

# OASIS *of the* SEAS<sup>SM</sup>

## AS YOU DEPART

Dear Guest,

On the day of departure, feel free to relax in your stateroom, or if you prefer, enjoy breakfast in one of the below dining areas. Be sure to leave enough time to meet in the designated waiting areas indicated in the right hand shaded area. (Note: announcements regarding departure formalities will only be heard in the assigned waiting areas).

**Breakfast will be served in:**

- 5:30 am – 8:30 am Windjammer Marketplace, Deck 16
- 6:00 am – 8:30 am Solarium Bistro, Deck 15
- 6:00 am – 8:30 am Park Café, Deck 8
- 6:00 am – 8:30 am Opus Dining Room, Deck 4

### 5 Steps As You Depart

#### Step 1: The Night Before

- Please remove all old tags from your luggage except for any personal identification.
- Attach one of the numbered tags, delivered by your Stateroom Attendant, to each piece of luggage.
- Place each piece of luggage outside your stateroom prior to midnight on Friday evening. Please make sure that you do not pack your flight tickets, passport/proof of citizenship, medication and also remember to keep some clothes for Saturday's departure. It is imperative that your luggage be placed outside your stateroom no later than midnight Friday evening to ensure that your luggage is received in a timely manner at the terminal. Guests wishing to participate in the Express Departure - Self Assist Program are asked to keep their luggage in their stateroom and proceed to the gangway on Saturday morning between 6:00 am and 7:30 am.
- Please hand carry all fragile items such as liquor, laptops, glass souvenirs, etc.
- Under no circumstances should you accept a parcel or piece of luggage that does not belong to you.
- Please take a moment to view the departure video on channel 27 for an overview of the departure process.

STEPS 2 - 5 AS YOU DEPART CONTINUED... **TURNOVER** →

#### EXPRESS DEPARTURE - SELF ASSIST

Don't want to waste time searching for luggage? Carry your own luggage for a self carry time period is between 6:00 am and 7:30 am.

#### DEPARTURE ORDER

The first departure number will be called off the ship at approximately 7:15 am. The last number will be called at approximately 9:00 am. Please note this order is subject to the flow of guests and luggage in and out of the pier terminal and may change slightly.

#### LUGGAGE TAG NUMBER CHART

Indicated approximate departure times below depend on clearance of the vessel by United States Customs & Border Protection. Guests are asked to please note the following lounges which have been designated for you to wait. United States Coast Guard regulations state that all stairways and landings must remain clear, in order to process a smooth departure from the vessel. **Announcements regarding departure formalities will only be heard in the designated waiting areas.**

#### DESIGNATED WAITING AREAS


##### Opal Theater, Deck 5 forward

|                                |                   |
|--------------------------------|-------------------|
| Tag No. 1, 2, 3, 7, 8, 9       | 7:00 am – 7:20 am |
| Tag No. 14, 15, 16, 20, 21, 22 | 7:20 am – 7:40 am |
| Tag No. 26, 27, 28, 33, 34, 35 | 7:40 am – 8:00 am |
| Tag No. 39, 40, 41, 45, 46, 47 | 8:00 am – 8:20 am |
| Tag No. 52, 53, 54, 58, 59, 60 | 8:20 am – 8:40 am |
| Tag No. 65, 66, 67, 71, 72, 73 | 8:40 am – 9:00 am |
| Tag No. 77, 78, 79, 83, 84, 85 | 9:00 am – 9:20 am |

##### Opus Dining Room, Deck 5

|                                |                   |
|--------------------------------|-------------------|
| Tag No. 4, 5, 6, 10, 11, 12    | 7:00 am – 7:20 am |
| Tag No. 17, 18, 19, 23, 24, 25 | 7:20 am – 7:40 am |
| Tag No. 29, 30, 32, 36, 37, 38 | 7:40 am – 8:00 am |
| Tag No. 42, 43, 44, 48, 49, 50 | 8:00 am – 8:20 am |
| Tag No. 55, 56, 57, 61, 63, 64 | 8:20 am – 8:40 am |
| Tag No. 68, 69, 70, 74, 75, 76 | 8:40 am – 9:00 am |
| Tag No. 80, 81, 82, 86, 87, 88 | 9:00 am – 9:20 am |

#### WHEELCHAIR ASSISTANCE MONDO COFFEE BAR, DECK 5

 Guests with disabilities and special needs requiring wheelchair assistance should meet in the Mondo Coffee Bar, Deck 5. Wheelchair assistance is provided from this location to the pier terminal luggage holding area only. (Please be advised that this is limited service and the approximate waiting time is 45 minutes).

