

Daily Program



ms Veendam

DAY 1: NEW YORK | SUNDAY, SEPTEMBER 26, 2010

DRESS: SMART CASUAL

ALL ABOARD: 4:00 PM

Captain Peter Harris Welcomes You Aboard

A native of Leicester, England, Peter Harris spent his early childhood on the coast of East Africa, where his father was a harbor master. Sailing to and from East Africa and "messing about in boats" convinced him to continue the seafaring tradition. He started as an apprentice with the P & O Company, working on cargo and passenger vessels before obtaining his second mate's certificate. He went on to earn a Bachelor of Science degree and obtain his Master's License. In 1982, his ship was requisitioned and converted into a hospital ship in the campaign to liberate the Falkland Islands. Toward the end, his ship became a troop transport, and Captain Harris found himself in charge of a Gurkha brigade – not quite what he had envisioned when he first went to sea!

In 1988, with a family on the way, Captain Harris wanted to spend more time at home, so he transferred to the ferries transiting the English Channel. However, he never lost his love of cruising. In 1997 he joined Holland America Line. When not at sea, he joins his wife and three children at home in a village atop the famed White Cliffs of Dover.

Mandatory Lifeboat Drill

This mandatory exercise for all guests will be held at 4:15pm on Lower Promenade Deck, 6. Please take the time to watch a safety video being shown on channel 26 of your stateroom television. All services on board will be suspended during the drill.

Tonight in
THE
SHOWROOM
AT SEA

9:30pm
Your Cruise Director Simon Relph
presents...

OPENING NIGHT

oceanbar

Dance to the music of
The Neptunes

5:00pm - 6:00pm
7:00pm - 8:00pm
8:45pm - 11:30pm



Ryan on Guitar

8:00pm - 10:00pm

Piano Man Romeo

Plays your favorites 10:00pm - close

5:00pm - 8:00pm Champagne Specials \$3.00



Enjoy the classics with
Adagio Strings

8:30pm - 11:00pm

Crowd's Nest

DJ John Gets the Party Started

10:30pm - close

College Crowd Meet

10:30pm

ON THE MAP

Our Travel Guide, Damian, will present informative talks and narration, and is available to answer your individual questions in the Atrium. Summer, your Port Shopping Ambassador, provides the inside scoop on finding great deals in port. And our knowledgeable Shore Excursions staff is available to assist you with choosing tours to maximize your travel experience.

Enjoy our lectures live or in the comfort of your stateroom. These informational talks will replay on channel 28 of your television.

7:00pm - **Ask your Travel Guide**
8:00pm *Damian is available to answer your questions*
Atrium, 7

Holland America Line CULINARY ARTS CENTER FOOD & WINE

Learn to cook like the pros, or just watch one of our master chefs in action. Your party planner Rashida presents food, wine and entertaining tips in our unique Culinary Arts Center presented by Food & Wine magazine. Each day's fantastic events are listed right here in your program.

12:00nn-1:00pm **Meet Your Party Planner at the Bon Voyage Party**
Lido Deck, 11 midship

2:00pm - 3:00pm **Culinary Arts Center Open House**
Learn what's cooking in our state-of-the-art kitchen theater. Stop by to meet Party Planner Rashida.
Culinary Arts Center, 7

Champagne Special
Enjoy caviar for two with traditional accompaniments with the purchase of a bottle of champagne.
Mix, 8

**Available with the purchase of a \$50-or-higher bottle of champagne.*



Digital Workshop

Powered by Windows

The Digital Workshop powered by Windows is the only complimentary technology program of its kind at sea. Created in conjunction with Microsoft, it's a great place to get comfortable with your computer. Sessions are taught by Techspert in an intimate setting with personalized attention. Sessions can be repeated throughout the cruise.

12:00nn-1:00pm **Meet Your Techspert at the Bon Voyage Party**
Lido Deck, 11 midship

2:00pm - 3:30pm **Peek Inside the Digital Workshop**
Techspert John is available to answer your questions about our technology sessions.
Queen's Room, Digital Workshop

Explorations Café Welcome Aboard Internet Special

Sign up today and receive bonus minutes on each internet package.

Buy 250 minutes for \$100
and get 20 free

Buy 100 minutes for \$55
and get 10 free

Shore Excursions Tip of the Day

Go Exploring in Hamilton!
Explore the Crystal Caves and North Rock Aquarium

or

Snorkel the in the Bermuda Triangle with famous shipwrecks on the edge of a coral reef.

Stop by the Shore Excursions Desk on Deck 7 for more details.

