etc) in your carry on luggage.

Times are approximate, so please listen for announcements. Please do not disembark until your color luggage tag has been called. Have in hand your Keycard, Passport and completed U.S. Customs Declaration Form as you disembark the vessel.

IMPORTANT

Disembarkation is controlled by United States Customs & Border Protection in Miami and the length of this process may vary depending on the extent of the documentation inspection. Please be aware that we will experience some holds during the disembarkation process when the number of guests exceed the maximum permitted inside the terminal.

If you have early arrangements it is highly recommended to participate on our Easy Walk-Off Program as you will be able to disembark as early as 07:15 AM.

These times are a guideline only, the times and color order may vary. Please listen to the announcements.

Order of Disembarkation

TERMINAL B - Exit from Epic Theater Forward Gangway deck 6

Expected Debarb Time	Color	Process Explanation
08:45	TOUR	Meet according to your tour ticket
	ORANGE	Independent guests with early arrangements
	BAGS	All guests participating in the BAGS PROGRAM
09:00	GRAY	All Independent guests on Deck 09
09:15	GREEN	All Independent guests on Deck 11
09:30	PURPLE	All Independent guests on Deck 13
09:45	AQUA	Transfers with Norwegian - Flights after 2:31 PM
	LAVENDER	Post cruise Hotel package

TERMINAL C - Exit from Casino Midship Gangway deck 6

Expected Debarb Time	Color	Process Explanation
From 07:15 ~ 08:45	No Tags	EASY WALK-OFF - Disembark with your own luggage
08:45	YELLOW	Latitudes Rewards Gold & Platinum Travelers
	RED	Transfers with Norwegian - Flights before 2:30 PM
	BROWN	All Independent guests on Deck 8
09:00	PINK	All Independent guests on Deck 10
09:30	LIME GREEN	All Independent guests on Deck 12
09:45	LIGHT BLUE	All Independent guests on Deck 14

- Order may vary, please listen for announcements -