

# PASSAGES

THE DAILY NEWSLETTER ABOARD REGENT SEVEN SEAS CRUISES

MONDAY, SEPTEMBER 8, 2014 | STOCKHOLM, SWEDEN

SEVEN SEAS VOYAGER

## *A Fond Farewell*

Captain Gianmario Sanguineti, the Officers, Staff and Crew of *Seven Seas Voyager*, who hail from more than 36 different nations worldwide, wish our disembarking guests a safe journey home. We hope to see you again in the near future.



### THE CREW MEMBERS' SALUTE .....

Albanian *Mirupafshim*

Austrian *Pfiati, Servus*

Bahasa *Sampai Jumpa!*

Bulgarian *Dovijdane*

China *Zài jiàn*

Croatian & Serbian *Dovidjenja*

Czech *Nashledanou!*

Danish *Farvel!*

Dutch *Tot Ziens*

English *See you again soon!*

Estonian *Nägemiseni!*

Filipino *Paalam!*

Finnish *Näkemiin!*

French *Au Revoir et à bientôt*

Gaelic *Slan Libh*

German *Auf Wiedersehen*

Greek *Khairite / Andio Sas*

Hungarian *Minden jot, Viszontlátásra!*

Icelandic *Bless!*

Italian *Arrivederci a presto!*

Indian *Namaste & Alvida*

Indonesian *Sampai Jumpa!*

Nepalese *Pheribhetaunla*

Norwegian *Farvel!*

Polish *Do zobaczenia!*

Portuguese *Adeus!*

Romanian *La Revedere!*

Russian *Do svidaniya*

Slovakian *Dovidenia!*

Sri Lankan *Aie' bohan*

Spanish *Hasta pronto*

South Africa *Good Bye,  
Totsiens & Hamba Kakuhle*

Swedish *På Återseende!*

Thai *Sawasdee*

Turkish *Gorusmek uzere*

## DEAR GUEST,

The world is a different place with each and every Regent Seven Seas voyage. We will discover new places and create memories that will last a lifetime... We are delighted that you chose to sail with us aboard *Seven Seas Voyager*. Over the years, Regent Seven Seas Cruises has received numerous awards from top travel publications. These tributes are due, in part, to your cruise comments and, of course, the dedication of the crew aboard our vessels. We are on a quest to be the "Best of the Best" in all classes, small and large luxury vessels. We have a big challenge, but we are fortunate to have a dedicated crew who share in this vision. As it is said, "Quality transcends time." On behalf of Regent Seven Seas Cruises, I would like to thank you for sailing with us aboard *Seven Seas Voyager*, and we look forward to serving you again in the not too distant future.

Captain Gianmario Sanguineti

MASTER SEVEN SEAS VOYAGER



## — SAILING DISTANCE —

MASTERS & TSARS | SOUTHAMPTON, UNITED KINGDOM TO STOCKHOLM, SWEDEN

WEDNESDAY, AUGUST 27, 2014 TO MONDAY, SEPTEMBER 8, 2014

DATE	PORT TO PORT	DISTANCE TRAVELLED
August 27	Southampton, United Kingdom to Zeebrugge, Belgium	168 Nautical Miles
August 28	Zeebrugge, Belgium to Amsterdam, Netherlands	104 Nautical Miles
August 29	Amsterdam, Netherlands to Copenhagen, Denmark	566 Nautical Miles
August 31	Copenhagen, Denmark to Riga, Latvia	465 Nautical Miles
September 2	Riga, Latvia to Tallinn, Estonia	270 Nautical Miles
September 3	Tallinn, Estonia to St. Petersburg, Russia	156 Nautical Miles
September 6	St. Petersburg, Russia to Helsinki, Finland	150 Nautical Miles
September 7	Helsinki, Finland to Stockholm, Sweden	185 Nautical Miles
September 8	Stockholm, Sweden	
		Total Distance: 2,064 Nautical Miles

## DISEMBARKATION PROCEDURES

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*Seven Seas Voyager* will dock at the port of Stockholm at Frihamnen 638

Guests with Regent transfers and Regent post-cruise packages are requested to meet in the Constellation Theater (4) 15 minutes prior to your scheduled disembarkation time (indicated on your disembarkation letter). Your group will be announced from the Constellation Theater. Please do not proceed ashore ahead of this announcement as your luggage might not be available and there is no seating. Guests with independent arrangements are welcome to disembark at their leisure any time after 8:30am.

All guests should disembark by latest 9:30am.

Please refrain from congregating near the Gangway, Reception or Atrium area, as keeping these clear will ultimately allow a smooth and quick disembarkation process. Please note that porters will be available to assist you.

## CUSTOMS

Guests may be required to have their luggage searched in the Cruise Terminal by local officials.

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## LUGGAGE HANDLING

Please remove all existing ship, airline and hotel tags from the luggage you would like us to take off the ship, as these may lead to confusion. Please complete and attach the new color-coded tags that have been supplied. Please print your name, suite number, cell phone number (if you have one with you) and hotel or home destination.