What is Pinnacle Grill?

At Pinnacle Grill you can enjoy Pacific Northwest specialties including aged Sterling Silver Beef and premium seafood in an intimate and elegant atmosphere and is located on Deck 8 aft starboard side, right beside the Explorers Lounge

The Pinnacle Grill is an extremely popular dining venue and, at only \$20.00 per person for dinner and \$10.00 for lunch seating is at a premium. To avoid disappointment we strongly urge you to make a reservation for the remainder of the voyage *in person* or by dialing 88.

Dress Code

Evening dress falls into two distinct categories.

Smart Casual: slacks and sports shirts for men and skirt or trousers and a blouse for women.

Formal: A tuxedo or suit for men and gown or cocktail dress for women. A jacket is required for gentlemen.

No shorts, tank tops, t-shirts, or swimwear are allowed in the dining room.

Today at a Glance

Mind. Body. Spirit

in association with
THE GREENHOUSE
LIFE & WELLNESS

A program designed to create a whole new you - well-being for the mind, body and spirit. Watch this section of your program for sporting events, spa features, and brain teasers designed to intrigue, relax, excite, and empower.

Thermal Suite Ultimate Package

Includes use of the VIP thermal Suite for the full cruise

Plus 2 x 50minute massages all for only \$379 (Usually \$476)

Sign up today - only 10 passes available

- 11:30am - 3:00pm **Greenhouse Spa Look and Book Tours**
The best appointments go early
Greenhouse Spa, 11
- 12:00nn-1:00pm **Meet Your Lifestylist Prince at the Bon Voyage Party**
Lido Deck, 11 midship
- 3:00pm **\$500 Greenhouse Spa Drawing**
Greenhouse Spa, 11
- 5:00pm - 9:00pm **Complimentary Tongue and Pulse Diagnosis for Arthritis, Back Pain & Digestive Issues**
Greenhouse Spa, 11

Basketball will be available from 2:00pm - 5:30pm daily.



Bon Voyage Activities Begins

Come Listen to live music from the HALCats and find out all the fun things you can expect to find on the Veendam from the onboard concessionaires and the Explorations Team.

12:00nn - 1:00pm
Lido Deck, 11 midship

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- 11:30 am **Greenhouse Spa Look and Book Tours** Greenhouse Spa, 11
- 12:00 nn **The Party Starts Poolside with the HALCats, concessionaires & the Explorations Team** Lido Deck, 11 midship
- 1:00 pm **Club HAL Open House ages 3 - 12** Club HAL, 12 aft
- 2:00 pm **Explore the Veendam Crow's Nest**, 12
- 2:00 pm **Culinary Arts Center Open House** Culinary Arts Center, 7
- 2:00 pm **Peek Inside the Digital Workshop** Queen's Room, Digital Workshop, 8
- 3:00 pm **\$500 Greenhouse Spa Drawing** Greenhouse Spa, 11
- 3:00 pm **Explore the Veendam Crow's Nest**, 12
- 4:00 pm **All Aboard ship sails for Bermuda**
- 4:15 pm **MANDATORY LIFEBOAT DRILL** assemble on Deck, 6 *all services will be stopped*
- 4:45pm **Bon Voyage Party** Lido Deck, 11 midship
- 5:00 pm **Mass is Celebrated** Wajang Theater, 7
- 5:00 pm **Friends of Bill W. meet** Hudson Room, 5
- 5:00 pm **Complimentary Tongue and Pulse Diagnosis for Arthritis, Back Pain & Digestive Issues** Greenhouse Spa, 11
- 8:00 pm **Movie: Date Night** Wajang Theater, 7 & Retreat, 11 aft
- 9:00 pm **Teen Open House ages 13 - 17** Loft, 12 aft
- 9:00 pm **\$500 Express Bingo cards on sale at 8:45pm** Showroom at Sea, 7
- 9:30 pm **Opening Night with your Cruise Director Simon** Showroom at Sea, 7 & 8
- 10:00 pm **Sing Along with Piano Man** Romeo Mix, 8
- 10:00 pm **Movie: Date Night** Wajang Theater, 7 & Retreat, 11 aft
- 10:30 pm **College Crowd Get Together** Crow's Nest, 12

