

Welcome Aboard

NCL NORWEGIAN
CRUISE LINE®

Helpful Embarkation Day Information



Staterooms Ready

Announcements will be made when staterooms are ready for occupancy.

Hand Luggage

Temporary luggage storage, while waiting for staterooms, can be found near the Java Café on Deck 5, Mid from 11:00am-2:00pm.

Shipboard Terms

Starboard Side = Right side facing forward
Port Side = left side facing forward

ATM/Cash Machines

For your convenience, ATMs are located inside the Sun Club Casino on Deck 7, Mid.

Lunch

Where to have lunch on embarkation day.

Four Seasons (Deck 5, Mid)	12:00pm-2:00pm
Garden Café (Deck 11, Aft)	12:00pm-3:00pm
Great Outdoors (Deck 11, Aft)	12:00pm-3:30pm
Moderno (Deck 11, Aft)	12:00pm-2:30pm
Poolside BBQ (Deck 11, Mid)**	4:00pm-Close

**Weather Permitting, closed during Life Boat Drill

Luggage

When will I receive my luggage in my stateroom?

Your luggage will be promptly delivered to your stateroom on the evening of embarkation. If you don't receive it by 7:00pm, simply contact the Guest Services Desk and they'll be happy to help.

Drinking

On Norwegian Cruise Line, the minimum age for the consumption of any kind of alcohol is 18 years of age.

*Guests are advised if they bring alcohol on board it will be kept in a secure area until the conclusion of the cruise.

Norwegian encourages the responsible use of alcohol and accordingly reserves the right to permanently or temporarily revoke the drinking privileges of any guest who violates Norwegian's Guest Code of Conduct or who is deemed a danger to himself, herself or others by vessel management. Continued abuse of alcohol while sailing and/or violation of Norwegian's alcohol policy may result in immediate disembarkation."

Pre-Booked Shore Excursion Info

Pre-booked shore excursion tickets will be delivered to your stateroom on embarkation day. Please stop by the Shore Excursion Desk, Deck 5, Mid for any inquiries

Smoking

For the comfort and enjoyment of all guests, we are pleased to announce that public areas and staterooms on all Norwegian Cruise Line ships are smoke free. If you smoke cigarettes, you can do so on your balcony or in the casino.

Also, you can smoke cigarettes, pipes, and cigars in designated areas open decks (just not around food venues, sport decks, kids' pool areas and other

designated non-smoking areas). Cigar and pipe smoking inside your stateroom or on your balcony is prohibited. A \$250 cleaning fee will be added to your onboard account if smoking has occurred inside the stateroom.

Jacuzzis & Pools

Glass & bottles cannot be brought into any of the pools or hot tubs, no children in diapers or pull-ups, including swimmers & no unaccompanied children under 12 in hot tubs. The Aft pool and two Jacuzzis are for adults.

Sharp Containers

If you've got any type of needles to throw away, please ask for a special container from the Guest Services Desk or the Medical Center.

Open Flames

Burning candles, incense etc. are not allowed.

Service Charge

A \$12 USD discretionary service charge will be automatically added per guest per day (for guests three years and older) to your shipboard account for all staterooms. This charge will be shared among those staff members, including the restaurant staff, stateroom stewards and other behind-the-scenes staff who provide services to enhance your overall cruise experience. However, certain staff positions (e.g., beverage service, concierge, butler and youth counselors) do not benefit from this shared service charge because they provide service to only some guests, not all. If you receive excellent service from any of these staff members, we encourage you to acknowledge them with appropriate gratuities.

Customer Advisory

There is a risk involved when consuming animal products such as beef, eggs, fish, lamb, poultry or shellfish that is raw or undercooked. There is also a risk involved when consuming un-pasteurized juices. If you have a chronic illness immune disorder and are unsure of the risk, please consult a physician.

Reminder

As a courtesy to your fellow guests the reserving of lounge/sun chairs is prohibited. If any chair is left unattended longer than 30 minutes, the items will be removed and handed in at the Guest Services Desk.

Curfew

At 1:00am guests under the age of 17 years must be out of public venues and in their staterooms unless they are actively participating in a scheduled activity or with a parent.

Casino

You have to be 18 to gamble or be in the Casino. Sorry, but no winnings can be paid to any person or bets in violation. Also pipes or cigars can't be taken in, but cigarette smoking is ok. Videotaping is strictly prohibited. Slot winnings of \$1,200 and above could be subject to W2-G tax withholdings.

Restaurant Cancellations

Cancellations of dinner reservations must be made 24 hours prior to the scheduled dining time. If cancellation occurs with less than 24 hours notice, the full price of the cover per guest will be charged to the guest's folio

Dazzles Disco

Please be advised that Dazzles Disco becomes an adult-only venue after 12:00am (unless otherwise noted in the Freestyle Daily).

Environmental Hotline

The environmental hotline shall be used only to report actual or potential environmental incidents, spills, and concerns. Please call 1-877-501-5976, the ship's Guest Services Desk at 00, or e-mail to Environmentalhotline@ncl.com. All reports are confidential. Also please be advised that it is strictly prohibited to disembark the vessel with any food products.



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