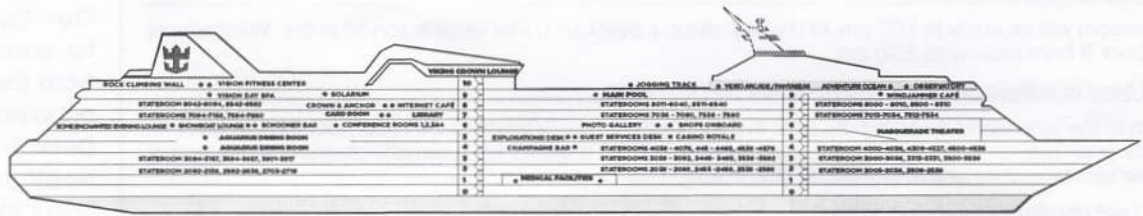


# Vision of the Seas®



**Deck 11**

- Viking Crown Lounge

**Deck 10**

- Rock Climbing Wall
- Vision Fitness Center
- Jogging Track
- Video Arcade
- Fantaseas Teen Center
- Adventure Ocean Kids' Center

**Deck 9**

- Vision Day Spa
- Windjammer Café
- Solarium/Indoor Pool
- Main/Outdoor Pool
- Whirlpools

**Deck 8**

- Crown & Anchor Study
- royal caribbean online
- Internet Café

**Deck 7**

- Library/Cigar Bar
- Card Room

**Deck 6**

- Some Enchanted Evening Lounge
- Showboat Lounge
- Conference Center
- Schooner Bar
- Shops Onboard
- Photo Gallery
- Café Latte-tudes
- Ben & Jerry's®
- Masquerade Theater Balcony

**Deck 5**

- Masquerade Theater
- Casino Royale
- Guest Services Desk
- Explorations! Desk
- Aquarius Dining Room

**Deck 4**

- Aquarius Dining Room
- Champagne Bar

**Deck 1**

- Medical Facility

## GENERAL INFORMATION

**Guest Assembly Drill**

Familiarize yourself with your Muster Station (posted behind your stateroom door). This is your assigned meeting place in case of an emergency. View our safety film on your stateroom television, channel 14, to learn the safety routine. All guests need to attend the compulsory Guest Muster, which will be conducted before departure. Please listen to the announcements.

**The Planning Event**

Come meet our friendly staff and get all the information you need to plan the next few days, from future cruise vacations, beverage package savings, onboard shopping to details on gaming, Royal Bingo and Spa services. Look out for our team today 4:00 pm – 5:00 pm, Centrum, Deck 4.

**Shopping & Gaming**

The Vision Day Spa and many bars are open the moment you step onboard. Kindly refer to your daily Cruise Compass for the opening hours for the Shore Excursion Desk, Casino Royale, Shops Onboard, Photo Gallery and the Shopping Desk.

**Beverage Package Savings**

Today is the best time to cash in on our fantastic beverage package savings. Sign up at any of beverage tables around the ship today. Alternatively, your Dining Room Waiter will gladly assist in securing your wine & dine package or simply stop by any Bar for assistance with your soda/juice/water package orders. We'll even deliver the water to your room.

# Frequently Asked Questions

## **When will my stateroom be ready?**

Your stateroom will be ready at 1:00 pm. In the meantime, a delicious buffet lunch is served in the Windjammer Café on Deck 9 from noon until 3:30 pm.

## **Why do I have to activate my SeaPass card & how do I do that?**

The Vision of the Seas works on a cashless sales system. Think of your SeaPass card as your onboard charge card. To activate your SeaPass card, we suggest using a credit card as it allows for automatic checkout at the end of your cruise vacation while also avoiding standing in long lines.

## **How can I get my dinner seating changed?**

Your seating arrangements are printed on the front of your SeaPass® card. Our Maitre d' will be available for change of table or seating requests between noon and 3:00 pm at the entrance to the Aquarius Dining Room on Deck 4. Although we will try our best to assist you, not all requests can be accommodated due to capacity limits. Thank you for your understanding.

