

USEFUL INFORMATION

Alcohol Policy – Guests twenty-one (21) years of age and older on the day of boarding are welcome to enjoy alcoholic beverages. All guests are kindly reminded not to provide alcoholic beverages to anyone under the age of 21. Guest who violate any alcohol policies, may be disembarked or not allowed to board, at their own expense, in accordance with our Guest Conduct Policies. Our Bar Staff have been instructed to ask for proof of age. Thank you for your cooperation.

Liquor Purchases – Royal Caribbean International apologizes for any inconvenience, but we kindly ask our guests not to bring alcoholic beverages of any kind onboard for consumption. Alcoholic beverages purchased in our Shops Onboard and our ports of call will be stored by Royal Caribbean International and delivered to your stateroom on the last day of your vacation.

Broadcast Television – Royal Caribbean International is proud to offer licensed satellite TV & sports programming available in international waters including: CNN International, ESPN International, Cartoon Network, and BBC World. Brief moments of satellite signal loss can be expected at anytime, an inevitable consequence on a moving ship. In addition, some major sporting events may not be available to cruise ships due to blackouts and legal broadcast rights restrictions from the European sports leagues. We hope you enjoy the widest variety of stateroom television entertainment available at sea!

Vacuum System – The toilets work on a vacuum system and require that the button be pushed firmly and completely in. If the button is only partially pressed, the basin will only add more water and not flush properly. Please do not put any foreign objects into your toilet, as this will only clog it. Excessive amounts of toilet paper will also cause clogging. Should you have any maintenance concerns, please contact us using the "Maintenance" button on your stateroom phone or dial 1800.

Brilliance Day Spa – Cancellations must be made 24 hours before your appointment to avoid a 50% charge.

Candles – The use of open flames, such as candles, is not permitted in guest staterooms or suites.

Call Home Today – For only \$7.95 per minute, you can call via satellite directly from your stateroom. To the United States, Canada and the Caribbean, dial Ship to Shore line key on the telephone, then dial 1 + area code + number. To another country, dial the Ship to Shore line key on the telephone, then dial 011 + country code + number. All charges are billed to your SeaPass account. Charges begin as soon as the call is answered, including all toll free numbers.

Food and Drink Advisory – When eating in a foreign port of call, drink only bottled water and don't include any ice in your beverages. Make sure your meat, poultry and seafood products are fully cooked. Avoid raw fruits and vegetables. Be advised that no food is allowed to be brought onboard.

Helpful Health Information – Norovirus: Royal Caribbean International, working in conjunction with the United States Center for Disease Control and Prevention, has instituted enhanced cleaning procedures onboard all its ships. You will likely see some of these activities during your cruise vacation. Medical experts tell us that the best way to prevent colds, flu, and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after restroom breaks and again before eating anything. Your cooperation and assistance with this matter is appreciated.

Health Advisory – United States Public Health & Centers for Disease Control regulation information - Animal products such as meat, eggs, dairy produce, poultry or seafood that is raw or undercooked significantly increases risk to vulnerable and immunodeficient guests.

Language Assistance – For non-English speaking guests, our International Ambassador is available in the Explorer's Court on Deck 8 during desk hours.

Medical Care – We have a team of two doctors and three nurses to assist you with any medical concerns. Medical Facility charges are based on United States Government Medicare Physician Fee Schedule rates. Outside regular hours, charges are modified to compensate for in-stateroom visits or medical attention rendered at any location after hours.

Guest Conduct Policy – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Conduct Guidelines for both adults and children. These guidelines cover a variety of areas, including but not limited to: • Smoking • Verbal abuse • Violent and/or unruly behavior • Excessive, offensive language • Possession of an illegal substance • Vandalism.

If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with these guidelines. A copy is available at the Guest Relations Desk or in the Cruise Services Directory in your stateroom.

Save the Waves – Please refrain from throwing anything overboard either in a port of call or when at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising, and we are grateful for your cooperation.

Sharps Containers – If for any medical reason it is necessary for you to use needles or syringes, please do not dispose of them in the general trash containers in the stateroom. Contact your Stateroom Attendant for the proper means of disposal.

Smoking Policy – For the comfort and enjoyment of our guests, the Brilliance of the Seas has been primarily designated as a non-smoking ship. However, we recognize that some of our guests smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in many of our lounges and on some open decks, starboard side of the ship. Royal Caribbean International kindly asks all guests to please observe the non-smoking areas and to refrain from smoking pipes or cigars in any of the public areas. These requests are made to provide a comfortable shipboard environment for everyone. Guests are welcome to enjoy pipes and cigars in the Hollywood Odyssey, Deck 13, from 10:00 pm - 1:00 am every evening. Please extinguish cigarettes only in proper ashtrays and not overboard or in waste receptacles.

Solarium Pool & Fitness Center Policy – As per our Guest Conduct Policy, the Solarium Pool and the Fitness Center are both reserved for guests 16 years and older. We thank you in advance for your cooperation.

Wake-Up Calls – Speed dial and enter your preferred wake-up time in 4 digits, then press 1 for am or 2 for pm.