



Miami Disembarkation Program

Port Of Miami - 1015 North America Way, Miami, FL 33132, Terminals B & C

Enjoy every minute of your vacation with Freestyle Cruising. We ask that you leave your stateroom by **9:00AM**, but you've still got a few vacation hours to enjoy a leisurely breakfast or just relax in one of our public rooms until your luggage tag color is announced (Note: Announcements will be made directly into the staterooms after **8:00am**).

Lost & Found: If you have misplaced any item during the cruise please enquire at the Guest Services Desk, deck 6, mid in case the item has been handed in. Before disembarking the vessel please remember to empty your safe and leave the safe door open.

Enjoy the last day of your cruise

Atrium Cafe	Atrium, Deck 6, Mid	6:00am - 9:00am
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Where you can eat breakfast

Garden Café, Deck 15, Aft	Breakfast Buffet is available	6:00am - 9:00am
Savor, Deck 6, Aft	Breakfast	6:30am - 9:00am
O'Sheehans, Deck 7, Mid	Breakfast	5:30am - 9:00am
The Haven Restaurant, Deck 16 <small>(only for guests staying in The Haven Suites)</small>	Breakfast	6:30am - 9:00am

Settling your account

6:00am - 9:00am, Atrium, Deck 6, mid

An itemized statement of your On-Board Credit Account will be delivered to your stateroom before 5:00am, on Saturday. If you have made arrangements to settle your account with a credit card and your statement is at zero balance, your charges will automatically be billed to your credit card so there is no need to come to the Desk. To settle your account with cash or travellers checks, or if you have any discrepancies with your statement, please proceed to the On-board Credit Desk in the Atrium, Deck 6, before you disembark the vessel. All accounts must be settled onboard before disembarking.

What is the service charge?

A \$12 USD discretionary service charge has been automatically added per guest per day (for guests three years and older) to your shipboard account for all staterooms. This charge will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff who have provided services to enhance your overall cruise experience. However, certain staff positions (e.g., beverage service, concierge, butler and youth counselors) do not benefit from this shared service charge because they provided service to only some guests, not all. If you have received excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities.

Photo Gallery

7:00am - 9:00am, Deck 8, Mid

The Photo Gallery will be open in the morning of disembarkation for pick-ups and purchases. **Please note that a 7% Florida Tax will be added for every transaction.**

Mini Bar

We will take a final inventory and lock the Mini Bar on the last evening of your cruise. Please let your Stateroom Steward know if you need to keep the Mini Bar unlocked. Beverages can be ordered from Room Service by pressing the speed dial button.

Liquor Distribution

Any alcohol that was **purchased ashore** and collected at the gangway can be retrieved *on Friday evening between 6:00pm-9:00pm* at the Towel Station, deck 15 mid ship, pool deck. All liquor bottles **purchased onboard in the Gift Shop** and Liquor that was delivered to the ship by a recommended store will be delivered to your stateroom on Friday evening.

Wheelchair Assistance*

Guests requiring wheelchair assistance to disembark are kindly asked to meet in Bliss Lounge, deck 7, aft. Wheelchairs and attendants will be available from 8:00 AM. Assistance will begin by order of arrival on first come, first served basis. Assistance and disembarkation will only begin with the color luggage tags announcements - please see the disembarkation schedule on the last page. In order to accommodate all guests and ensure a smooth disembarkation process, there will be NO stateroom pick-up.

***IMPORTANT:** Please ensure that you do not have any suitcases with you (only small carry-on bags are permitted). Due to local union regulations, our shipboard staff is not allowed to perform any duties ashore except pushing wheelchairs.

Customs Allowance

You must declare the total value of all articles acquired abroad that you are bringing into the United States, including those items purchased on the ship. All tax-free items (i.e. artwork, unset precious gemstones, perfume, cosmetics, antiques and U.S. made products), must be listed on the back of the Customs declaration form. Undeclared merchandise is subject to seizure and/or penalty. If you have exceeded your Customs exemption, you must list all purchases on the back of the Customs form and the head of the household must present themselves with receipts to United States Customs and Border Protection officials in the terminal in Miami.

U.S. RESIDENTS ALLOWANCE - What can you bring back to U.S.?