## **How do I book Shore Excursions?**

Watch channel 15 for a brief overview of all of our fabulous adventures offered ashore this week and then contact our Shore Excursion Team on Deck 5 to assist you with your tour bookings. Alternatively, simply complete the tour order form (available in your stateroom) and then drop the completed order form in the drop-off box at the Shore Excursion Desk on Deck 5. Your Stateroom Attendant will deliver your tour tickets to your stateroom. If you drop an order form off after closing hours for a tour the very next day, kindly collect your tour ticket from the Shore Excursion Desk during our early morning desk hours to ensure that you don't miss your tour.

## **Why, on occasion, does my toilet not flush?**

The toilets work on a vacuum system and require that the button be pushed firmly and completely in. If the button is only partially pressed, the basin will only add more water and not flush properly. Please do not put any foreign objects, wet wipes or sanitary products into your toilet, as this will only clog it. Excessive amounts of toilet paper will also cause clogging. Should you have any maintenance concerns, please contact us using the "Maintenance" button on your stateroom phone or dial 1800.

## **How sensitive are my stateroom fire detectors?**

Your stateroom is equipped with both smoke and heat detectors. Please do not tamper with or hang items from these safety appliances as this may inadvertently activate them causing either a false alarm or damage to your stateroom and personal items.

## **Is there a Medical Facility onboard?**

The Medical Facility, located on Deck 1, midship, is open daily from 8:00 am - 11:00 am and again from 4:00 pm - 7:00 pm. Charges may apply for services or medicines.

## **What time will my luggage arrive to my stateroom?**

Due to the immense amount of luggage handled during the boarding process, we will deliver luggage up to 8:00 pm. If your luggage has not arrived by this time, please contact the Guest Services Desk on Deck 5 or dial 0.

## **Liquor and sharp objects in luggage?**

Guests are reminded that all luggage containing liquor or sharp objects will be kept by Security and NOT delivered to the stateroom. Please proceed to Conference Room, Deck 6, Midship to meet Security Staff for scanned luggage after the guest emergency drill.

## **Prohibited Items:**



## **How do I set a wake-up call?**

You can program wake-up calls on your telephone by pressing the "Wake up Call" button and entering your preferred wake up time using 4 digits followed by 1 for am and 2 for pm.

For example: 7:15 am = 07151 or 4:30 pm = 04302.

## **What are the charges for using the telephone?**

Charges do not apply when dialing stateroom to stateroom, you simply dial the stateroom number. However, if you wish to make an outgoing phone call, a charge of \$7.95 per minute will be billed to your SeaPass account. Charges also apply to toll-free calls. Dialing instructions are located next to your phone. **Internet and Phone Services** - Stay connected with royal caribbean online (Internet Café, Deck 8). We also offer wireless internet on your personal laptop. You may be able to make and receive calls or text messages using your mobile phone or simply call from your stateroom phone.

## **Where can I smoke onboard?**

For the comfort and enjoyment of our guests, smoking is prohibited onboard in most areas of our ships and in all staterooms. However, to provide an onboard environment that also satisfies smokers, we have special designated smoking areas on all starboard open-air decks and all stateroom balconies.

**On behalf of the Captain, Officers, Staff and Crew, we wish you a wonderful cruise vacation onboard the beautiful *Vision of the Seas*®.**

## **Vision Day Spa & Fitness Center**

Our Spa Team is ready to start pampering you from the moment you step onboard. Please visit us on Deck 9 aft or dial 6850 to book your appointment. Don't miss our raffle today at 5:00 pm.

## **Port Shopping Talk**

Let us help you make the most of every moment in our ports of call. Join us in the Masquerade Theatre today at 4:00 pm to get all the shopping information you need. **Port Shopping Desk, Deck 5.**

## **Telephone Services**

Keep in touch with friends and family with phone service from your stateroom. You may even be able to make and receive calls or text messages using your mobile phone!

## **Room Service**

Available 24 hours starting tonight at 6:30 pm. On the last night this service will close at 1:00 am. A \$3.95 fee applies to light snack orders between midnight and 5:00 am. Dial 53 to place your order.

## **Valet Service/Dry Cleaning**

Simply complete the form in your stateroom and leave it with the laundry bag for your Stateroom Attendant. For safety reasons the use of personal irons is not permitted.

## **Internet and Wi-Fi**

Send an e-mail. Look up stocks. Check the weather. Our royal caribbean online Internet service is available 24 hours a day. Stop at one of our onboard workstations (Deck 8) or visit the Guest Services Desk, Deck 5 to set up wireless on your own laptop.