#### Guest with Explorations! Studio B, Deck 4

Guest with Explorations! purchased through Royal Caribbean  
Tag No. 31.....8:15 am

#### Family Zone: On Air, Deck 5

Family Zone ..... 7:15 am – 9:00 am

#### Suite Guests: Concierge Lounge, Deck 11

Suite Guests with Concierge access 6:15 am – onwards

#### Platinum, Diamond and Diamond Plus:

Opus Dining Room, Deck 3 ..... 6:00 am – 8:30 am

#### Luggage Valet Service: Comedy Club, Deck 4

Only for guest with flights before 1:30 pm. Please meet at 7:45 am.

#### Consecutive Cruisers: Champagne Bar, Deck 5

Guest who are continuing on Oasis of the Seas for their extended cruise vacation. Please meet at 10:15 am.

## Step 2: Morning of Departure

SeaPass accounts are automatically billed if you have registered a credit card. A statement of your account will be delivered to your stateroom by 6:30 am on Saturday. For your convenience, accounts established with a credit card will remain active on Saturday morning for any last minute purchases. If you have any questions regarding your account, please contact Guest Services before 8:00 am on Saturday morning. Remember, you can review your folio at any time prior to this by using the RCTV system. Stateroom mini-bars will be checked Saturday morning prior to your departure and any consumed items will be billed to your stateroom.



- Guests settling SeaPass accounts with cash may settle the account up until 11:00 pm on the last night. If you would like to continue using your SeaPass card throughout the night, a cash deposit is needed for the SeaPass account to remain active.
- Please be reminded that your SeaPass card is required at the gangway as you depart the ship.

## Step 3: Luggage Claim

Once inside the terminal, proceed to the luggage claim area designated for your luggage tag number. Royal Caribbean International staff will be available for assistance and questions. Remember, luggage tends to look alike, please be sure to check the personal name tags on your bags prior to claiming.

## Step 4: Off The Ship/On The Pier

All guests must present themselves personally to a United States Customs and Border Protection Officer for an immigration inspection. This includes United States Citizens and Residents. This inspection will take place in the terminal after leaving the ship.

All guests must complete a United States Customs form before departure. Only one form is required for all family members with the same last name and address. Please ensure that you have the form completed and signed before leaving the ship. This will ensure a quick departure.

- United States Citizens/Residents and Canadians must show their passport or proof of citizenship (e.g. citizenship card or birth certificate and photo identification, or Alien Resident Card).
- Non-United States Citizens must show their passport and a completed immigration form (Form I-94).
- Please have all of your documents in hand and your passport open to the photo page.

Anyone who has exceeded their exemption in merchandise, liquor or are carrying monies in excess of \$10,000 must present themselves to a United States Customs and Border Protection Officer in the terminal upon departing the vessel. By law it is imperative that you declare these items to the officials.



- \$1,600 in merchandise from any of our ports or purchased onboard (\$800 must be from the U.S. Virgin Islands).
- 1 carton of 200 cigarettes (plus additional 800 cigarettes if it is a product of the U.S. Virgin Islands) must be 18 years or older. Excess United States manufactured cigarettes made for export only will be seized. Foreign manufactured tobacco products will be subject to duty and internal revenue taxes.
- 100 cigars – must be 18 years or older. No Cuban cigars are permitted into the United States.
- 1 liter of alcohol (plus additional 4 liters if it is a product of the U.S. Virgin Islands) – must be 21 years or older.
- Applicable internal revenue taxes and duties will be assessed on any overages.

## Step 5: Transportation/Onshore Connections

### After Collecting Your Luggage:

- Guests with Transfers to the airport/Post Hotel Package/Explorations! that have presented themselves to the United States Customs and Border Protection Office can now proceed to the buses waiting outside.
- Guest with personal transportation can also exit the terminal **at this time**.

## GUEST SATISFACTION SURVEY

Has your experience been everything you had hoped it would be? We would like to hear your comments and suggestions. Don't forget to turn in your Guest Satisfaction Survey before you leave the ship. Please complete and drop it in the boxes located at the Guest Services Desk, Deck 5. Be sure not to leave it in your stateroom as only cards deposited in the boxes will be reviewed.

On behalf of Royal Caribbean International, we would like to thank you for cruising onboard *Oasis of the Seas*. We look forward to welcoming you back on *Oasis of the Seas* or another Royal Caribbean International ship in the near future. Have a safe journey home!