



Wednesday, 20 June 2012

QUEEN VICTORIA

SOUTHAMPTON 22 JUNE 2012 LANDING ARRANGEMENTS

Dear Guest,

This document contains important information concerning your disembarkation. Please read the following information carefully to ensure a smooth departure from the QUEEN VICTORIA. Should you have any further questions, please visit the Tour Office.

ARRIVAL & PORT INFORMATION:

QUEEN VICTORIA is expected to arrive at Southampton, Ocean Terminal on Friday, 22 June at approximately 7.00am local time.

BREAKFAST:

Lido – Breakfast

6.00am to 8.30am

Britannia Restaurant Breakfast

6.30am to 8.00am

Grill Restaurants Breakfast

6.30am to 8.00am

It is regretted that Room Service will not be available for those guests finally disembarking on Friday morning.

VACATING YOUR STATEROOM:

We kindly ask you to vacate your stateroom by latest at 8.30am on Friday morning. Please take your hand carry items (valuables, breakable items & medicines which should not be packed in your suitcases) at this time and make yourself comfortable in one of our public areas listed on the next page until you are called to disembark.

SETTLING YOUR ONBOARD ACCOUNT:

Guests finally disembarking, who have not already registered their credit card with the ship are requested to settle their onboard account at the Purser's Office, located on Deck 1, by the "B" stairway in the Grand Lobby which is open 24 hours. Guests who have registered their credit card for settlement of their onboard account do not need to attend, as a copy of your account statement will be delivered to your stateroom on Friday morning, and your credit card will be billed directly.

DISSEMBARKATION PROCEDURES:

Announcements will be made only at designated waiting areas. Only guests with the announced Luggage Tag Colour will be allowed to disembark at this time. Please note that there will be no announcements through the public address system. We anticipate the Main Disembarkation procedure to take place approximately between 8.30am and 10.00am and we kindly ask you to remain seated in your designated Public Room indicated on page 2 of this document.

Please do not congregate at the gangway as this will cause congestion and delay disembarkation.

SELF HELP EXPRESS DISSEMBARKATION:

If you wish to disembark as early as possible or at anytime during main disembarkation and you are capable of carrying ALL your baggage in one movement, you can apply for Self Help Disembarkation at the Tour Office or the Purser's Office. When disembarking Self Help, you do not need luggage labels. You may keep all your baggage in your stateroom overnight and meet in the Queens Room with your luggage from 7.00am. From there, you will be advised when self help disembarkation commences (anticipated to be at 7.15am).

Note: Porters will not be available at this time.

LUGGAGE:

Luggage can be placed outside your stateroom from 5.00pm on Thursday evening. Any remaining luggage should be placed outside your stateroom before retiring for the evening. We recommend that you keep your bags locked at all times.

FINAL COLLECTION OF LUGGAGE WILL BE AT 11.00pm on THURSDAY EVENING.

It is important that all tags on luggage are clearly marked with your full name in order to assist with identification.

CUSTOMS INSPECTION:

Customs and Quarantine Officials may be in attendance in the Ocean Terminal as you disembark the vessel to perform spot check on your luggage.

GUESTS ON CUNARD ARRANGEMENTS:

These include: Cunard Airport transfers, Post-Hotel transfers (included or purchased onboard), pre-paid private cars/limos/vans or those booked on board at the Tour Office. Please follow the instructions sent to you in your letter from the Tour Office.

USE ONLY THE LUGGAGE TAGS PROVIDED BY THE TOUR OFFICE IN YOUR ENVELOPE.

Please do not use any other tags that may be delivered by your stateroom steward or stewardess and remember to take off any tags already on your baggage. Additional luggage tags can be obtained from your stateroom steward or stewardess.

The MEETING LOCATION for CUNARD TRANSFERS and CUNARD PRIVATE ARRANGEMENTS: Please meet in the location at the time indicated in the letter received from the Tour Office.

INDEPENDENT GUESTS WITH OWN ARRANGEMENTS:

You will be issued with new luggage labels for disembarkation. Your stateroom steward or stewardess will deliver these on Sunday morning together with these landing arrangements. The colour will correspond to your deck. Please make sure each case has a new luggage label attached and remove all other coloured luggage labels.

Additional luggage tags can be obtained from your stateroom steward or stewardess. Please detach the coupon on the end of each tag – this will be used as your disembarkation card and must be shown at the gangway.

IMAGES PHOTO GALLERY:

The Photo Gallery on Deck 3 will be open for last minute collections on Friday from 8.00am – 9.00am.

UNITED KINGDOM CUSTOMS DUTY FREE ALLOWANCE:

For Tax & Duty free items purchased in countries outside the E.U as well as the shops on board:

Beer – 16 Litres

Liquor – 4 Litres of wine

Alcohol – 1 Litre of spirits over 22% or 2 litres of spirits less than 22%

Tobacco – 200 cigarettes or 50 cigars or 250 grams of tobacco.

Gifts & Souvenirs - Up to GBP 390.00

MEETING TIME AND PLACE FOR ALL INDEPENDENT DISEMBARKING GUESTS AS FOLLOWS:

Kindly vacate your stateroom by 8.30am and relax in the Public Rooms listed below:

8.30am Queens Grill Guests – SILVER 1 TAGS
(Meet in the Grills Lounge)

8.30am Princess Grill Guests – SILVER 1 TAGS
(Meet in the Grills Lounge)

8.50am Deck #8 – CREAM 1-2 TAGS
(Meet in the Britannia Upper Level Deck 3)

9.00am Deck #7 - CREAM 3-4 TAGS
(Meet in the Royal Court Theatre Decks 1 & 2)

9.15am Deck #6 - ORANGE 1-2 TAGS
(Meet in the Queens Room Deck 2)

9.30am Deck #5 – ORANGE 3-4 TAGS
(Meet in the Royal Court Theatre Decks 1 & 2)

9.45am Deck #4 - AQUA 1-2 TAGS
(Meet in the Britannia Upper Level Deck 3)

10.00am Deck #1 - AQUA 3-4 TAGS
(Meet in the Golden Lion Pub Deck 2)

NEWSPAPERS:

A selection of British and International newspapers will be available for sale shortly after our arrival, in the Champagne Bar on Deck 2.

SHIP'S IDENTIFICATION CARD:

When finally disembarking the ship, all guests are to produce their "Ship's Card" at the gangway. This applies to all guests, including those in transit and sailing onboard during next voyage.