

Disembarkation Information sheet

FRIDAY, AUGUST 30, 2013 • OCEAN PRINCESS

Welcome to Dover

Welcome to Dover, a port town in South East England recognized for the iconic White Cliffs that appear as visitors approach by sea, and your gateway to the historic capital of the United Kingdom: London.

First settled by Romans in 43 A.D., London was once the largest city in the world. Today it is home to Buckingham Palace (residence of the British royalty), Big Ben, the famous West End theatre district, and four UNESCO World Heritage Sites, including Westminster Abbey and the spectacular Kew Gardens.



Ship's Location & Agent

George Hammond PLC
Aycliffe Business Centre, Archcliffe Road
Dover, Kent, United Kingdom CT179EL
Tel. No.: 44 1304 201201

Disembarkation is as easy as 1-2-3 with Princess.

- 1 Get ready....
- 2 Get set....
- 3 Disembark

Please ensure you read the organized steps for a worry-free, smooth and comfortable disembarkation.

It's been our pleasure to host you onboard and we'd like to thank you again for sailing with Princess Cruises. We hope you had a wonderful time, and we look forward to welcoming you back in the future. Have a safe and pleasant journey.

Arturo Calise,
Your Hotel General Manager

Disembarkation Checklist

Step 1: Get ready

Plan ahead:

- Settle your shipboard account** at the Passenger Services Desk before 10:00pm on August 29th.

If you have previously registered a credit card for Express Checkout, then you are not required to check out at the Passenger Services Desk. The account folio delivered to your stateroom on disembarkation morning will be your payment receipt. The last opportunity to take advantage of registering for Express Checkout is 4:00pm on Thursday.

Shipboard accounts will be closed at 2:00am on Dover morning.

After this time, we are unable to amend statements. Please ensure you check your folio before this time.

You may also visit our convenient Folio Kiosk, located on deck 4 in front of the Passenger Services Desk simply swipe your cruise key card to obtain an updated copy of your shipboard account.
- Drop off your completed "Consummate Host" cards** in the box opposite the Passenger Services Desk.

Please tell us if any of our crew members have gone the "extra mile." We would like to know in order to thank them for a job well done and enter their name into our "Consummate Host of the Month" program.
- Check "Lost and Found"** at the Passenger Services Desk.
- Return playing cards, indoor games, and/or library books** to the Library on Deck 10.

Step 2: Get set

Prior to disembarkation day:

- You should have received **luggage tags** to your stateroom with this notice. We recommend you print your name clearly on each tag and attach them to your luggage.

At the end of each luggage tag, there is a perforation. Please remove the small perforated section of each tag and carry it with you when you disembark. These tags can be attached to your luggage like airline tags, and remember to first remove any old tags so that your luggage can be correctly sorted ashore. Please note that these perforated tags are not claim checks, but are gangway passes and should be shown at the gangway when you disembark.

- "Self-Help Walk Off" Disembarkation:** For passengers capable of handling their own luggage across the gangway and into the terminal, you have the option for a "walk off" disembarkation. Those wishing to participate should NOT leave out any luggage for collection. Kindly note that passengers choosing the "walk off" disembarkation are responsible for carrying all of their own luggage.
- If you need **extra tags or general information**, please visit the Passenger Services Desk, located in the Atrium, Deck 4.

Please check the disembarkation schedule on the reverse page and ensure you have been given the correct tags. Should you have an early flight and need different tags, please bring down your flight tickets so we can place you in the correct group, no later than 11:00am, August 29th.

- Place the majority of your luggage outside your stateroom before dinner** of the last evening.

This is necessary to avoid disturbing you during the early morning hours with luggage collection and to keep emergency exits and alleyways clear. The remainder of your luggage should be placed outside your stateroom at your convenience after dinner.
- It is recommended that you **keep all valuables and fragile items with you when going ashore:**
 - Passports and flight tickets
 - Medication
 - Items which you need to declare
 - Liquor bottles

Step 3: Disembark

Taking care of business on the day of disembarkation:

- ❑ **Clear your stateroom safe deposit box** and leave it open.
- ❑ Check that you have **no personal belongings left** in your stateroom.
- ❑ **Vacate your stateroom by 8:00am.**
Please plan your morning carefully as you must meet with your colored luggage tag group at the correct time and location. Refer to the schedule on the reverse side.
- ❑ Any **last minute photographs can be purchased** from the Photo Gallery on the morning of disembarkation between 7:00am and 9:00am.
- ❑ For our Platinum, Elite and Suite passengers, please feel free to use our **Platinum Disembarkation Lounge** instead of your designated waiting area prior to disembarkation. Please have your cruise card ready at the door for entry. The lounge will be in Tahitian Lounge on Deck 10 and open at 6:20am.
- ❑ If you are **wheelchair-confined and require assistance** to disembark, please meet in the Cabaret Lounge, Deck 5.
- ❑ **When disembarking the ship, all passengers are to produce their cruise card at the gangway.** This applies to all passengers including those in transit and sailing onboard the next voyage. After passing through security, you are welcome to keep your cruise card as a souvenir of your cruise with us.
- ❑ **PLEASE HAVE THE FOLLOWING READY IN HAND, AS YOU DISEMBARK THE VESSEL**
 - Cruise Key Card
 - Colored Luggage Tag Stub
 - Bus Transfer Tickets to Airport

