

USEFUL INFORMATION

Alcohol-Free Zone – We ask parents to please be aware that the areas at and around the Adventure Ocean and Arcade located on Deck 12 aft are strictly alcohol-free zones. We ask that you please respect our youth activity areas.

Alcohol Policy – Guests eighteen (18) years of age and older are welcome to enjoy all alcoholic beverages. **Applicable regulatory age restrictions apply while the ship is in port and until the ship enters international waters. Our Bar Staff have been instructed to ask for proof of age. Thank you for your cooperation.

Broadcast Television – Royal Caribbean International is proud to offer the following licensed satellite programming available in international waters: CNN International, CNNFN, CNN Español, ESPN International, TNT International, Cartoon Network, Boomerang and Bloomberg TV. (Domestic broadcast feeds can only be legally broadcast within 12 miles of the European coastline.) Brief moments of satellite signal loss can be expected at any time – an inevitable consequence on a moving ship. In addition, some major sporting events may not be available due to blackout and broadcast rights restrictions. We hope you enjoy the widest variety of stateroom television entertainment available at sea.

Cruise Services Directory – Found in your stateroom is a Cruise Services Directory that contains answers to frequently asked questions, a telephone directory and a Room Service Menu.

Entertainment Seating – Please remember: no saving of seats. We also kindly ask that all children sit with their parents.

Explorer Day Spa and fitness Classes – Any cancellations must be made 24 hours before appointment to avoid a 50% charge.

Guest Conduct Policy – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Conduct guidelines for both adults and children. These guidelines cover a variety of areas.

• Smoking • Verbal abuse • Violent and/or unruly behavior • Excessive, offensive language • Possession of illegal substances and Vandalism. Smoking is permitted in designated areas only. Please ask any of our staff who will direct you to the smoking areas. If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained at Guest Relations Desk or in the Cruise Services Directory. Solicitation is not permitted onboard as it is considered a disturbance to other guests. Guests found soliciting will be asked to cease the behavior and all collateral (if any) will be confiscated and discarded. Continued noncompliance will result in departure of the guest from the ship at the next port of call.

Gratuities

Royal Caribbean will automatically add a \$12.00 USD gratuity, \$14.25 USD for suite guests, to each guest's SeaPass[®] onboard account on a daily basis. This automatic gratuity is shared by among the dining services staff, Stateroom Attendants and other housekeeping services crew who work to enhance the overall cruise experience. Guests who prepay their gratuities prior to boarding their cruise, will not have a daily automatic gratuity charged onboard. A 18% gratuity is also automatically added to beverages, mini bar items, and spa & salon purchases.

In the unlikely event that a guest onboard being charged the daily automatic gratuity does not receive satisfactory service, the guest may request to modify the daily amount at their discretion by visiting the Guest Services desk during their cruise.

Helpful Health Information – Norovirus: With seasonal viruses appearing in the Europe, United States and around the world, Royal Caribbean International, working in conjunction with the Centers for Disease Control, has instituted enhanced cleaning procedures onboard all its ships. You will likely see some of these activities during your cruise vacation. Medical experts strongly suggest travelers pay close attention to washing their hands. The experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water for 30 seconds after bathroom breaks and again before eating anything.

Liquor/Tobacco Policy – Royal Caribbean International apologizes for any inconvenience but we kindly ask you not to bring alcoholic beverages of any kind onboard for consumption. Alcoholic beverages that are purchased duty-free from the Shops Onboard or at ports of call will be stored by Royal Caribbean International and delivered to your stateroom on the last day of your cruise vacation. For consecutive cruises, alcohol purchases will be delivered to the stateroom on the last day of your cruise vacation. A member of our staff will be at the gangway to assist with the storage of your purchases.

Medical Care – Medical facility charges are based on United States Government Medicare Physician Fee Schedule rates. Guests who wish to be seen outside of the posted hours will be charged an additional fee of \$30. The Medical Facility is located near the portside stairs elevators on Deck 1 aft. Tours of the Medical Facility are not permitted.

Radios, Tape Recorders and CD Players – Please refrain from using radios, tape recorders or CD players in public areas unless used with headphones. Also, for the enjoyment of all guests, please refrain from the use of walkie talkies and hand held radios during all show performances and in all dining venues.

royal caribbean onlinesm – Check stocks or e-mail a friend for a nominal charge. Twenty four hour access. Located on Deck 8.

Save The Waves – Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

Smoking Policy – We have revised our onboard smoking policy, effective for all sailings departing on or after January 1, 2014. Under this new policy, all indoor public spaces will be smoke free, with the exception of the Casino and the Connoisseur Club on Freedom and Voyager Class ships. In the Casino, there will be designated smoking and non-smoking areas. Additionally, smoking will not be permitted in the staterooms or on stateroom balconies. Outdoor smoking areas will be designated on the starboard side.

Swimming Pools – Please be advised that the Solarium and Solarium Hot Tubs on Deck 11 are for adults 16 years and older. All families and children are welcome to use the two main pools on Deck 11. Guests under the age of 16 wishing to enjoy the Main Poolside Hot Tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank the parents/guardians in advance for helping us to enforce these guidelines. If a lounge chair remains unoccupied for 30-minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

Telephone Calls – Calls can be made directly from your stateroom. Dialing instructions are located in your Cruise Services Directory. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass card. Friends and family can call you from home. Give them this number: 1-888-724-7447.

Video and Tape Recording Policy – With respect to artists' rights, we kindly remind our guests that video and audio recording is not permitted during show times.

Wake Up Calls – Speed dial and enter your preferred wake-up time in 4 digits using the 24 hour clock. For example 7:15 am =0715 and 2:30 pm =1430.

Youth Evacuation Plan (YEP) – All children ages 3–11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean program, our highly trained Youth Staff will take them to meet you at your assembly station. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at the Guest Services, Deck 5 or from the Youth Staff at Adventure Ocean activities.