### **KINDLY PLACE YOUR LUGGAGE OUTSIDE YOUR SUITE BY 11PM, SEPTEMBER 7**

Your luggage will then be transferred shore-side. Pack any valuables or necessities (passports, tickets, shoes, clothing for the day, cosmetics, medication, etc.) in your hand luggage and not in the luggage placed outside your suite. Unless advised otherwise, guests are required to identify their own luggage in the terminal; otherwise, it will be removed by Customs Officials. Once you have identified and claimed your luggage, shore-side porters will be available to assist you.

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**Many bags look similar! Be sure to check the identification tags to make sure you are claiming your bag**

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## SUITES

Guests are kindly requested to vacate their suites by 8am. Please remember to double check your drawers, closet and safe for any items you may have overlooked. Before leaving your suite, please empty your safe of all valuables and leave the safe door open.

### INTERNET TIME PLANS

Please note that all Internet accounts will be deactivated at 6am on September 8, in order to complete final accounting. Guests who have purchased time plans before 6am and still have minutes remaining will be able to continue to access the Internet until disembarkation or until remaining time is used. Pay As You Go & complimentary Internet access will not be available after 6am. Thank you.

### WE VALUE YOUR OPINION

Regent Seven Seas Cruises is extremely committed to maintaining the high quality and overall service standards that have become synonymous with our reputation.

In order to do this, an evaluation form was delivered to your suite for you to tell us what it was that you enjoyed most about your cruise and any suggestions you would add to make our services even more memorable. As we pride ourselves in creating a friendly atmosphere, please feel free to mention by name, any individuals who have helped to make this cruise a very special experience, because that is the best form of individual recognition.

When completing the form, please do not tick or cross the boxes, simply fill them in as shown.

## PLEASE RETURN BOOKS, GAMES & DVDS

The Library is located in the Atrium, Deck 6 and operates on an honor system. With consideration for the enjoyment of all our guests, we kindly request that you return borrowed books and any board games to the Card Room, on Deck 4, so others may also enjoy them on the next voyage.

Please note that DVD discs borrowed by disembarking guests are to be returned to the Reception Desk, Deck 5, by 11pm, September 7, otherwise an overdue fee of \$50.00 will be automatically applied to your shipboard account.

## IN-SUITE SAFE

Please check that you have removed the contents of your safe and leave the safe door open. We regret to advise you that Regent Seven Seas Cruises cannot be responsible for lost or misplaced valuables.

## BATHROBES & UMBRELLAS

Please remember that the bathrobes and umbrellas provided in your suite are for your use during your stay on board *Seven Seas Voyager*. Should you wish to purchase any of the suite amenities as a souvenir, kindly contact your Stewardess for the sale prices.

## LOST & FOUND

If you find that you are missing something, try asking at the Reception Desk, Deck 5, as it could have been handed in.

## SETTLEMENT OF ONBOARD ACCOUNTS

Your final statement will be delivered to your suite early this morning. Please review your statement to ensure that all charges are correct. If you have already had your credit card registered during check-in or at Reception during the cruise, the amount of your final invoice will be automatically billed to your credit card. If you have not yet registered your credit card you are kindly requested to do so at your earliest convenience, in order to facilitate express checkout. This will avoid any delay in your disembarkation. If paying by cash or traveler's checks, please do so at the Reception Desk.

### IMPORTANT NOTICE

We kindly ask all guests to bring their suite keys to the gangway when leaving the vessel and to have them out and ready for security to swipe.

## DINING OPTIONS

### Breakfast Is Served

ROOM SERVICE	
In-Suite Breakfast menu	5am - 8am
EARLY RISER	
Coffee Connection (5)	6:30am - 9am
BREAKFAST BUFFET	
La Veranda (11)	6:30am - 9am
BREAKFAST IS SERVED	
Compass Rose Restaurant (4)	7am - 9am

## TELEPHONE NUMBERS

BOUTIQUE (5)	4260
CASINO (4)	3418
CANYON RANCH SpaClub® (6)	4500
CLUB.COM (5)	1508
CRUISE CONSULTANT (5)	2480
DESTINATION SERVICES (5)	2222
EMERGENCY	9999
FITNESS CENTER (6)	3487
HOSPITAL (3)	4310
RECEPTION (5)	0
ROOM SERVICE	8888

## WAKE-UP CALLS

### TO SET A WAKE-UP CALL:

Lift the receiver, dial (star)\*1 and key in the desired wake-up time based upon the 24-hour clock. Once the automated attendant has confirmed your wake-up time, please replace the handset.

*Example:* If you would like to wake up at 7:30am you would dial (star)\*1 0730  
for 4:30pm you would dial (star)\*1 1630

### TO CANCEL A WAKE-UP CALL:

Lift the receiver, dial (star)\* 0. Once the automated attendant has confirmed the cancellation of your wake-up call, please replace the handset.

## VOYAGE MEMORIES DVD

Guests who pre-ordered their copy should ensure it is collected from Reception before disembarking as these cannot be forwarded on after the cruise.