← Detach

| Food | breakfast | lunch | dinner |
|----------------------------------------------------------------------------------------------------------------------------------|-----------|-------------------|----------------------------------------------------------------------------|
|  Rotterdam <small>OFFICIAL RESTAURANT</small> | ~ | 12:00nn - 1:30pm | seating 5:45pm & 8:00pm open 5:15pm - 9:00pm |
|  PINNACLE <small>GRILL</small> | ~ | closed | 5:30pm - 9:30pm dial 88 for reservations |
|  Canalotto | ~ | closed | 5:30pm - 9:30pm dial 88 for reservations |
|  Tornado Grill | ~ | 11:30am - 4:00pm | 11:30am - 4:00pm |
|  SLICE <small>PIZZA</small> | ~ | 11:30am - 11:00pm | 11:30am - 11:00pm |
|  Lido <small>RESTAURANT</small> | ~ | 11:30am - 4:00pm | casual dinner 5:30pm - 8:30pm late snack: dutch 11:00pm - 12:00am |

Please consult your stateroom keycard to determine your dining arrangement for this cruise. If your card indicates "open seating," the lower level dining room will be open between 5:15pm and 9:00pm on Deck 7. It is strongly recommended that you make table reservations in the Explorers Lounge, deck 7 or in the Lido Restaurant, deck 11 midship from 1:00pm - 4:00pm or by dialing 88 from any phone before 7:00pm.

Beverages

| | | |
|--------------------|-------------------|---------|
| Explorations Café | 11:30am - 10:00pm | Deck 8 |
| Ocean Bar | 4:00pm - 12:30am | Deck 8 |
| Explorer's Lounge | 6:30pm - 11:00pm | Deck 8 |
| Spirits & Ales | 11:30am - close | Deck 8 |
| Mix | 5:00pm - close | Deck 8 |
| Lido Bar | 11:30am - 6:30pm | Deck 11 |
| Bar at the Retreat | 11:30am - 11:00pm | Deck 11 |
| Crow's Nest | 4:00pm - late | Deck 12 |

Services

| | | |
|--------------------------|-------------------|---------|
| Medical Center | 4:00pm - 6:00pm | Deck 4 |
| doctor's hours | 5:00pm - 6:00pm | |
| Shore Excursions | 12:00pm - 4:00pm | Deck 7 |
| | 7:00pm - 8:00pm | |
| Guest Relations Manager | 2:00pm - 4:00pm | Deck 7 |
| Port Shopping Ambassador | 7:00pm - 8:00pm | Deck 8 |
| Explorations Café | 11:30am - 9:00pm | Deck 8 |
| Internet Manager | 1:30pm - 4:00pm | Deck 8 |
| | 7:00pm - 10:00pm | |
| Greenhouse Spa | 11:30am - 10:00pm | Deck 11 |
| Lido Pool | 11:30am - 6:00pm | Deck 11 |
| Hot Tubs | 11:30am - 6:00pm | Deck 11 |

Today's Movie: Date Night

Comedy, PG-13, 1hr 26min

8:00pm & 10:00pm Wajang Theater, 7 & Retreat, 11 aft

This action comedy tells the tale of mild-mannered married couple Phil and Claire, who fear their relationship may be falling into a stale rut. During their weekly date night, they impetuously steal a dinner reservation, which leads to a case of mistaken identity. Turns out the reservation was for a pair of thieves, and now a number of unsavory characters want Phil and Claire killed.

Starring: Steve Carell & Tina Fey

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CASINO

Meet your Casino Host to learn about our fun events

2:00pm - 3:30pm

Slot Clinic with Mike 7:00pm

Texas Hold'em Tournament at 8:00pm

Welcome Aboard Raffle 11:00pm

Full casino opens at 6:30pm

Slots open 24 hours



Complimentary Liquor Sampling

Place your take-home order tonight

Join the free raffle at 10:30PM

7:00pm - 10:30pm

Signature Shops, 8

MERABELLA

LUXURY COLLECTION



Merabella delivers an exquisite collection of quality pieces of fine jewelry

6:00pm - 11:00pm

The Fine Art of

HOLLAND AMERICA LINE

Art Gallery Welcome Aboard!

Get your cruise off to a colorful start.

Visit the gallery and see our fine art.

Art Gallery, Deck 7

Watch our Artist in Resident Joshua

Oliveira paint in the Atrium, 6

6:00pm - 9:00pm

PHOTO
GALLERY

Black Label Art Photography

Renowned photographer Joe Craig's very

special portrait experience

Limited appointments available

6:00pm - 11:00pm

Future Cruises

Book your next cruise onboard.

Lowest fares, shipboard credit and your deposit is only \$100 per person

See Michael and Joanne,

Future Cruise Consultants

Explorations Café, Deck 8