Procedures

- ❑ Once clearance has been granted by the authorities ashore, the gangway will be opened and your colored and numbered group will disembark from the assigned lounges as listed.
- ❑ Please be aware that the local authorities will not permit you to disembark until your color group is cleared.
- ❑ All colored and numbered groups will disembark from their assigned lounge only.
- ❑ Local authorities and agencies reserve the right to change the order and details of disembarkation.

Transportation

1) PRINCESS CRUISES TRANSFER COACHES

Transportation to London Heathrow and London Gatwick Airport are provided by Princess Cruises for passengers who have purchased a transfer.

Please note that the transfer service is only available during the hours of disembarkation from the ship.

Outside these hours vouchers are not valid, but independent taxi cabs are readily available for hire.

Meal Times:

- Panorama Buffet, Deck 9
 - Continental Breakfast, 4:00am to 5:30am
 - Buffet Breakfast, 5:30am to 9:00am
- Self-Service Coffee and Tea will be available throughout the morning.
- Club Restaurant, Deck 5
 - Breakfast, 6:30am to 8:30am
- Bar Service: Club Bar, Deck 5 (6:30am) and Panorama Bar, Deck 9 (5:30am) (cash sales only).

Please note Room Service will not be available this morning.

Disembarkation Day

Please note: The below times are for meeting at the allocated lounges; this is NOT a disembarkation time.

COLOR TAGS	TRAVEL ARRANGEMENTS	MEETING LOCATION	MEETING TIME	LUGGAGE PICK-UP
Walk Off	Self Help Walk Off	Cabaret Lounge, Deck 5 FWD	From 6:30am - 8:45am	Carry-Off
Green 4	Debarkation Tour - City Drive - QOD960A - (Heathrow)	Casino Lounge, Deck 5 FWD	6:45am	Terminal
Purple 1	Independent arrangements	Cabaret Lounge, Deck 5 FWD	7:00am	Terminal
Pink 4	Princess Transfers to LHR Airport; Terminal 1	Cabaret Lounge, Deck 5 FWD	7:00am	Terminal
Green 5	Debarkation Tour - Canterbury Cathedral & Town - QOD965A - (Heathrow)	Casino Lounge, Deck 5 FWD	7:10am	Terminal
Aqua 1	Princess Transfers to LHR Airport; Terminal 3	Cabaret Lounge, Deck 5 FWD	7:10am	Terminal
Gold 4	Princess Transfers to LHR Airport; Terminal 4	Cabaret Lounge, Deck 5 FWD	7:20am	Terminal
Purple 2	Independent arrangements	Cabaret Lounge, Deck 5 FWD	7:30am	Terminal
Silver 7	Princess Transfers to LHR Airport; Terminal 5	Cabaret Lounge, Deck 5 FWD	7:40am	Terminal
Navy 8	Princess Transfers to Gatwick Airport	Cabaret Lounge, Deck 5 FWD	7:50am	Terminal
Purple 3	Independent arrangements	Cabaret Lounge, Deck 5 FWD	8:00am	Terminal
Pink 6	Princess Transfers to LHR Airport; Terminal 1	Cabaret Lounge, Deck 5 FWD	8:00am	Terminal
Aqua 2	Princess Transfers to LHR Airport; Terminal 3	Cabaret Lounge, Deck 5 FWD	8:10am	Terminal
Aqua 3	Princess Transfers to LHR Airport; Terminal 3	Cabaret Lounge, Deck 5 FWD	8:15am	Terminal
Red 5	Independent arrangements	Cabaret Lounge, Deck 5 FWD	8:20am	Terminal
Purple 4	Independent arrangements	Cabaret Lounge, Deck 5 FWD	8:30am	Terminal
Yellow 1	Cruise Plus Passengers - Princess Transfer to Grosvenor House	Cabaret Lounge, Deck 5 FWD	8:40am	Terminal
Yellow 2	Cruise Plus Passengers - Princess Transfer to St. Ermin's Hotel	Cabaret Lounge, Deck 5 FWD	8:40am	Terminal
Purple 5	Independent arrangements	Cabaret Lounge, Deck 5 FWD	8:45am	Terminal



PRINCESS CRUISES

*escape completely**