



# *Explorer of the Seas*<sup>®</sup>

## **SELF ASSIST DEPARTURE INFORMATION**

### **Frequently Asked Questions:**

- **What is Self Assist?**

This program is available between 6:15 am and 9:00 am and will suit guests who are able to safely carry-off their own luggage and do not require wheelchair assistance to depart the ship in Southampton, England

- **What are the benefits of this program?**

Many guests prefer this option as it allows you to proceed directly to the United Kingdom Border Force (Customs and Immigration), without having to wait for your luggage in the terminal. You will also be the first guests to leave the ship.

- **What are the requirements of this program?**

1. You must be able to carry off all of your luggage, as no assistance will be provided. (Please be reminded when departing the ship you may experience steps)
2. Be ready to leave immediately upon arrival and clearance of the ship. Self Assist is only available before the first numbered tag is announced. Between 6:15 am and 9:00 am.

### **SELF ASSIST WAITING AREAS:**

#### **THE PALACE THEATRE, DECK 4**

For guests occupying staterooms on the forward half of the Ship.

#### **SAPPHIRE DINING ROOM, DECK 4**

For guests occupying staterooms on the Aft half of the Ship.

- **Do I need to leave my luggage outside my stateroom the night before?**

No, all your luggage must be kept with you in your stateroom and carried off the ship with you.

- **When should I expect to leave the ship?**

Please wait comfortably in your designated areas. Our staff members will inform you when your group is ready to depart the Explorer of the Seas. Announcements will be made should we have any unexpected delays in the departure process.