

INTERNET CENTRE



INTERNET CENTRE COMPUTERS

Self-service computers are only available in the Internet Centre, Room 1, Cunard ConneXions, Deck 2 Forward between A & B stairways (Apple computers in ConneXions Room 6 are for learning).

COMPUTER ENQUIRIES

The Internet Centre is normally available 24 hours a day and has been designed for ease of use. Assistance will be available during business hours as listed in the Daily Programme. Should you have any queries please contact the Internet Manager in ConneXions Room 1.

HOW TO BEGIN & END SESSIONS

On Internet Centre computers click the on-screen LOGIN button to start making a connection. Instructions and pricing appear onscreen. After you complete the personal information boxes you should select a Time Plan (or choose Pay As You Go) - you will then be connected to the Internet.

To end a session click the onscreen LOGOUT button or type LOGOUT.COM into the browser's address bar. An onscreen receipt will normally appear, however on occasions you may be advised a receipt is not available but your session has ended.

CRUISE-MAIL

Should you not have your own Email address you may sign up for CruiseE-mail™ using a personalised address to send and receive Email while on board. You will be charged for the time you use the computer PLUS \$3.95 for each email - this charge is NOT included in Cunard World Club benefits. If in any doubt please ask the Internet Manager for assistance to sign up.

WIRELESS SERVICE

Wireless Internet is available throughout the ship including staterooms, however should the signal appear inadequate please relocate nearer to the corridor or perhaps leave your door to the alleyway ajar - especially important for low-powered tablet devices. Please refrain from using wireless devices in theatres or dining rooms.

On your own wireless device connect to the network: `qm2_guest_internet` Once connected, start your Internet browser program and you will be redirected to the login page where instructions and pricing will appear. After completing the login screen you will be able to select a Time Plan or Pay As You Go.

To end sessions type LOGOUT.COM into the browser's address bar then press the enter/return key - a message will confirm your session has ended. If in any doubt about ending a session switch off your wireless signal for at least 5 minutes for the system to self-adjust.

BANDWIDTH RESTRICTIONS

Due to bandwidth restrictions SKYPE and any similar voice calling services are not supported.

SMTP MAIL SERVERS

For devices that use mail programs/Apps to send mail with your wireless device you need to change the outgoing SMTP address to 172.31.0.2 - there is no associated user name and/or password.

IMPORTANT NOTICE

Cunard is not responsible for any content transmitted over the Internet, nor does it guarantee privacy or data security. Ship Internet access is not guaranteed to be available at all times due to the nature of satellite communications, which are subject to disruption from weather and physical obstructions. Internet access via satellite is significantly slower than high-speed connections on shore.

CUNARD WORLD CLUB BENEFITS

Every member at the Gold, Platinum and Diamond levels may take advantage of benefits which apply to each member and must be purchased individually.

We strongly recommend that before you go online you first buy the Time Plan associated with your tier level. If you do not first buy the Time Plan then you will only receive the value of Pay As You Go minutes as shown in the following grid.

Only charges that do not exceed the Time Plan value will be credited back to the individual's on-board account. We regret we are unable to convert charges of Pay As You Go minutes into a Time Plan - so be certain to buy the Time Plan first.

Charges or benefits cannot be transferred between Cunard World Club members and apply for each segment of a World Voyage.

TIER LEVEL	TIME PLAN PURCHASED	OR	PAY AS YOU GO
Gold	120 minutes	OR	60 minutes
Platinum	240 minutes	OR	120 minutes
Diamond	480 minutes	OR	220 minutes

PRICING

These purchase options remain available for selection on-screen 24 hours a day until 9.00pm the evening before disembarkation. These are available onscreen to all users whether in the Internet Centre or with a wireless device.

Time Plan 1: 480 Minutes at \$167.95 (\$0.35/minute)

Time Plan 2: 240 Minutes at \$89.95 (\$0.38/minute)

Time Plan 3: 120 Minutes at \$47.95 (\$0.40/minute)

Pay As You Go: \$0.75/minute

Time Plans are non-refundable and expire either when all minutes have been used or at disembarkation.

PRINTING

Printing (black & white only) is available in the Internet Centre at \$0.50 per page. Please promptly collect your pages from the Internet Centre printer - we cannot be held responsible for printed pages that are not picked up immediately.