If declared, your Duty Exemption includes:

- Up to \$1,600 per person. Purchases up to \$800 made in the duty free store and purchases up to \$800 made in St Thomas or the total of \$1600 per person may be spent in St Thomas.
- 5 cartons/1,000 cigarettes - Must be 21 years or older. 4 cartons must be products of St. Thomas. Excess U.S. Cigarettes marked with "U.S. tax-exempt for use outside U.S." or "made for export only" will be seized. Applicable internal revenue taxes and duties will be assessed on cigarettes overages and foreign manufactured tobacco products.
- 100 Cigars (No Cuban Cigars allowed) – must be 21 years or older
- Please note that any cigarettes over the allowance may be confiscated by the U.S.C.B.P.
- Alcohol Products: 5 liters of alcohol - 1 Liter of alcohol, plus 3 additional liters if purchased in St. Thomas, and one additional liter that must be a product of and purchased in St. Thomas. Must be 21 years or older.

Applicable internal revenue taxes & duties will be assessed on alcohol overage.

Tax Exempt Items: Artwork (including purchases onboard), anything made in the U.S.A., antiques, loose gemstones (Rubies, Emeralds, Diamonds & Sapphires).

Special Note: As per US Customs and Border Protection Officials, strictly no photography or videotaping is allowed in the terminal. The use of cellular phones is also prohibited.

For our Canadian guests Customs exemption includes:

- \$800 (Canadian) worth of merchandise
- 200 cigarettes, 50 cigars, 200 grams of manufactured tobacco and 200 tobacco sticks
- 1.14 liters (40 fluid ounces) of liquor or 1.5 liters (53 fluid ounces) of wine or 24x355ml (12 ounces) cans or bottles (maximum of 8.5 liters) of beer or ale.

Easy Walk-Off Disembarkation

We want to tell you about a cool way that you can disembark the ship. It's called Easy Walk-off Disembarkation. If you'd like to participate, the only requirement is that you must be able to carry all your bags off the ship on your own. **For our guests with special needs, wheelchairs, strollers or guests with walking difficulties**, please note that no assistance will be provided with any luggage due to US Customs and Border Protection protocol and American Union laws.

You can be the first group off the ship (once it's cleared by local officials) anytime between **7:30 am to 9:00 am**.

- You don't have to worry about the color-coded tag disembarkation system which lets you avoid the crowd in the baggage claim hall; you will carry off your entire luggage with you.
- **In order to take full advantage of the easy walk-off program we highly recommend you to disembark before 9:00 am to avoid congestion and possible delays at the gangways.**

FAREWELL, FOR NOW.

Just say when. Here's how you can choose to leave us

Simply pick up the luggage tag that corresponds with the time you would like to leave. It's that simple! Luggage tags are located in the Atrium by the Guest Service Desk, deck 6, Mid starting Thursday from 12:00pm onwards. If you have a Norwegian transfer to the airport or have booked a post cruise hotel with Norwegian, the luggage tags and instructive letters will be delivered to your stateroom.

Simply place your suitcase outside your stateroom latest by **11:00PM on Friday** with your chosen color luggage tags attached. Don't forget to keep a small overnight bag with the essentials. A reminder for all guests with immediate flights, all liquids, gels & aerosols must be placed in your checked in luggage. Keep documents (**passports, proof of ID, airline tickets, custom declaration form, etc**) in your carry on luggage.

Times are approximate, so please listen for announcements. Please do not disembark until your color luggage tag has been called. Have in hand your Keycard, Passport and completed U.S. Customs Declaration Form as you disembark the vessel.

IMPORTANT

Disembarkation is controlled by U.S Customs & Border Protection in Miami and the length of this process may vary depending on the extent of the documentation inspection. Please be aware that we may experience some holds during the disembarkation process when the number of guests exceed the maximum permitted inside the terminal.

If you have early arrangements it is highly recommended to participate on our Easy Walk-Off Program as you will be able to disembark as early as 7:30AM.

These times are a guideline only, the times and color order may vary. Please listen to the announcements for disembarkation locations.

Order of Disembarkation

LISTEN TO ANNOUNCEMENTS FOR DISEMBARKATION LOCATIONS

Expected Disembarkation Time	Color	Process Explanation
BETWEEN 7:30 - 9:00	NONE	EASY WALK-OFF Guests need to carry their entire luggage off the ship.
8:00	TOUR	Meet according to your excursion ticket
8:10	YELLOW	Latitudes Rewards Gold & Platinum Arrangements
	RED	Norwegian Transfers - Flights before 1:30 PM
8:20	GREEN	Independent Guests with Early Flights
8:30	LAVENDER	Independent guests
8:45	ORANGE	Norwegian Transfers - Flights after 1:31 PM to 3:30PM
9:00	LIME	Independent Guests
9:15	SALMON	Independent Guests
9:30	BLUE	Independent Guests
	BROWN	Norwegian Transfers - Flights after 3:31 PM & Motorcoach Program Guests Post Cruise Hotel Package Guests

Have a safe trip home and we hope to see you on board again soon.

Your team from Norwegian Cruise Line